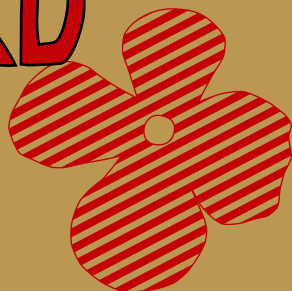
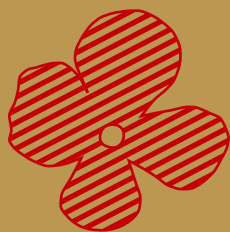


# THE EMOTIONAL REWARD

IF YOU  
BELIEVE  
I BELIEVE  
MORE



Fundación MAPFRE  
annual volunteering  
report  
2022



volunteers  
Fundación **MAPFRE**

Discover our campaign:  
The emotional reward



Fundación MAPFRE annual volunteer report - 2022

# THE EMOTIONAL REWARD

This publication is a testimony to the work carried out by the Fundación MAPFRE volunteers throughout 2022 and is based on the texts and photographs that illustrate their effort.

Coordination: Paula Torres Pérez  
Editing: Míriam López  
Layout: Gonzalo Serrano

© texts: their authors  
© illustrations: Elisa Lara Campos

From this edition:  
© Fundación MAPFRE  
Paseo de Recoletos, 23  
28004 Madrid (Spain)  
[www.fundacionmapfre.org](http://www.fundacionmapfre.org)

Any form of reproduction, distribution, public communication or transformation of this content must be authorized by its owners, with the exception of cases foreseen by law.

Free material. Not for sale.



Antonio Huertas  
President  
Fundación MAPFRE

2022 has been a complex year, especially for our volunteers. The pandemic has marked a turning point in many aspects of our lives, but we must get back on the road to recovery.

Although the figures have not been as brilliant as they were before the pandemic, we still have every reason to be proud of our volunteers, who, despite the difficulties, have continued to support the most disadvantaged.

Fundación MAPFRE has designed a publicity campaign focused on a truth that can be appreciated through volunteering: when we help others, we receive much more than we give. This is what we call the emotional

It is very important that your commitment remains steadfast, as you are the human foundations on which a fundamental part of our DNA is built

reward and it is what should move us to keep supporting the most disadvantaged people, helping them, in every country, with the most pressing and necessary aspects.

It is very important that your commitment remains steadfast, as you are the human foundations on which a fundamental part of our DNA is built.

In addition to thanking you once again for your commitment, I encourage you to persevere and inspire your colleagues so that 2023 becomes the year of our volunteers.

# INDEX

## 11 INTRODUCTION

### 21 MAPFRE

26 HEALTH

32 NUTRITION

39 EDUCATION

46 ENVIRONMENT

49 EMERGENCY AID

51 SHARE SOLIDARITY

## 55 SECURITAS DIRECT

60 EDUCATION

62 ENVIRONMENT

63 SHARE SOLIDARITY

### 65 SOLUNION

70 HEALTH

72 NUTRITION

74 EDUCATION

75 SHARE SOLIDARITY

## 77 IN THEIR OWN WORDS

## 87 NEW PARTNERS FOR OUR VOLUNTEERING PROGRAM

### 88 EPILOGUE

### 91 APPENDICES

2022 25 COUNTRIES 4,386 VOLUNTEERS 1,626 ACTIVITIES



## HEALTH

22 COUNTRIES 502 ACTIVITIES 3,424 PARTICIPATION

## NUTRITION

21 COUNTRIES 494 ACTIVITIES 2,072 PARTICIPATION

## EDUCATION

48 COUNTRIES 440 ACTIVITIES 2,509 PARTICIPATION

## THE ENVIRONMENT

20 COUNTRIES 99 ACTIVITIES 1,070 PARTICIPATION

## EMERGENCY AID

6 COUNTRIES 44 ACTIVITIES 233 PARTICIPATION

## SHARE SOLIDARITY

12 COUNTRIES 77 ACTIVITIES 400 PARTICIPATION

# INTRODUCTION

*Lots of little people, in little places,  
doing little things, can change the world.*

**Eduardo Galeano**

This report is for you and all those who make volunteering possible. None of this would be possible without you.

THANK YOU

This report presents the most outstanding work of the almost 4,400 volunteers and their 207 little apprentices who have been behind the 1,600 activities carried out in the 25 countries where we were active in 2022. These volunteers make up a magnificent group of committed individuals who dedicate their time to making the planet a better place for present and future generations.

In this report we review all the actions that have had a major impact this year. Whether they are small or large, they are all equally important, because drop by drop the sea is filled up and because, on top of that, they have contributed to fulfilling Fundación MAPFRE's mission.

The purpose of this document is to showcase, recognize and celebrate the highlights of our volunteer work. To do this, Fundación MAPFRE has requested the collaboration of the various companies and their coordinators in the different countries, who have told us about the valuable contribution their volunteers have made and the activities they have carried out.

In these pages it is not possible to show every single thing that took place in 2022, since there were countless activities, partnerships, training sessions, workshops and a lot of internal effort, but we hope to be able to show the spirit of this enormous amount of work that has been implemented thanks to the dedication and passion of our volunteers.

For anyone who does not know about this wonderful work, we hope that this report will reflect it fairly and raise awareness of the valuable contribution being made by our volunteers around the world.

To everyone featured in this report, to those of you who have made it possible for the volunteering program to continue, to those of you who dedicate your time and your skills, and those of you who make the world a better place, thank you so much for giving up your time and sharing this little piece of your life with Fundación MAPFRE!



The program designs and promotes all its activities within the framework of various areas of action —**HEALTH, NUTRITION, EDUCATION, ENVIRONMENT, EMERGENCY AID AND SHARE SOLIDARITY**— so that we can scale our social impact and reach a greater number of beneficiaries, while at the same time offering various participation opportunities for all our volunteers.



## HEALTH

At Fundación MAPFRE we work to improve people's health and quality of life through the prevention of non-communicable lifestyle-related diseases. Through this area of action, our volunteers carry out activities that impact people both physically and emotionally.

Through activities like “Sharing the dream” our volunteers bring, a smile to the faces of children and young people, in addition to education, medical and health care, and nutritional, psycho-pedagogical, psychological, and cultural support. This allows them to help reverse the cycle of poverty and boost their capacities to contribute to their human development.

Thanks to all these actions we are able to say that throughout 2022 and in the different countries that make up the program, the Health area of action has had the following results.

### HEALTH\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
22	502	3,424	38,008	9,580.5

\* Overall data on the participation of all Fundación MAPFRE volunteers.



## NUTRITION

The various crises that have occurred are leaving many families on the poverty line who have never before been in this kind of situation. Without income and with soup kitchens and food banks operating erratically, they are unable to meet their basic needs. That is why the volunteering program contributes through several actions aimed at addressing basic needs.

We keep to contributing to nutrition projects with our "Solidarity Cookie". A food supplement that, although only weighing 100 grams, guarantees 50% of the vitamins and minerals a person needs each day.

In Mexico, Fundación MAPFRE donated 15 tons of cookies to the CRM Foundation, benefiting nearly 4,000 children. These were distributed by volunteers to nine other foundations, and the initial nutritional status of each child was analyzed so that their progress throughout the project could be monitored.

Fundación MAPFRE also launched a very special initiative from Germany. With the support of Verti's team of volunteers, it donated 10 tons of nutritious cookies to the organization Ukraine-Hilfe Berlin e.V., through which it was able to provide direct aid to the areas affected by the conflict in Ukraine.

### NUTRITION\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
21	494	2,072	95,970	6,805.5

\* Overall data on the participation of all Fundación MAPFRE volunteers.

## EDUCATION

A society with a future is one that encourages the development of its population. At Fundación MAPFRE we consider comprehensive education to be all those areas that a person must have covered in order to develop to their fullest. That is why we work in collaboration with social entities and local organizations in projects that support education, nutrition, health, access to the labor market and female leadership.

At Fundación MAPFRE, and more specifically in the Social Action Area, we currently have 82 international social projects aimed at combating poverty and social exclusion by promoting comprehensive education for girls, boys and young people from disadvantaged communities.

In these projects, supported by our volunteers, we wanted to keep on giving aid where it is needed most. Just like last year, *online* activities continued to contribute to the development of children and young people.

### EDUCATION\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
18	440	2,509	65,996	6,098

\* Overall data on the participation of all Fundación MAPFRE volunteers.

## ENVIRONMENT

Our volunteers participated in environmental care initiatives including reforestation as well as mountain, forest and beach clean-ups. Environmental awareness is one of the areas of action in which our volunteers are most involved.

In 2022, we carried out 99 activities in which 1,070 volunteers participated. Thanks to all our volunteers, we continue to demonstrate that the environment is important, no matter the situation we find ourselves in.

### ENVIRONMENT\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
20	99	1,070	41,739	4,548

\* Overall data on the participation of all Fundación MAPFRE volunteers.

## EMERGENCY AID

In the event of a natural disaster, our volunteers intervene immediately to offer help, supporting the authorities and special forces in this type of event. They provide support in whatever may be needed, offering food, clothing and basic necessities.

In 2022, Hurricane Fiona caused extensive damage in Puerto Rico. Once again, our volunteers went out of their way to help the most affected families. Thanks to their efforts we were able to help more than 350 families in the municipalities of Ponce, Adjuntas, Arecibo, Loíza and Canóvanas.

### EMERGENCY AID\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
6	44	233	41,597	746

\* Overall data on the participation of all Fundación MAPFRE volunteers.

## SHARE SOLIDARITY

Occasionally, our volunteers are involved in more complex, specific activities that may also encompass several areas of action. These activities are included in the area of action referred to as Share Solidarity. Our volunteers are able to take part in these activities, increasing their personal satisfaction, motivation and commitment, while at the same time acquiring general skills that can be transferred to different areas of their personal and professional lives.

Many of the activities carried out in this area of action are focused on psychosocial support, providing comprehensive care to families, and, for example, *online support* and care activities.

### SHARE SOLIDARITY\*

No. of COUNTRIES	ACTIVITIES	PARTICIPATION	DIRECT + INDIRECT BENEFICIARIES	ACTUAL VOLUNTEER HOURS
12	77	400	11,619	2,570

\* Overall data on the participation of all Fundación MAPFRE volunteers.

Where there is a tree to plant, plant it.  
Where there is a wrong to be righted, make it right.  
Where there is an effort to be made that everyone  
else avoids, make it yourself.  
Be the one who moves the stone out of the way.

Gabriela Mistral

**MAPFRE** People  
ready to help



Elena Sanz Isla  
Group Chief People Officer  
Chair of the MAPFRE Volunteering Committee

Dear volunteers:

"We take care of the things that matter to you" expresses the *raison d'être* of our company, our purpose, because at MAPFRE we carry out our activity based on our commitment to our environment and to people, and we work to improve the society in which we live. We cannot understand our business activity without working in parallel for a fairer, more sustainable and supportive world.

Once again this year, I would like to thank you for your charitable work; thank you very much from the bottom of my heart on behalf of myself and the entire Volunteering Committee.

You, the MAPFRE volunteers, with your generosity and commitment, with every action you dedicate to others, demonstrate that your efforts also help to build a better world. You do it without expecting anything in return.

This year, more than 12% of the global workforce has had a volunteering experience, and although these figures are not comparable to previous years, we are very proud because we know the effort it has meant for each and every one of you. Thank you for the approximately 1,500 activities that

have been made possible through your participation, and thank you for continuing to be part of the driving force behind MAPFRE's social outreach.

In this Volunteer Report you will find descriptions of some of the volunteer activities carried out in 2022. They represent part of the social action carried out by MAPFRE volunteers together with Fundación MAPFRE. We encourage you to continue enjoying this global project with enthusiasm and optimism. You, the volunteers, are the most important part of this joint project that shows the powerful solidarity of all MAPFRE Volunteers and the great work we do together.

Thank you for investing your time in others, for inspiring us and for setting an example for everyone at MAPFRE. You contribute to the company's purpose and to making MAPFRE a place where your time is meaningful.

At MAPFRE we are committed to society and together with you, the volunteers, we build a better world to live in every day.

"MAPFRE people, ready to help"

My warmest greetings.

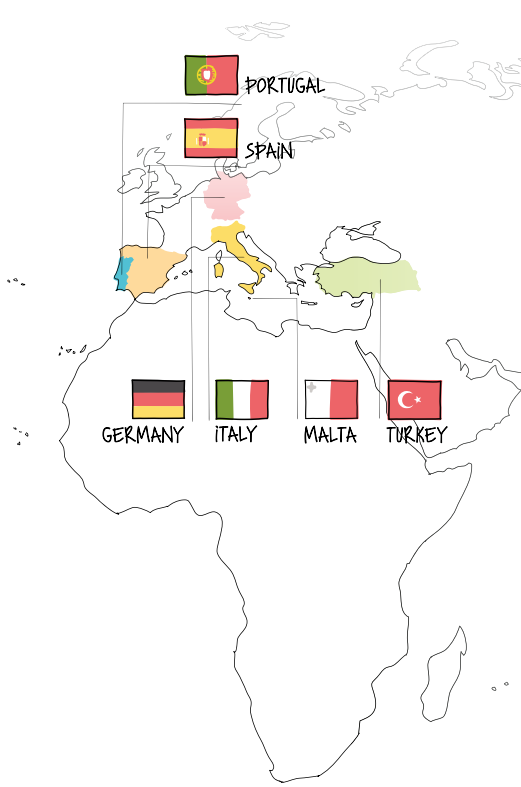
# 2022

# 25 COUNTRIES

# 4,131 VOLUNTEERS

# 1,488 ACTIVITIES

**MAPFRE**  
*People*  
ready to help



## HEALTH

22 COUNTRIES 486 ACTIVITIES 3,293 PARTICIPATION

## NUTRITION

24 COUNTRIES 407 ACTIVITIES 1,844 PARTICIPATION

## EDUCATION

47 COUNTRIES 393 ACTIVITIES 2,456 PARTICIPATION

## THE ENVIRONMENT

49 COUNTRIES 96 ACTIVITIES 4,020 PARTICIPATION

## EMERGENCY AID

6 COUNTRIES 43 ACTIVITIES 232 PARTICIPATION

## SHARE SOLIDARITY

40 COUNTRIES 63 ACTIVITIES 355 PARTICIPATION

# HEALTH

In **ARGENTINA**, for more than 12 years we have been in charge of organizing the celebration for the arrival of spring in the Hogar de Abuelos San José old folks home run by Mensajeros de la Paz.

It is a long-awaited gathering for all the seniors who live there, who enthusiastically prepare to celebrate and get together with family and friends.

This celebration, traditionally a fancy dress party, is one of the most eagerly anticipated of the year. A special afternoon tea is prepared, costumes are made, everything is decorated with bright colors, there is always a musician playing live music and the spring queen, king and princesses are selected.

Last year was really special because, after being isolated for a long time due to the health restrictions resulting from the pandemic, our volunteers were able to return to the Hogar de Abuelos San José to celebrate the arrival of spring.

Even though this celebration was held virtually during the pandemic, the most beautiful thing about this party is the energy that is generated by everyone getting together, the chats, and the hugs, which give the old people a great injection of joy that lasts for a long time.

Once again, we have fulfilled our mission of bringing happiness to this place that is so dear and emblematic for the volunteers in Argentina.

In **PERU**, our volunteers participated in the campaign "Against the cold for our own", which was conducted with the goal of providing blankets

and warm clothing to people affected by the low temperatures in the highlands of La Libertad and Lambayeque, in the north of the country. The warm clothing was purchased with donations from employees; the volunteers then helped to manage this money and prepare and package nearly 600 blankets and items of warm clothing that were collected to be delivered to these needy communities.

The beneficiaries in these mountain villages, which suffer from extreme temperatures, not only received these warm packs, but also the warmth and affection of our volunteers' solidarity.

*Very early that morning, we all got ready, everyone in their positions, after we had heard the explanation of the actions to be carried out. I had to help fold and bag the blankets; we were all like "little ants" and happy to give up our time and effort. Each blanket was prepared with great care and safety, with the thought that children, women and elderly people would be protected and we would give them a gift of hope. The hope was evident in the more than 500 blankets ready to be distributed. We all watched the result of our charitable efforts with great surprise and joy. At the end of that day, I told my family about the activity and showed them my red volunteering vest, red for the love of our neighbor... I feel very proud to be part of the great MAPFRE family in Peru.*

**Christian Martin Cancharez Aguirre – PERU**



Volunteers preparing warm clothing for the people living in the highlands of La Libertad and Lambayeque.



Our volunteers in the campaign "Against the cold for our own" in Peru.

In **PORTUGAL**, MAPFRE volunteers were not left unmoved by the Nuevo Futuro association's project, a very important initiative that uses special toys as therapeutic tools: the Think-Feel-Do sensory bears.

These teddy bears, made of fabric and stuffed with rice, help children communicate their feelings and experiences. For children who have been through traumatic situations of abuse, neglect or violence this can be life-changing, as the situation affects their mental health and future. This toy, which is a therapeutic tool, gives the children a voice, to help them relate the actions of thinking (*think*, head), feeling (*feel*, heart) and doing (*do*, hands). That's why the bears have different textures on the head, heart and hands.

In June, the month in which Children's Day is celebrated, some very enthusiastic MAPFRE volunteers delivered 100 bears to this association. Each child personally received a bear in a customized container with a small message from the volunteers.



Think-Feel-Do sensory bears donated to the New Future Association in Portugal.

The Nuevo Futuro association left a message of thanks to Fundación MAPFRE on their social media, using a quote from Antoine de Saint-Exupéry: "All grown-ups were once children... but only few of them remember it." They also thanked us for always being there for them, and for never ceasing to bring smiles to the faces of the association's 75 children. These Think-Feel-Do bears help to re(build) futures!

In **TURKEY**, a very creative activity was organized for several hospitals. To make the hospital rooms where children are housed for various illnesses more fun, our volunteers painted their pillowcases.

With inspiration and creative imagination, the volunteers designed pillowcases at our headquarters and sent them to the hospitals. Since it was not safe to visit the children during the pandemic, our volunteers sent them notes of encouragement and support with the pillows.

It was really nice to make the children in the hospital feel a little happier. But the best part of this action are the pillowcases, which they will never forget, and they can even take them home with them when they are discharged. Thanks to everyone who contributed!

**Ertan Yilmaz – TURKEY**



Volunteers showing the decorated pillows that were sent to the Pediatric Hematology Service at Göztepe Prof. Dr. Süleyman Yaşın Şehir Hastanesi Hospital in Istanbul.



## INTERNATIONAL VOLUNTEER DAY: THE BOX OF HOPE

On International Volunteer Day, we thanked the thousands of MAPFRE volunteers around the world who collaborate to build *#AMoreHumaneFuture*, helping those who need it most, and we invited them to take part in another global activity, "The Box of Hope", an initiative demonstrating that the generosity of the volunteers knows no bounds.

Once again, it allowed us to spread hope and smiles to the people who need it most. It was a special campaign to support vulnerable people over the Christmas period. A total of 12 countries participated in this activity, and the boxes full of hope were given to children, the elderly, families and the homeless. These people were happy not only to receive a box, but also for the company and warmth they felt from our team of volunteers.



MAPFRE Brazil volunteers.



Volunteers in Colombia preparing Christmas gifts for donation.



Our volunteers, ready to deliver boxes in Spain.



MAPFRE Guatemala volunteers, excited about the boxes.



MAPFRE USA volunteers after preparing boxes.



MAPFRE Mexico volunteers, after preparing boxes.



MAPFRE Paraguay volunteers handing out the boxes.

# NUTRITION

In **ECUADOR**, in March 2022, our group of volunteers donated 70 cleaning supply kits, which were delivered to children with disabilities and elderly people on low incomes at Fundación Jonathan.



Our volunteers, ready to deliver cleaning kits to Fundación Jonathan.

In **HONDURAS**, volunteers from the Nutrition Unit organized the activity "Alimentando Esperanzas" (Feeding Hopes), which consisted of delivering a healthy snack and a food kit to 27 children from the "El Hatillo" Pre-school.

The volunteers involved in this activity were able to spend time with the children playing games, coloring in pictures focused on healthy eating and smashing open a piñata, which caused a lot of excitement and no doubt many smiles.

It was a very emotional morning, full of creativity, laughter and lots of excitement, which allowed the volunteers to share quality time with the beneficiaries and enjoy themselves.



Volunteers playing with the children at "El Hatillo" pre-school.

In the **UNITED STATES**, the Community Harvest project is located on a non-profit farm and involves volunteers growing fruits and vegetables for vulnerable people. The crops are harvested and donated to local food banks and organizations that provide assistance to people in food insecurity.

Throughout 2022, volunteers visited the Community Harvest Farm and Community Harvest Orchard facilities on four occasions. They planted more than 586 vegetables, harvested more than 2,000 kilos of produce and packed more than 2,700 kg of fruit and vegetables. They also helped to weed the soil, helping the young plants to grow better, as well as preparing the beds for winter.



Volunteers planting and harvesting fruits and vegetables at the Community Harvest Farm and Community Harvest Orchard in the United States.

In **MALTA**, volunteers collaborated with Agenzija Appogg in a volunteering activity in which they took the residents of the Dar Ghabex shelter, managed by the agency, out for dinner.

The shelter is dedicated to providing immediate protection and a safe environment for women who have experienced domestic violence or who have been victims of human trafficking.

The caregivers at the shelter mentioned that most of the women had never had the opportunity to dine out and be in a relaxed atmosphere, so our volunteers booked a private room at a restaurant in Rabat. They also arranged transport for the residents from the shelter to the restaurant, where they were welcomed and kept company throughout the evening to ensure that they enjoyed a night in which they felt secure and in safe surroundings.

We met a group of women living at Dar Ghabex, along with their caregivers, in a restaurant in Rabat. The mothers were of various nationalities. It was not easy to interact with them, not only because of the language barrier, but also because of their past, since this makes it difficult to build a relationship in such a short time. However, their caregivers/supervisors explained to us how Dar Ghabex works with them to try to help them reintegrate into society in a "safe" manner. Some of them also have children, who have their own problems, and they keep them safe in the shelter. The women who attended the dinner were very happy to get out of the house in a safe environment and enjoy a meal in a restaurant.

**Marthese Busuttil – MALTA**

It was a pleasure to contribute to the community through this activity. Having the opportunity to give something back to these people living in the shelter is very meaningful and shows that our company values social responsibility.

**Olivia Darmanin – MALTA**



Volunteers from Malta after dining in a restaurant with the women from the Dar Ghabex shelter in Rabat.

In **MEXICO**, our MAPFRE volunteers helped prepare 240 snacks for the Siglo XXI National Medical Center in Mexico City, in the company of MAPFRE's president, Antonio Huertas; our LATAM CEO, Jesús Martínez Castellanos, and Mexico's CEO, José María Romero.

*Being listened to and giving our hearts ...* is a phrase that describes our activity in Mexico City on May 14.

The day began with a meeting to listen to people's perspectives on volunteering and to share with them the experiences and hopes of some of our volunteers. Without a doubt, it was a very enriching space in which the volunteers were able to express their opinions on and experiences of volunteering.

For the preparation phase, we set up a production line where each volunteer was in charge of performing a task to fulfill our mission. Once the 240 snacks had been completed, our volunteers went to the Siglo XXI National Medical Center, one of the largest and most important hospitals in Mexico City, to deliver the refreshments. Every day, this hospital receives a large number of foreign patients and their families who have limited resources.

During the delivery, the patients' words of gratitude filled our volunteers with energy and they were sent off with applause, a moment they will never forget.



Our volunteers preparing snacks for the Siglo XXI National Medical Center in Mexico City.

In the **DOMINICAN REPUBLIC**, as part of the "Alimentos con corazón" (Food with Heart) campaign, our volunteers helped to deliver food kits donated by Fundación MAPFRE.

On this occasion, the team of volunteers collaborated in the delivery of 500 kits to different families in various communities in the province of Hato Mayor that had been affected by hurricane Fiona.

These donations were channeled through the Dominican Caritas Foundation, a non-profit organization that focuses on assisting people and groups with few resources, seeking to improve their living conditions.

These grants positively impacted approximately 2,500 beneficiaries in these communities. The volunteers again demonstrated their commitment and passion to helping and bringing hope to people in need.



Volunteers from the Dominican Republic unloading food kits for families affected by Hurricane Fiona.

"Algo por alguien" (Something for someone) is a project that emerged in **URUGUAY** in 2002, due to the concern of its founders when they saw the increasing number of homeless people. They started going round the center of Montevideo with a few thermos flasks of coffee so that they could give a hot drink to the homeless people and help them to endure the cold winter in these latitudes.

Unfortunately, the demand continued to grow and they could not keep up with it, so they set up in one of the city's central squares. Since then, every Wednesday night they have been cooking and distributing pots of food to more than 50 people, including children and adults, who come in needing a hot meal and shelter.

Since 2018, MAPFRE's group of volunteers has been actively participating in this wonderful project. Although following the health emergency, we were forced to suspend the activities in the square, this winter we returned with more enthusiasm than ever, incorporating 15 new volunteers who showed their charitable spirit through this activity. Every week they distribute coffee, fruit and bread, helping to create a stable space for people in vulnerable situations. Thanks to the continued commitment of everyone, who despite the inclement weather come to every session, more than 200 beneficiaries were served this winter.

## EDUCATION

In **CHILE**, an "Embajadores de seguridad vial" (Road Safety Ambassadors) activity was organized in August. This activity, unprecedented in Chile, emerged as a joint initiative of the National Traffic Safety Commission (CONASET) and Fundación MAPFRE. Its objective is to educate the younger generations and promote a culture of road safety and the harmonious coexistence of all modes of transport in the road network.

The activity focused on promoting and reinforcing the concepts of road safety and self-care through educational sessions in kindergartens, primary and secondary schools, with road parks, educational materials and training for teachers. All this was accompanied by a communication campaign "Embajadores de la seguridad vial" (Road Safety Ambassadors) and the delivery of reflective backpack covers, reflective vests, elastic waistbands and reflective bands, as well as other items. Classroom workshops and educational fairs, storytelling (on road safety), a play and interactive road parks were also organized.

As always, we would like to highlight the work of our volunteers and thank them for their commitment, since without their collaboration these activities could not be run successfully.



Volunteers from Chile who took part in the "Road Safety Ambassadors" activity.

In **COLOMBIA**, a technical training workshop was held for 22 young people at Casa de la Madre y el Niño, specifically at Casa Sueños, organized by Fundación Casas de los Sueños. This foundation is a non-profit organization dedicated to supporting children in vulnerable conditions.

The participants are young people who have reached adulthood under the protection of the Instituto de Bienestar Familiar (Family Welfare Institute) and who live in Casa Sueños. This is the first university home designed to continue supporting these young people's dream of completing a university degree in a healthy environment.

Fundación MAPFRE in Colombia supports this insurance training initiative and offers the residents their first work experience during the peak season at the company.



Technical insurance training workshop for young people from Casa Sueños de Colombia.

In February, in **GUATEMALA**, our volunteers delivered backpacks containing school supplies to the children of Hogar Miguel Magone. The backpacks contained basic educational supplies like notebooks, pens, paints, scissors, erasers, markers, rulers and glue, as well as other materials.

The financial situation in these institutions is very complex. Hogar Miguel Magone cares for more than 90 children between the ages of 2 and 17 who are victims of physical abuse and who have been referred to them by the children's courts.

The purpose of this activity was to defray some of the expenses this home has, and to provide the children with basic materials so that they can start their studies. Through small contributions we can gradually change our society and the future of our children.



The volunteer team, ready to deliver school backpacks to the children of Hogar Miguel Magone in Guatemala.

In **VENEZUELA**, the volunteer team dedicated their time, knowledge and experience to making a positive impact on the education of children, adolescents and people with disabilities, through lectures, courses and training sessions on specific topics, all in line with one of the objectives set for 2022: to focus on volunteering skills and the core topic for this year, education.

Our volunteers gave workshops on resume writing and job interviews to people with disabilities from the A.C. Buena Voluntad, where they are trained for work. This provided them with practical tools to help them enter the labor market. Math classes were also given to children from first to fifth grade from the community in San Sebastián de Maiquetía parish. All of them were children with limited resources and at risk of social exclusion.

In the framework of World Recycling Day, recycling and eco-block workshops were given to primary school children at the Carlos Soubllette Municipal Educational Unit, contributing to environmental care-related outreach and awareness-raising.

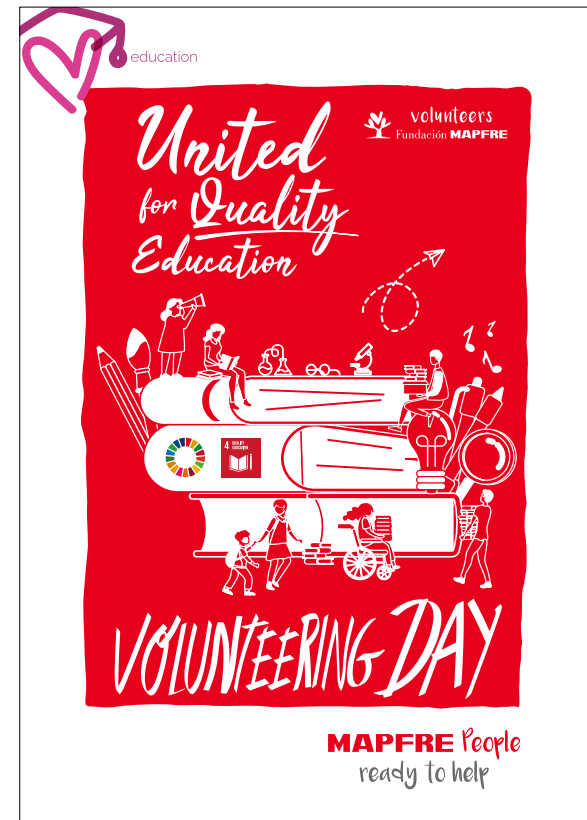
Finally, a workshop on "Leadership in the classroom" was held for teachers at the Jenaro Aguirre School to provide them with practical tools for the back to school period, effective emotional management in the classroom, and psychosocial support for children and teenagers.

These actions are aimed at fulfilling Sustainable Development Goal 4 (SDG 4) –"Quality Education"– and directly benefit more than 200 people, including children, teenagers, people with disabilities and teachers, combining our efforts to promote education in all spheres of society.

## VI EDITION OF MAPFRE'S GLOBAL VOLUNTEERING DAY

Every year, we celebrate MAPFRE's Volunteering Day with a global activity. In 2022, the global activity was centered on the theme of education and, under the slogan "United for Quality Education", the activities carried out contributed directly to SDG 4 "Quality Education".

Today, 750 million adults worldwide, two-thirds of whom are women, are still illiterate and 1 in 5 children between the ages of 6 and 17 worldwide do not go to school.



To help improve quality education, more than 70 activities were organized around the world last October, involving more than 550 volunteers from 14 countries in more than 40 cities. This global volunteering action benefited more than 2,000 people, especially children, people with disabilities and those with limited resources.

As an example, it is worth highlighting activities such as those held in **Mexico**, where workshops on the Sustainable Development Goals (SDGs) were held for children. Raising awareness of the SDGs is a commitment that we must all make as a society, to improve our communities through tangible actions that are within our reach in our daily lives. The children were able to decide what actions they could incorporate into their daily lives to contribute to the 2030 Agenda and improve their environment.



Volunteers teaching the SDG workshop in Mexico.

In countries such as **Colombia**, they decided to organize road safety awareness activities. This training was implemented by organizing a series of games. And in countries such as **El Salvador, Honduras** and **Argentina**, they opted for educational talks on environmental issues. For example, in **El Salvador**, the volunteers gave a talk on caring for both the environment and marine fauna, and enjoyed the release of some olive ridley turtles, an endangered species.



Volunteers at the recycling and environmental awareness workshop.



Volunteers in El Salvador enjoying an environmental day.

Volunteers from **Honduras** gave a recycling and environmental awareness workshop to primary school children. The management team got very involved in this activity, and the country's CEO, Dennis Ordóñez, also took part.

These activities helped us reach many people, especially children, people with disabilities, and those with few resources, because discrimination and poverty still stop many people from receiving a good quality education.



# ENVIRONMENT

In **BRAZIL**, a team volunteering activity "A day to transform lives" was held, aimed at strengthening the bond between the volunteers and their collaborative work, reinforcing the team spirit and the togetherness of everyone in the development of an activity. The first group to participate was the team from the Legal Department and the General Legal Secretariat, which gave a presentation on the concept of the 5Rs of sustainability (rethink / reject / reduce / reuse / recycle) and then played a recycling game. This activity was enjoyed by 345 students from a public primary school.



A day of training and games for "A day to transform lives" in Brazil.

In **SPAIN**, after two years of the pandemic and restrictions, all the volunteers were looking forward to the moment when our little helpers could once again participate in activities.

On April 9, a major environmental activity was organized in Malaga involving 26 young volunteers, 3 junior volunteers and 31 adult volunteers, who went to an area affected by a fire.

They spent the whole morning restoring various areas, building new bird boxes and collecting bushes, as well as other tasks. It was a beautiful sunny morning that our volunteers enjoyed when they were not working.



Children participating in an environmental activity in Malaga.

In **NICARAGUA**, MAPFRE volunteers participated in a reforestation day in collaboration with Reserva Natura, which is located in the Pacific south of the country. Reserva Natura works on the conservation of the tropical dry forest and its associated species, and with the professional management of Fondo Natura aims to be a private sector model for replicating sustainable models of natural resource production.

Eighteen volunteers took part in the event, including company employees, their family members and children. Together they contributed, through reforestation, to enriching the country's dry tropical forest, which is vitally necessary in these challenging times.

It was a somewhat tiring but dynamic activity, the volunteers had the opportunity to see a wonderful landscape, appreciate the flora and fauna and the joy of being supported by those in charge of the reserve, who during the walk to the planting site, explained the different species in the area and the changes that occur as the seasons change. It was a unique awareness-raising experience.



Volunteers on a reforestation day in collaboration with Reserva Natura in Nicaragua.

## EMERGENCY AID

After Hurricane Fiona hit **PUERTO RICO**, our volunteers and their family members came together to help those most in need. Demonstrating their commitment to solidarity, a number of actions were carried out to support the victims. Fundación MAPFRE made a donation of US\$35,000 to help the people who had been affected. We collected and delivered basic necessities, non-perishable food and water to the hardest-hit families. We also worked together with the Salvation Army to identify the communities most affected by the hurricane.



Volunteers who helped people affected by Hurricane Fiona in Puerto Rico.

Thanks to the participation of 50 volunteers, we were able to take the supplies to the municipalities of Ponce, Adjuntas, Arecibo, Loíza and Canóvanas. Through the efforts of all the volunteers who collaborated in this solidarity initiative, we were able to benefit more than 350 families.



Volunteers distributing basic necessities in Puerto Rico.

*Taking part as a volunteer and delivering the boxes to Loíza was an excellent experience.*

*Giving up your time to help others always helps you grow as a human being.*

**Joel Rosario Martínez – PUERTO RICO**

*On Saturday, October 8, 2022, I had the opportunity to participate in an activity organized by Fundación MAPFRE, where we were able to make a difference to a community in Loíza, Puerto Rico, in the aftermath of Hurricane Fiona. It was an experience that I will remember forever.*

*Seeing the happy, grateful faces and knowing that we are giving them hope at a time of such uncertainty fills me with joy and makes me proud to be part of such a wonderful initiative.*

**Ana Jiménez – PUERTO RICO**

## SHARE SOLIDARITY

In **GERMANY**, the Verti team in Berlin, which is based near the station, did not hesitate to support the 10,000 to 15,000 refugees who were arriving every day, as only 1,000 km separates the German capital from the Ukrainian border.

Since the beginning of the conflict, in their spare time, Verti employees, as Fundación MAPFRE volunteers, have been supporting the refugees in a variety of ways. In addition to several hundred hours of volunteer work to welcome the Ukrainian citizens, they have helped with administrative procedures and other day-to-day obstacles. Some even went as far as to share their homes, even adapting them completely for this purpose.

For Tetjana Mosiichuk and Anna Pavlenko, supporting the refugees was a particularly heartfelt task. Both are originally from Ukraine and still have friends and family in the affected areas, even though they were able to gather their family together in Germany. Together they inspired Verti staff to spearhead a large-scale fundraising campaign and, as a result, raised 14,000 euros for two NGOs in the Eurozone helping refugees. In



*A colleague gave me a package with bedding and a sweater. My father was really pleased with the sweater. It's so nice to see him smile. This is something hasn't been happening very often lately.*

**Tetjana Mosiichuk**

Verti employees showing the proceeds raised in aid of Ukrainian refugees.

addition, the company initiated an in-kind donation campaign specifically targeted at colleagues who had taken in refugees. They wrote down what they needed on a list so that everyone at Verti could provide specific support. Since then, countless donations have been collected and distributed to the refugees. These supplies have included clothes, shoes, coloring books, board games, hair clippers and cases.

Through their invaluable commitment, Anna and Tetjana have inspired many of their colleagues at Verti to share their homes with refugees, including Anna's boss, Andrea, as well as the senior director of the People, Culture and Organization department at Verti, Karola Irmscher.

In **PANAMA**, a volunteer day was organized at the Hogar San José de Malambo, which is a non-profit institution that provides children and young people with comprehensive care to protect and promote their rights. They are responsible for creating the necessary conditions, through education and holistic empowerment based on integral values



Volunteers preparing snacks for the children and teenagers at Hogar San José de Malambo in Panama.



Children jumping on bouncy castles.

and principles, to increase the quality of life and provide growth opportunities for children and young people in situations of vulnerability.

In 2022, our volunteers spent the day with the children and young people at this home. They brought them lunch and shared a fun-filled afternoon with them. A small fair was organized where the children could participate in cookie decorating workshops, ask for balloons in the shapes of animals, jump on bouncy castles, eat popcorn and cotton candy, play board games and have their faces painted.

Without a doubt, seeing the happiness of these children and young people encourages us as volunteers to continue supporting and serving the different communities that need a helping hand.

In **PARAGUAY**, last May, clothes and shoes in good condition were collected and donated to the Fundación CONIN's solidarity clothes bank. This non-profit foundation is dedicated to preventing and providing assistance to malnourished children between 0 and 5 years of age at high social or nutritional risk, as well as helping their families.

Together, the volunteers were able to collect 863 items of clothing and footwear, which were then delivered to Fundación CONIN. Thanks to the solidarity clothes bank, this foundation was able to deliver the clothes to the people who needed them most in the communities of Bañador Sur and Tablada Nueva in Paraguay.



Volunteers from Paraguay during the collection of clothes and shoes for the Fundación CONIN's solidarity clothes bank.

We are not called to do all the good in the world,  
just as much as we can manage.

Theodore Guerin



*Direct*



Laura Gonzalvo  
Director of Communication  
and CSR at Securitas Direct

At Securitas Direct, for more than three decades our core mission has been protection. We are people who protect people and, aware of the responsibility we have as a company, we have developed an ESG strategy that stems from our *raison d'être*, from the values that define us as a company. Our commitment to protecting people is a core part of our purpose and a strategic priority for the company, encompassing the social contribution and sustainability of our business and our ambition to positively impact our immediate communities.

The responsibility with which we understand our mission is present throughout our value chain and determines our activity and the way in which we carry it out. For this reason, we roll out our commitment along three lines of action: protection of people, protection of the environment, and good governance.

The social facet takes on the most significant weight due to the nature of our purpose. It is focused on our employees, our customers, and society. The initiatives we implement in our community are designed to protect three groups: the most disadvantaged children, women —especially those who have been victims of gender-based violence— and the vulnerable elderly.

As part of this strategy, our volunteer program is particularly important. A program that is celebrating its first year of operation and which has allowed us to become corporate activists. The support of Fundación MAPFRE and the entire network of collaborators that we have created has been the key to this path we are traveling together, with greater enthusiasm each day.

We look forward to a future full of challenges and opportunities, a future with great things to do. We would therefore like to thank Fundación MAPFRE, and all the foundations with which we collaborate, for the extraordinary work they do and express how proud we are to be able to work with them to make this world a better place.

In Spain there are more than 20,000 small foundations and associations whose efforts and daily work help more than 10 million vulnerable people. For all that you do, thank you.

2022

1 COUNTRY

101 VOLUNTEERS

94 ACTIVITIES



Direct



SPAIN

NUTRITION

75 ACTIVITIES 125 PARTICIPATION

EDUCATION

40 ACTIVITIES 24 PARTICIPATION

THE ENVIRONMENT

3 ACTIVITIES 50 PARTICIPATION

SHARE SOLIDARITY

6 ACTIVITIES 25 PARTICIPATION

# EDUCATION

## Support for groups at risk of social exclusion

Protecting the most disadvantaged children is one of our goals, we have always been very involved in initiatives related to children and the improvement of their welfare. This time we focused our efforts on conducting *online mentoring* sessions, one session a week for four weeks. The goal of these sessions was to motivate children to study, to train, to strive to achieve the best possible academic goals. It involved supporting young people in situations of social vulnerability. This project was possible thanks to our partnership with Fundación Exit.

*Volunteering with Fundación Exit has been a great experience, both professionally and personally. Having this amazing opportunity to share with the kids and see them grow made each one of us grow, too. Thank you for the fantastic opportunity!*

**Lorena Angelina García - SPAIN**

## Mentoring to support the inclusion of women in the job market

One of the groups we focus most of our efforts on is vulnerable women, and getting them into the workforce is a necessary step to avoid social exclusion. That is why we sponsored an intensive training course for women, thanks to our alliance with Fundación Quiero Trabajo. But we did not limit ourselves to funding. Our collaborators are an essential part of the process, *mentoring* these women both in person and *online*. In 2022, 12 volunteers from the company supported and counseled these women to help them get both jobs and their much-needed economic independence. Through informal conversations, they updated their *résumés*,

their LinkedIn profiles, role-played interviews, and so on, but, above all, they boosted their self-confidence and created secure bonds that remain intact to this day.

*It has been a pleasure to be part of such a special project, mentoring women in areas in which we can help them because of our professional and academic backgrounds. And I was pleasantly surprised because they have taught me so many things that are also going to help me, about courage, bravery and effort.*

**José María Ginesta - SPAIN**

## Volunteering with Círvite

Círvite is an association from Madrid that belongs to our network of allies, a friendly organization that focuses on the well-being of people with disabilities. We started collaborating with them in 2020 and since then they have become one of our closest allies. They are the creators of the trophy of our Commitment Awards, internal prizes that are full of solidarity and affection. These awards recognize the work of the volunteers who have collaborated the most and who stand out for their good work.

We also collaborate with them on a regular basis, committed to the inclusion of people with intellectual disabilities. We held recycling workshops,



Volunteers preparing *torrijas* with Círvite.



environmental actions and furniture assembly sessions, and we even risked cooking *torrijas* (French toast). Their house located in Madrid has become an extension of ours and that of our volunteers.

*For me it was a luxury to be able to participate in this activity, in Cirvite we were welcomed with open arms. It was a day full of hope, companionship and the desire to share with one another. I left with a very full heart.*

**Adoración Camina - SPAIN**

## ENVIRONMENT

In addition to supporting people, we focus on protecting the environment. Our goal is to reduce our impact. On June 5, to celebrate International Environment Day, we informed all our employees about this new environmentally focused project we were embarking on: the creation of the Securitas Direct Forest. To achieve this we worked in collaboration with the Reforest Project. Our forest has 500 trees and is located in the Alalpardo area, north of Madrid. It came to life thanks to the help of our volunteers and their families, who took part in both the cleaning day and the planting day. The cleaning day took place on October 15 and the planting day on November 19, when we planted the heart of our forest, comprising species native to the area, following the Miyawaki method, a type of reforestation that is committed to understanding biodiversity and land recovery as a whole. Year after year our forest will continue to grow with us. This action has allowed us to completely and responsibly reclaim a piece of abandoned land and turn it into a new lung for the community and a new and safe home for bees and birds.



Volunteers during the cleaning and planting activity for the creation of the Securitas Direct Forest.

## SHARE SOLIDARITY

Older people are a particularly vulnerable group and this situation has worsened in recent years. Our elderly are suffering more than ever from isolation and loneliness. That is why we decided to combat this through our volunteering program, by providing both face-to-face and telephone support. We were able to carry out this initiative thanks to our collaboration with Grandes Amigos. The initiative involved 11 volunteers who contacted 11 elderly people who were alone. The volunteers were able to share their time and talk with the older people, who have so much to contribute, being a friendly voice that was there for them. Undoubtedly, a great experience.

What is the essence of life? To serve others and do good.

Aristotle





Alberto Berges  
CEO of Solunion

Working with a purpose is one of the basic elements that gives meaning to our work as a company and, within that purpose, giving back to society what we receive from it; growing to make things grow is our commitment and our obligation.

The vocation to help is part of our DNA, it has to be. Our motto is "Somos impulso", we are impetus, shows that what drives us is growth; we strive to boost our customers and the economies in which they operate, but also the societies in which we offer our products and services and the members of these societies.

Just like every year, our solidarity efforts have taken the form of direct contributions to the social organizations we collaborate with and in the time spent working on projects with a real impact in which our Solunioners are the real stars. Because the basis of our commitment to solidarity is to spark the consciences of all the members of the organization and turn them into agents for change so that we can generate the greatest possible impact.

This is why we have maintained and consolidated our collaborations with organizations like Sociedad de San Vicente de Paúl, Asociación

Talismán, the NGOs Abre sus Ojos, Mestura and Paidi, Fundación Tengo Hogar and Aravaca C.F., among others. We have also taken additional steps in our commitment by extending our contribution to organizations such as Fundación Juanfe in Colombia and Fundación Altius in Spain, and we have participated in specific initiatives, including the campaign launched by Mensajeros de la Paz to help the displaced population on the Ukrainian-Romanian border.

We ended the year proud of having worked towards development and integration, satisfied to know that our contribution has resulted in opportunities for those who need them. These reflections are what fill us with the enthusiasm to remain committed to solidarity. A commitment that we intend to help grow, just like our clients and our society.

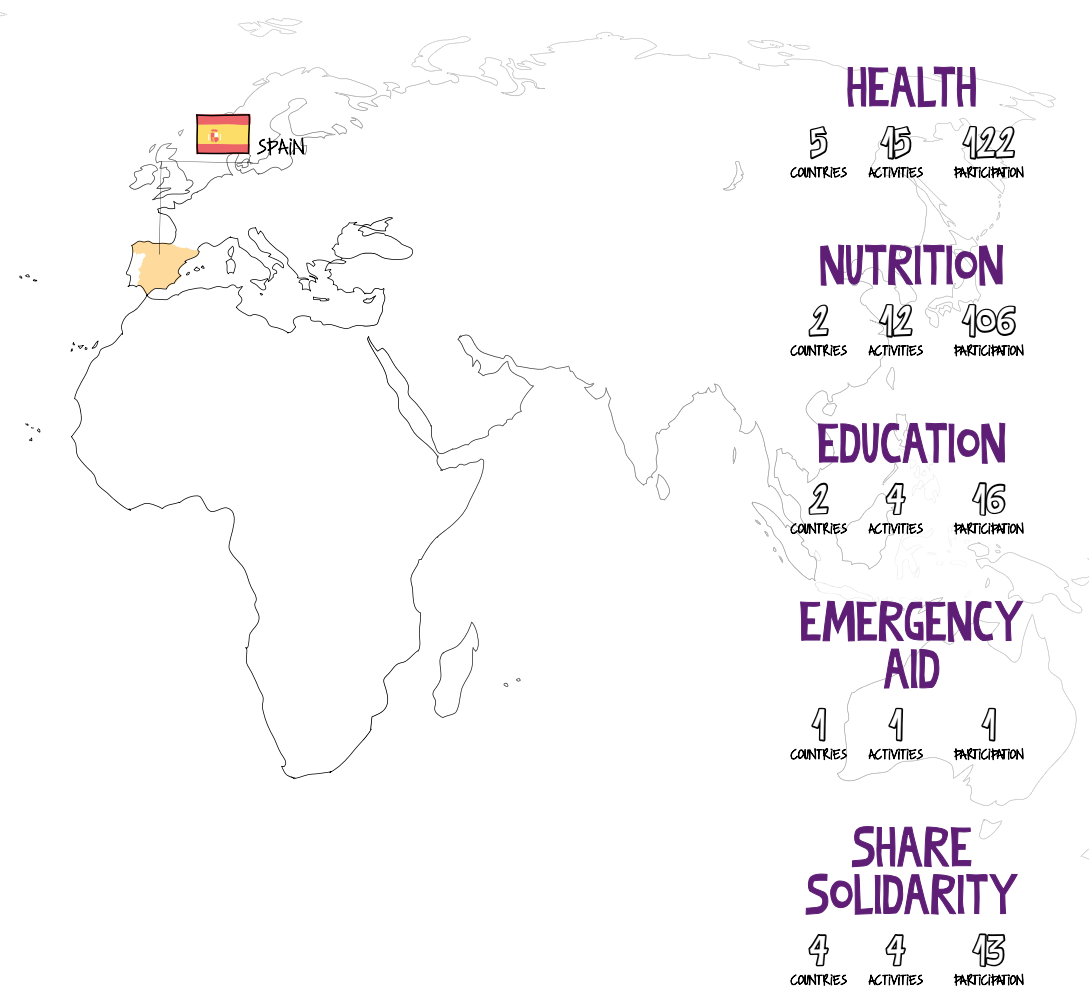
We are deeply grateful to Fundación MAPFRE for its support, so that we can continue to help and make our motto a reality: because, above all, we want to be an impetus.

# 2021

# 5 COUNTRIES

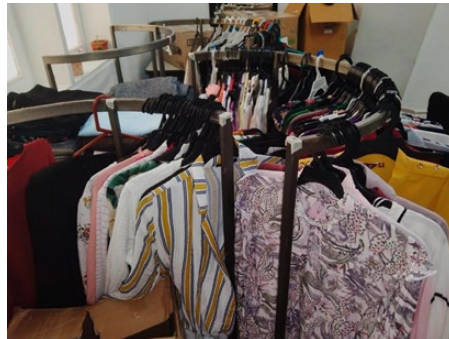
# 125 VOLUNTEERS

# 36 ACTIVITIES



# HEALTH

In **COLOMBIA**, we collected clothes for Fundación Juanfe's Work Closet, an activity aimed at collecting women's clothes that are in perfect condition, thereby helping to transform the lives of teenage mothers who are looking for a better future, as these clothes can be used for an interview and even when they start their working lives.



Volunteers at Fundación Juanfe's Work Closet activity.

In **PANAMA**, four children from Fundación Ciudad del Niño visited Solunion Panama's offices and were welcomed by the unit's employees and managers. The children stayed for two and a half hours and shared their experiences.

The employees had the opportunity to learn about this foundation that Solunion Panama collaborates with and the children enjoyed their

experience of business. They learned about our offices, the roles of people who seek personal and professional development, companies that have sustainability and employability goals and objectives, and at the end of the day the children left motivated with the hope of one day getting to work in offices like ours.

The employees planned the day with decorations, integration games, talks and different group dynamics. The children received a snack and a Solunion kit: a Solunion cup, notebook, pencils and candy.

*These types of activities make us pause in our daily lives and remember that around us there is a world full of need. This makes us aware that we can always do our bit. Sometimes things that are simple for us can make a huge difference to the lives of others, just like the children of Fundación Ciudad del Niño and what this meant to the Solunion Panama team.*

**Giselle Navas - PANAMA**



Children from Fundación Ciudad del Niño having a snack with Solunion employees in Panama.

# NUTRITION

In **SPAIN**, our volunteers collaborated with Fundación Altius, which helps and supports people in need through employment assistance and the distribution of food through a commissary. In it, users select the products available through a points card.

Our mission was to support the users with the selection of food, restock the products on the shelves, pack fresh products, be "cashiers" in the commissary and once they passed through the "cash register", our volunteers helped them to put the food in their carts so that everything was more streamlined.

*I really enjoyed the volunteering day at Fundación Altius. The organization and sensitivity they show throughout the process of delivering food to the users left me pleasantly impressed. Solunio's organization was impeccable. It is great to have these initiatives.*

**Claudia Camacho - SPAIN**



Our volunteers collaborating with the Fundación Altius commissary.



*The day of helping out at Altius was, for me, a moment of coming into contact with a reality that more and more people share and which we can no longer ignore. Helping to dignify the delivery of food to these people without resources is very gratifying and raises awareness about food waste, the way we treat those who need us most and the commendable work carried out by people who give their lives for others.*

**Carla Aguirre - SPAIN**

In **MEXICO**, we visited the El Salitre del Cerro community, which is located 3 hours away from Mexico City and lies in a rural area where the conditions for the inhabitants are somewhat unfavorable. We carried out maintenance activities, cleaned classrooms, patios, greenhouses and green areas; weeds were removed to leave a community living space in better conditions for families to enjoy.

We also measured the height and weight of the beneficiaries, gave them a talk on the importance of nutrition and, at the end of the event, each family received a box of non-perishable food. The activity lasted approximately 4 hours, during which we were able to be of assistance in the community space and spend time with the local people, including both children and adults.



Land maintenance and cleaning tasks alongside the community of El Salitre del Cerro in Mexico.

## EDUCATION

In **SPAIN**, we provide school support throughout the school year to the children of the Fundación Tengo Hogar families. This foundation helps families with children at risk of social exclusion to regain their occupational, economic and social independence.

This weekly online activity has had very good results, both for the children and their parents, as well as for the volunteers. All of them have improved their grades significantly, as well as developing a lovely and close bond.

The volunteers contribute from their homes, the only tool they need is a device that connects to the internet, and the main added value is their knowledge. School support sessions are organized weekly, and last approximately two hours, on a one-to-one basis.

The teachers are positive role models for the children and their families because they make it possible for them to keep up with their learning and not fall behind. Since the project began, they have been dedicating part of their time and all their generosity to teaching. They transmit commitment, responsibility, solidarity and respect.

## SHARE SOLIDARITY

In **CHILE**, Children's Day was celebrated in August at the Hogar Aldea Mis Amigos, which houses about 40 children between the ages of 3 and 18 who have had their rights violated and/or are living in situations of neglect.

Fundación Mis amigos aims to provide protection, reparation, education and comprehensive training for children and adolescents who have been abused; it seeks to reintegrate them into their families, foster families or prepare them for an independent life within a short period of time.



Children's Day Celebration at Hogar Aldea Mis Amigos in Chile.

A campaign was carried out in the office in which the Solunioners contributed sweets or money with which to buy them. Small backpacks were also purchased and filled with these sweets.

On the day of the activity the volunteers took the backpacks and balloons for all the children at the home, who were very happy to receive them. They were also able to talk and play with them to learn a little more about their experiences and their day-to-day life at the foundation. Although some of them were shy, little-by-little they joined in the visit and enjoyed the celebration.

It was important to visit the place since our volunteers could hear the testimony of the foundation's workers and get to understand a little more about the situation of these children.



Children's Day Celebration at Hogar Aldea Mis Amigos in Chile.

The children were very happy with the visit and the candies they received, things that make a huge difference to them in the context in which they live. For us it was also very meaningful, because we were able to listen to their experiences and realities. We generated an immediate empathy and connection that also helps us to grow as people and contribute as much as possible to a better society.

**Alejandra Zagal Espinosa - CHILE**

## IN THEIR OWN WORDS

This report has been prepared based on the testimonies of our volunteers, who have shared their experiences with us in their own words and idioms, which enrich their words.

### MAPFRE

For me, volunteering is a person's natural and inherent need to help those in need. It means providing others with what they need or may have missed. Being grateful and happy for everything I have, appreciating and understanding how fortunate I am because, thanks to God, my whole body works well, I am healthy, I have a family and a home.

**Anna Pavlenko - GERMANY**

For me, volunteering means helping people here in Germany who have decided to temporarily leave their home country because of the war, as well as supporting those who stayed behind in Ukraine.

**Tetjana Mosiichuk - GERMANY**

I discovered volunteering when, many years ago, my daughter invited me to my first activity and I have been there since then. For me, MAPFRE is the channel that allows me to get close to lots of people who always welcome me with open arms, which is priceless.

**Miriam Díaz - ARGENTINA**

For me, volunteering is a space through which, in addition to having a positive impact on the community, I can meet people from other teams and exchange experiences with my colleagues. It is very gratifying to leave my daily office routine to work as part of a team on something that is not for oneself but for others, and doing this with the community or the environment in mind takes on another meaning.

**Rosina Lozeco - ARGENTINA**

Empathy, helping others or willingness to help are words and actions that define volunteering. I think that acting socially towards others, without expecting anything in return is a better definition; however, we still get something back, we gain the personal satisfaction of being useful to others.

**Sérgio Bezerra Pinheiro - BRAZIL**

It means giving oneself to others, reaching out to other people's lives with affection and, by doing so, gaining much more than anyone imagines! The experiences are unique and teach us a lot, they give us incredible experiences and many stories to share.

**Denise Nieves Radichi Teixeira - BRAZIL**



Volunteering is a personal achievement, it is seeing the eyes of the people who help us shine, because, after all, it is the volunteers who really "help" us. Our vision of life changes with each volunteering session and we become even more grateful for everything we receive.

**Kelly Rangel Pellegrini Guarezemini - BRAZIL**

To me, volunteering means donating time, love and a lot of dedication to contribute to and make a difference in the life of another person.

**Karyna Markossian - BRAZIL**

Our time is most sacred to us, it's part of our life that is destined not for our selfishness or vanity, but for others, making us reflect and learn from the smile of a young person, the embrace of a child, or the story of a woman. I am grateful to be a volunteer for Fundación MAPFRE.

**Handerson Dias Pedra - BRAZIL**

Volunteering is rewarding, you can share different experiences, learn more, become more human, generate unforgettable moments. You can fall in love with life and become more empathetic. The different activities that Fundación MAPFRE carries out are very enriching, and I am very proud to be part of it.

**Cristian Buenaño - CHILE**

Being a volunteer means giving a little piece of your heart to people who need a moment of joy. I must stress that being a volunteer makes you feel useful, you realize that the simplest actions, like playing with children or delivering food to the elderly are highly valued actions and the most gratifying thing is to see their smiles and affection.

**Jennifer Velastin - CHILE**

I would like to emphasize that volunteering allows us to connect with our environment in all its forms: to create valuable relationships with our co-workers, to get closer to society through service. Getting in touch with the environment and the main problems we are exposed to due to climate change.

**Liz Escobar - COLOMBIA**

One of the most rewarding experiences is to be able to share a little of our knowledge and experience with others. One of the purposes of life is to serve our fellow man and learn from them. Volunteering has given me the opportunity to meet people and leave my small mark on the future.

**Yeny Maldonado - COLOMBIA**

Volunteering at Fundación MAPFRE has allowed me to appreciate and be grateful for things that we often take for granted, but, above all, I understand the empathy that we must have with all people who, for whatever reason, do not have the same opportunities, and whose conditions are limited. Sharing part of my time with children and senior citizens has impacted my life in a positive way. I feel that we can always do more for someone if we look beyond our comfort zone and open our hearts.

**Silvana Margoth Vivanco Hurtado - ECUADOR**

Fundación MAPFRE has been a source of experiences that have led me to learn more about the needs of many families and open my heart to look for ways to help those most in need, to be empathetic with the people around us and work for a better society. We have so much work to do and we have so much to contribute. I thank Fundación MAPFRE because it has given me the opportunity to see the happy faces of many children with their new toys, to share and enjoy a delicious breakfast with them, a dance, a song that takes us back in time, and lets us be children again; the warm grateful hug from their mommies. Moments that stay in our hearts and allow us to grow as people.

**Esperanza Piedad Briceño Benítez - ECUADOR**

It is an injection of humanity, empathy and teamwork. For me, it is a necessary task.

**Sonia Martín López - SPAIN**

Being able to participate in an online format has allowed me to collaborate in various very valuable activities, where I have felt extremely useful. And I have also been able to work with colleagues from all over Spain. These types of activities are the perfect complement to volunteering.

**Elvira Pérez Encinas - SPAIN**

It was a great day. We learned firsthand what it means not to have enough food and how many people could be experiencing a situation like this. I feel very fortunate to have been on the farm and helped others, as I was once helped. You will never forget those moments, so you must give something back to society! It's fantastic!

**Catherine Burton - UNITED STATES**

Nothing beats the feeling of helping others, and it is even better knowing that you have other MAPFRE employees by your side who enjoy it as much as you! Once again, thanks to MAPFRE for organizing these activities and allowing us time to take part in them.

**Lauren Berthiaume - UNITED STATES**

For me, being a volunteer means being able to share a little of our time with people in need, where more than giving, we receive tokens of affection and gratitude, which is a really lovely, gratifying experience. We also realize how much need there is, not only for material things, but also for sharing with people and human affection.

**Fredy Rosales Montezuma - GUATEMALA**

For me, being a volunteer means putting myself in the shoes of the needy and helping to improve their situation. Sometimes we are so focused on ourselves and our concerns that we forget that there are people whose need is greater than our own. And it is at this point that our heart must learn to be grateful and we should reflect on the fact that we can share what we have with others, remembering that, although we may not have many things we long for, we are blessed to have many others that someone else needs and would like to have.

**Ana Melissa Velásquez - GUATEMALA**

It is a nice experience to share time with people who really need it. Volunteering gives us a life lesson: we must know how to appreciate what we have and love the people around us.

**Joseline González Valenzuela - GUATEMALA**

It is a 360° experience, which teaches us and motivates us to be altruistic, merging our professionalism and human qualities.

**Katherine Mercedes Martínez - HONDURAS**

Actions that can be responsible for joy and great changes in others.

**Jeffri Fernando López - HONDURAS**

This experience has made me realize how easy it is for someone to end up in a difficult situation. It could happen to any of us, we could struggle with mental/physical abuse from the people around us, which could instantly affect our well-being. It is very important to always stand up for yourself and prioritize the things that are important to you and your well-being. Finding these support systems is a blessing for these small communities in our society and we must always make sure people have all the basic tools they need to reintegrate into our society.

**Abigail Muscat - MALTA**

Being a MAPFRE volunteer has taught me that the happiness equation... is the result of receiving back everything you give, and not expecting something you are not willing to give away yourself.

**Oswaldo Butrón Mateos - MEXICO**

There is more happiness in giving than receiving. I loved every single activity I was able to participate in. Thank you for allowing me to be part of MAPFRE's volunteering program.

**Guadalupe Castillejos Cruz - MEXICO**

MAPFRE volunteering is a space where we can share, interact and have a great time with other MAPFRE collaborators, without forgetting the goal of contributing a little bit of our time and involving our friends and family in this significant change. You make the change!

**Karina Jamileth Salgado Rodríguez - NICARAGUA**

For me, volunteering includes any activity that is aimed at promoting, raising awareness of and contributing to the common good. Personally, it is my small contribution to society and the environment in which I live, to issues and activities that have to do with everyone in the end.

**Carlos David Briceño Aguilar - NICARAGUA**

Volunteering is sharing with those who do not have the same opportunities, but who have so much to give. It is filling them with smiles, changing their lives, being a guide and reaffirming through love and joy that life is wonderful. Giving them the strength to keep going every day.

**Dayra Vásquez - PANAMA**

For us, volunteering means being able to share who we are and what we have, serving those communities that do not have the same opportunities as us. Using our time to benefit others, helping the environment and sharing our knowledge.

**Silka Monge, Ricardo Morales and Lilibeth Almillategui - PANAMÁ**

For me, volunteering means getting to know realities and helping to transform them into something better, even if it is just for a day.

**Cinthia Benítez - PARAGUAY**

Helping, sharing and creating smiles from the heart.

**Adriana De Los Ríos - PARAGUAY**

"Love thy neighbor as thyself"; "Do good, without regard to whom"; "Giving is more joyful than receiving"; "Wherever you go, leave everything better than you found it"; "Be an example to those who will follow in your footsteps". Phrases that have led me to experience the wonderful feeling of doing little things that bring smiles to the faces of others. It comforts the soul... it does good!

**Liliana Aquino - PARAGUAY**

For me, volunteering is like giving a little... and receiving in return something much more valuable, that something that somehow fills your heart back up.

**Néstor Torres - PARAGUAY**

I believe that we cannot hope to grow as people without thinking about the well-being, not only of ourselves but also of others, because we are not alone. Volunteering brings you a little closer to people and above all makes you feel that this small contribution is worthwhile. I have been wearing the white t-shirt with the red stamp for many years, participating in volunteering activities and I can only say that in those moments, when I see the smile of a child or feel a grateful hug, it fills my soul, because we do this from the heart and with the hope of being able to live in a better world.

**Montserrat Molinas - PARAGUAY**

For me, volunteering means giving my heart to serve other people. Being a MAPFRE volunteer is another opportunity to fulfill one of the purposes of my life, that my family instilled in me, which is to help others through positive ACTION.

**Natassia Sacco - PARAGUAY**

For me, volunteering is about working together wherever we are, connecting with others and with ourselves.

**Alison Vuyk - PARAGUAY**

Being a volunteer is giving oneself completely, despite knowing what this means: supporting without expecting anything in return; it is giving one's all to being able to help people in need. Participating in some volunteering activities helped me to understand the importance of this work, because it raises our awareness and helps us to pay more attention to problems like poverty, education, culture and misery. Taking part in volunteering activities is beneficial because, without realizing it, you incorporate knowledge, make friends, expand your professional network and increase your self-esteem; the cause you support is nourished by your energy.

**Yuri Condori Chambi - PERU**

Low temperatures in various regions of Peru affect many poor Peruvians, who suffer the freezing conditions with no protection. There are regions where the thermometer can drop to as low as -15°. MAPFRE Peru, reaffirming its commitment to society and promoting a spirit of solidarity, carried out a praiseworthy campaign to collect blankets and donate them to vulnerable people. I am happy to be a MAPFRE volunteer and to have participated in the donation, collection and preparation of the blankets for our Peruvian brothers and sisters. I remember receiving the invitation to take part in the activity and, like many of my colleagues, we did not hesitate to support the cause.

**Christian Martin Cancharez Aguirre - PERU**

Becoming a volunteer was taking a step further into the company's culture. It was a step in the direction of developing new skills, helping a needy cause and being supportive. The concern for the "other" and the desire to offer "time" had been with me for a long time and it has been gratifying to be able to do so thanks to MAPFRE. Learning, helping someone get through their difficulties better, being able to do something for a cause, no matter how small, is always the greatest reward of volunteering. Adapting a well-known phrase, and because it is important that we know how to put ourselves in the "place of the other": "It is not the person who has more that is more important, but the one who shares what he has".

**Carla Sousa - PORTUGAL**

Volunteering is part of our DNA. It is to live and experience something unique and unforgettable. A person, when they become a volunteer, from the heart, in a selfless way, with the sole and simple objective of being a volunteer, leaves each action they are involved in, each day, with an inexplicable feeling, and with a full heart, but mainly in peace, knowing that, no matter how little or how much we do, we do it to help those who need it most, without any vested interest, just for the simple fact of helping. So, for me, volunteering at this time is part of who I am and what defines me as a human being.

**Cristina Dias - PORTUGAL**

I felt great satisfaction being part of a group of people willing to bring joy to those affected by the hurricane. Solidarity is one of the human values that cannot be overlooked in this type of event.

**Adneris Ríos Vázquez - PUERTO RICO**

Volunteering is the most praiseworthy act of the human being since it is undoubtedly the most accurate synonym of love.

**Norbis Martínez - DOMINICAN REPUBLIC**

Always supportive and committed to social activities for the benefit of communities and the environment.

**Jose Miguel García - DOMINICAN REPUBLIC**

For me, volunteering means giving from the heart some of what we receive.

**Leslie Soto - DOMINICAN REPUBLIC**

For me, volunteering is, on the one hand, empathy, since it allows me to help those who need it most, and at the same time, enrichment; as I get closer to different realities of life and can generate a change, which gives me a lot on a personal level.

**Florencia Carballo - URUGUAY**

Making a difference in someone's life is exactly what voluntary work delivers to the volunteer. Volunteering is so good for you and shows you things you never thought you would experience. It is something that everyone should try at least once so they can understand what it is all about.

**Rodrigo Crespi - URUGUAY**

Being a MAPFRE volunteer means dedication, commitment and solidarity. We are a way to help improve the quality of life of different groups of people with love, respect and honesty, as well as to protect and care for the environment, always under the volunteer guidelines.

**Anais González - VENEZUELA**

Volunteering is an opportunity to become more human, to learn, to get to know each other better and to develop new passions for yourself and the world around you. By volunteering you expand your sense of social responsibility with the people who need you most, respecting the environment and helping to build a better and sustainable world. Being a volunteer is ... committing to life.

**Jessica Yemes - VENEZUELA**

Being part of MAPFRE's volunteering program is having a sense of belonging, since it is an essential element of the company's organizational culture, a way to make links and make ourselves known to the entities we assist on a voluntary basis, from the heart, to give the best of ourselves in each of the activities we carry out.

**Efrain Urbaz - VENEZUELA**

## SECURITAS DIRECT

Thanks to the volunteering program we have the opportunity to help. But this also helps us grow personally because we learn to see different points of view, not only in terms of our colleagues, but also the people we volunteer with. Thank you very much for letting us be part of this adventure.

**Nuria León - SPAIN**

We only have one planet, doing a small activity for a few hours can save the future. This is my motivation for going to clean forests and plant trees. I think of my nephews and nieces who have to live on this planet. You meet new colleagues who all add a new experience. Thank you very much for letting us take part in this project.

**Raquel Vila - SPAIN**

Thanks to activities like these we can channel all the desire to help that there is in this team. In my case, I find it very useful that the company organizes this type of action.

**Víctor Oliva - SPAIN**

The magic of volunteering is that it transforms you, it makes you a better person.

**Teresa Cabezón Rodríguez - SPAIN**

## SOLUNION

There are so many ways to help and sometimes we don't know how to do it. That's why I thank Solunion for being part of this experience and I realize that we need to enjoy what we have more and suffer less for things we don't have. We must keep helping in a personal way, through volunteering groups or simply by showing empathy to others. If we are in a bad situation, there is always someone who is worse off than us. Being able to help is a privilege we can all enjoy, it is a wonderful feeling to make someone smile and let them know they are not as alone as they think they are.

**Jeniffer Priscila Orellana Sáez - CHILE**

I personally consider it necessary for companies to encourage volunteering that is aligned with their values. Solunion not only communicates the values it wants to reinforce in its employees, but also provides opportunities for us to put these into practice.

**Alejandra Zagal Espinosa - CHILE**

For me, volunteering means adding that small grain of sand and giving what we have to those who need it most. Be the change the world needs.

**Tatiana Yepes - COLOMBIA**

For me, volunteering is about small things we can do for others that transmit hope.

**Paola Arboleda - COLOMBIA**

For me the experience has been very positive and it has been very fulfilling to be able to help my student.

**Juanjo Nadal - SPAIN**

It is very enriching to be with the children, it transmits a lot of joy. Spending that time with them each week is incredible, meeting the families... Seeing that you can help them has been an unforgettable experience and of course one to repeat.

**Carmen Marcos - SPAIN**

For me, being part of the volunteering program means leaving the frivolity of everyday life for a moment, to reevaluate and share the good things that life has given me.

**Mónica Pamela Rivera Guevara - MEXICO**

Volunteering for me means being able to share a little piece of myself with my fellow men and women, regardless of their social and/or financial situation. It is being able to serve in any way and be part of a community, society and planet, either by listening, supporting, doing and/or donating something tangible without expecting anything in return, only to be in harmony with my universe. I therefore acknowledge that I am very fortunate, grateful and blessed.

**Patricia Guadalupe Medina Cerezo - MEXICO**

It is always better to give than to receive, it is wonderful to be able to help these little ones who long for different lives and realities that give them hope.

**Oriana Hernández - PANAMA**

## NEW INCORPORATIONS TO OUR VOLUNTEERING PROGRAM

At Fundación MAPFRE we keep striving to make this world a more caring and humane place, and over the years several companies have placed their trust in our track record and experience to join our corporate volunteering program. Through volunteering, they channel the solidarity of their own teams, allowing them, in turn, to find in voluntary work a reason to get more involved and become agents of change.

We are proud to announce that in 2022, three other major companies signed up to our program and were able to hold at least one initial volunteering activity.

We thank Atos, Michelin Spain Portugal, and Verisure Chile for being part of this great family, providing the opportunity for their employees to help and support those who need it most, while generating social value for society.

The logo for Atos, featuring the word "Atos" in a bold, blue, sans-serif font.

## EPILOGUE

*Men are rich only as they give.  
He who gives great service gets great rewards.*

**Elbert Hubbard**

This report expresses the great work carried out by our volunteers in 2022 in the 25 countries where the Fundación MAPFRE volunteer program is active. It is not easy to coordinate a program of these characteristics, as each country has a unique reality that we must adapt to. 2022 has been a year of transition to normality and a return to face-to-face contact.

Although we have carried out digital activities, I believe that volunteering requires closeness and contact with people. This is something important that we hope to definitively regain in 2023.

In addition, we have made an effort to make our volunteering management as professional as possible, thereby guaranteeing the rights and obligations of our volunteers, as well as the objectivity and transparency of our program.

In 2022, three major companies have joined our volunteering program: Michelin Spain Portugal, Atos, and Verisure Chile. Altogether, seven companies now take part in our program. We would like to thank all of them for placing their trust in us. Thanks to their participation, we will be able to help many more people around the world.

**Julio Domingo Souto**  
Director General  
Fundación MAPFRE

# APPENDICES

ARGENTINA 45 VOLUNTEERS

MEXICO 442 VOLUNTEERS

BRAZIL 454 VOLUNTEERS

NICARAGUA 12 VOLUNTEERS

CHILE 71 VOLUNTEERS

PANAMA 108 VOLUNTEERS

COLOMBIA 367 VOLUNTEERS

PARAGUAY 76 VOLUNTEERS

COSTA RICA 34 VOLUNTEERS

PERU 108 VOLUNTEERS

DOMINICAN REPUBLIC 21 VOLUNTEERS

PORTUGAL 40 VOLUNTEERS

ECUADOR 39 VOLUNTEERS

PUERTO RICO 65 VOLUNTEERS

EL SALVADOR 17 VOLUNTEERS

SPAIN 1,456 VOLUNTEERS

GERMANY 73 VOLUNTEERS

TURKEY 119 VOLUNTEERS

GUATEMALA 50 VOLUNTEERS

UNITED STATES 377 VOLUNTEERS

HONDURAS 126 VOLUNTEERS

URUGUAY 25 VOLUNTEERS

MALTA 43 VOLUNTEERS

VENEZUELA 218 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION*	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Environment</b>	<b>4</b>	<b>31</b>	<b>80</b>	<b>149.00</b>
Committed to the environment	2	18	0	51.00
Rehabilitation and maintenance of facilities	2	13	80	98.00
<b>Health</b>	<b>15</b>	<b>61</b>	<b>1,005</b>	<b>192.00</b>
Basics with heart	1	2	561	12.00
Drawing smiles	6	23	160	87.00
I am a donor	1	1	66	17.00
Sharing the dream	7	35	218	76.00
<b>Nutrition</b>	<b>6</b>	<b>47</b>	<b>636</b>	<b>99.00</b>
Food with heart	6	47	636	99.00
<b>TOTAL</b>	<b>25</b>	<b>139</b>	<b>1,721</b>	<b>440.00</b>

\* Note for all tables: Volunteers in the country may participate in different events throughout the year. The participation figure reflects the number of volunteers who attend each event.

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>54</b>	<b>692</b>	<b>4,214</b>	<b>971.00</b>
Awareness-raising actions in education	2	19	15	66.00
Everyone to school	2	198	945	198.00
Rehabilitation and maintenance of educational facilities	3	15	0	56.00
Training activities	47	460	3,254	651.00
<b>Emergency aid</b>	<b>1</b>	<b>1</b>	<b>480</b>	<b>2.00</b>
Solidarity cooperation	1	1	480	2.00
<b>Environment</b>	<b>5</b>	<b>22</b>	<b>477</b>	<b>50.00</b>
Committed to the environment	3	4	0	6.00
Environmental awareness-raising actions	2	18	477	44.00
<b>Health</b>	<b>27</b>	<b>82</b>	<b>881</b>	<b>132.00</b>
Basics with heart	20	65	505	51.00
Drawing smiles	5	15	267	65.00
I am a donor	2	2	109	16.00
<b>Nutrition</b>	<b>22</b>	<b>260</b>	<b>13,356</b>	<b>1,084.00</b>
Food with heart	19	253	13,317	1,073.00
Rehabilitation and maintenance of food facilities	3	7	39	11.00
<b>TOTAL</b>	<b>109</b>	<b>1,057</b>	<b>19,408</b>	<b>2,239.00</b>



**MAPFRE**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>26</b>	<b>116</b>	<b>8,796</b>	<b>439.00</b>
Awareness-raising actions in education	2	11	4,000	55.00
Everyone to school	8	46	1,913	188.00
Rehabilitation and maintenance of educational facilities	8	37	2,627	134.00
Training activities	8	22	256	62.00
<b>Environment</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>12.00</b>
Environmental awareness-raising actions	1	4	8	12.00
<b>Health</b>	<b>1</b>	<b>4</b>	<b>70</b>	<b>12.00</b>
Healthy: awareness-raising actions	1	4	70	12.00
<b>Nutrition</b>	<b>9</b>	<b>47</b>	<b>615</b>	<b>121.00</b>
Food with heart	8	42	535	111.00
Rehabilitation and maintenance of food facilities	1	5	80	10.00
<b>TOTAL</b>	<b>37</b>	<b>171</b>	<b>9,489</b>	<b>584.00</b>

**SOLUNION**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>6.50</b>
Drawing smiles	1	2	1	6.50
<b>Share solidarity</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>4.00</b>
Money Raising	1	2	0	4.00
<b>TOTAL</b>	<b>2</b>	<b>4</b>	<b>1</b>	<b>10.50</b>

**VERISURE**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>1</b>	<b>6</b>	<b>11</b>	<b>24.00</b>
Sharing the dream	1	6	11	24.00
<b>Education</b>	<b>2</b>	<b>15</b>	<b>0</b>	<b>73.00</b>
Rehabilitation and maintenance of educational facilities	1	1	0	3.00
Training activities	1	14	0	70.00
<b>TOTAL</b>	<b>3</b>	<b>21</b>	<b>11</b>	<b>97.00</b>

**MAPFRE**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>26</b>	<b>182</b>	<b>6,170</b>	<b>601.00</b>
Awareness-raising actions in education	1	16	5,030	112.00
Everyone to school	2	9	110	17.00
Rehabilitation and maintenance of educational facilities	1	14	160	56.00
Training activities	22	143	870	416.00
<b>Environment</b>	<b>2</b>	<b>162</b>	<b>0</b>	<b>537.00</b>
Committed to the environment	2	162	0	537.00
<b>Health</b>	<b>13</b>	<b>162</b>	<b>533</b>	<b>279.00</b>
Sharing the dream	9	108	484	196.00
Drawing smiles	2	17	49	46.00
Healthy: awareness-raising actions	2	37	0	37.00
<b>Nutrition</b>	<b>6</b>	<b>37</b>	<b>1,400</b>	<b>109.00</b>
Food with heart	6	37	1,400	109.00
<b>TOTAL</b>	<b>47</b>	<b>543</b>	<b>8,103</b>	<b>1,526.00</b>

**SOLUNION**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>30.00</b>
Basics with heart	2	6	0	30.00
<b>Share solidarity</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>8.00</b>
Money Raising	1	2	0	8.00
<b>TOTAL</b>	<b>3</b>	<b>8</b>	<b>0</b>	<b>38.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Environment</b>	<b>2</b>	<b>41</b>	<b>0</b>	<b>488.00</b>
Committed to the environment	1	20	0	320.00
Environmental training activities	1	21	0	168.00
<b>Health</b>	<b>4</b>	<b>22</b>	<b>90</b>	<b>154.00</b>
Drawing smiles	3	9	0	50.00
Sharing the dream	1	13	90	104.00
<b>TOTAL</b>	<b>6</b>	<b>63</b>	<b>90</b>	<b>642.00</b>



DOMINICAN REPUBLIC  
21 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>3.00</b>
Awareness-raising actions in education	1	1	0	3.00
<b>Environment</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>5.00</b>
Committed to the environment	1	1	0	5.00
<b>Health</b>	<b>2</b>	<b>15</b>	<b>0</b>	<b>101.00</b>
Drawing smiles	2	15	0	101.00
<b>Nutrition</b>	<b>7</b>	<b>20</b>	<b>498</b>	<b>92.00</b>
Food with heart	7	20	498	92.00
<b>TOTAL</b>	<b>11</b>	<b>37</b>	<b>498</b>	<b>201.00</b>



ECUADOR  
39 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Environment</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>15.00</b>
Committed to the environment	1	3	0	15.00
<b>Health</b>	<b>10</b>	<b>46</b>	<b>808</b>	<b>105.00</b>
Basics with heart	1	3	30	6.00
Drawing smiles	1	6	80	10.00
I am a donor	2	2	48	8.00
Rehabilitation and maintenance of healthcare facilities	1	4	200	4.00
Sharing the dream	5	31	450	77.00
<b>Nutrition</b>	<b>8</b>	<b>34</b>	<b>686</b>	<b>125.00</b>
Food with heart	8	34	686	125.00
<b>Share solidarity</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>18.00</b>
Solidarity markets	2	5	1	18.00
<b>TOTAL</b>	<b>21</b>	<b>88</b>	<b>1,495</b>	<b>263.00</b>



EL SALVADOR  
17 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>2</b>	<b>13</b>	<b>59</b>	<b>44.00</b>
Basics with heart	1	4	50	8.00
Health training activities	1	9	9	36.00
<b>Nutrition</b>	<b>3</b>	<b>15</b>	<b>1,105</b>	<b>94.00</b>
Food with heart	2	14	1,055	92.00
Raising money for nutrition	1	1	50	2.00
<b>TOTAL</b>	<b>5</b>	<b>28</b>	<b>1,164</b>	<b>138.00</b>



GERMANY  
73 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>3</b>	<b>9</b>	<b>38</b>	<b>46.00</b>
MAPI's Heart Children for Solidarity: education in values for children	1	1	15	10.00
Training activities	2	8	23	36.00
<b>Environment</b>	<b>1</b>	<b>6</b>		<b>12.00</b>
Rehabilitation and maintenance of facilities	1	6		12.00
<b>Health</b>	<b>9</b>	<b>61</b>	<b>244</b>	<b>224.00</b>
Basics with heart	5	12	215	51.50
Drawing smiles	1	19		172.00
I am a donor	2	0	6	0.00
Sharing the dream	1	30	23	0.50
<b>Share solidarity</b>	<b>11</b>	<b>20</b>	<b>156</b>	<b>1,280.00</b>
Psychosocial support	10	19	156	1,272.00
Solidarity markets	1	1		8.00
<b>TOTAL</b>	<b>24</b>	<b>96</b>	<b>438</b>	<b>1,562.00</b>



**GUATEMALA**  
**50 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>2</b>	<b>11</b>	<b>175</b>	<b>42.00</b>
Everyone to school	1	4	95	14.00
MAPI's Heart Children for Solidarity: education in values for children	1	7	80	28.00
<b>Health</b>	<b>16</b>	<b>69</b>	<b>1,188</b>	<b>186.00</b>
Basics with heart	5	25	149	75.00
Sharing the dream	11	44	1,039	111.00
<b>Nutrition</b>	<b>3</b>	<b>10</b>	<b>245</b>	<b>41.00</b>
Food with heart	3	10	245	41.00
<b>Share solidarity</b>	<b>1</b>	<b>1</b>	<b>287</b>	<b>1.00</b>
Solidarity markets	1	1	287	1.00
<b>TOTAL</b>	<b>22</b>	<b>91</b>	<b>1,895</b>	<b>270.00</b>



**HONDURAS**  
**126 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>3</b>	<b>35</b>	<b>106</b>	<b>70.00</b>
Everyone to school	1	10	40	20.00
MAPI's Heart Children for Solidarity: education in values for children	2	25	66	50.00
<b>Emergency aid</b>	<b>2</b>	<b>25</b>	<b>0</b>	<b>66.00</b>
Solidarity cooperation	2	25	0	66.00
<b>Environment</b>	<b>4</b>	<b>81</b>	<b>93</b>	<b>266.00</b>
Committed to the environment	3	59	0	200.00
Environmental awareness-raising actions	1	22	93	66.00
<b>Health</b>	<b>5</b>	<b>57</b>	<b>274</b>	<b>160.00</b>
Basics with heart	2	22	66	51.00
Drawing smiles	2	21	127	67.00
Sharing the dream	1	14	81	42.00
<b>Nutrition</b>	<b>3</b>	<b>40</b>	<b>65</b>	<b>113.00</b>
Food with heart	1	19	38	38.00
Training activities in nutrition	2	21	27	75.00
<b>TOTAL</b>	<b>17</b>	<b>238</b>	<b>538</b>	<b>675.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Emergency aid</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>6.00</b>
Solidarity cooperation	1	3	0	6.00
<b>Environment</b>	<b>2</b>	<b>16</b>	<b>0</b>	<b>60.00</b>
Committed to the environment	1	12	0	48.00
Environmental training activities	1	4	0	12.00
<b>Health</b>	<b>4</b>	<b>18</b>	<b>101</b>	<b>96.00</b>
Drawing smiles	2	11	29	41.00
I am a donor	1	1	72	43.00
Sharing the dream	1	6	0	12.00
<b>Share solidarity</b>	<b>3</b>	<b>20</b>	<b>0</b>	<b>38.00</b>
Money Raising	2	16	0	30.00
Solidarity markets	1	4	0	8.00
<b>TOTAL</b>	<b>10</b>	<b>57</b>	<b>101</b>	<b>200.00</b>

**MAPFRE**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>25</b>	<b>172</b>	<b>590</b>	<b>441.00</b>
Awareness-raising actions in education	1	5	13	10.00
Everyone to school	4	17	24	39.00
Rehabilitation and maintenance of educational facilities	1	4	0	12.00
Training activities	19	146	553	380.00
<b>Environment</b>	<b>36</b>	<b>192</b>	<b>132</b>	<b>339.00</b>
Committed to the environment	24	75	1	98.00
Environmental awareness-raising actions	1	8	60	8.00
Environmental training activities	10	95	26	205.00
Rehabilitation and maintenance of facilities	1	14	45	28.00
<b>Health</b>	<b>93</b>	<b>535</b>	<b>1,860</b>	<b>1,766.00</b>
Basics with heart	42	142	452	245.00
Drawing smiles	21	208	934	996.00
Health training activities	3	20	40	20.00
I am a donor	1	1	4	2.00
Raising money for health	2	5	0	13.00
Sharing the dream	24	159	430	490.00
<b>Nutrition</b>	<b>28</b>	<b>164</b>	<b>993</b>	<b>423.00</b>
Food with heart	27	161	978	420.00
Training activities in nutrition	1	3	15	3.00
<b>Share solidarity</b>	<b>16</b>	<b>82</b>	<b>22</b>	<b>181.00</b>
Money Raising	1	1	0	1.00
Psychosocial support	1	7	22	7.00
Solidarity markets	14	74	0	173.00
<b>TOTAL</b>	<b>198</b>	<b>1,145</b>	<b>3,597</b>	<b>3,150.00</b>



MEXICO  
442 VOLUNTEERS

### SOLUNION

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>1</b>	<b>6</b>	<b>60</b>	<b>36.00</b>
Training activities	1	6	60	36.00
<b>Health</b>	<b>8</b>	<b>102</b>	<b>92</b>	<b>144.00</b>
Drawing smiles	1	35	18	45.00
Healthy: awareness-raising actions	1	2	0	2.00
I am a donor	1	2	1	2.00
Sharing the dream	5	63	73	95.00
<b>Nutrition</b>	<b>2</b>	<b>12</b>	<b>16</b>	<b>30.00</b>
Food with heart	1	1	0	8.00
Raising money for nutrition	1	11	16	22.00
<b>TOTAL</b>	<b>11</b>	<b>120</b>	<b>168</b>	<b>210.00</b>



NICARAGUA  
12 VOLUNTEERS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Environment</b>	<b>1</b>	<b>12</b>	<b>0</b>	<b>48.00</b>
Committed to the environment	1	12	0	48.00
<b>TOTAL</b>	<b>1</b>	<b>12</b>	<b>0</b>	<b>48.00</b>

### MAPFRE

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>4</b>	<b>45</b>	<b>194</b>	<b>76.00</b>
Basics with heart	3	41	172	64.00
Drawing smiles	1	4	22	12.00
<b>Nutrition</b>	<b>2</b>	<b>67</b>	<b>638</b>	<b>111.00</b>
Food with heart	2	67	638	111.00
<b>Share solidarity</b>	<b>3</b>	<b>31</b>	<b>100</b>	<b>155.00</b>
Money Raising	2	18	0	64.00
Psychosocial support	1	13	100	91.00
<b>TOTAL</b>	<b>9</b>	<b>143</b>	<b>932</b>	<b>342.00</b>

### SOLUNION

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Health</b>	<b>1</b>	<b>8</b>	<b>4</b>	<b>32.00</b>
Sharing the dream	1	8	4	32.00
<b>TOTAL</b>	<b>1</b>	<b>8</b>	<b>4</b>	<b>32.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>1</b>	<b>33</b>	<b>50</b>	<b>116.00</b>
Awareness-raising actions in education	1	33	50	116.00
<b>Health</b>	<b>9</b>	<b>78</b>	<b>572</b>	<b>220.00</b>
Basics with heart	5	14	0	47.00
I am a donor	1	8	147	82.00
Sharing the dream	3	56	425	91.00
<b>Nutrition</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2.00</b>
Food with heart	1	1	0	2.00
<b>TOTAL</b>	<b>11</b>	<b>112</b>	<b>622</b>	<b>338.00</b>





**PERU**  
**108 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>13</b>	<b>103</b>	<b>604</b>	<b>480.00</b>
Awareness-raising actions in education	8	22	225	70.00
MAPI's Heart Children for Solidarity: education in values for children	2	32	154	158.00
Rehabilitation and maintenance of educational facilities	2	14	135	42.00
Training activities	1	35	90	210.00
<b>Environment</b>	<b>1</b>	<b>10</b>	<b>0</b>	<b>40.00</b>
Committed to the environment	1	10	0	40.00
<b>Health</b>	<b>8</b>	<b>99</b>	<b>569</b>	<b>447.00</b>
Basics with heart	3	23	0	61.00
Health training activities	2	49	214	232.00
Healthy: awareness-raising actions	2	26	205	153.00
Sharing the dream	1	1	150	1.00
<b>Nutrition</b>	<b>3</b>	<b>28</b>	<b>177</b>	<b>122.00</b>
Food with heart	3	28	177	122.00
<b>TOTAL</b>	<b>25</b>	<b>240</b>	<b>1,350</b>	<b>1,089.00</b>



**PORTUGAL**  
**40 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>25.00</b>
Rehabilitation and maintenance of educational facilities	1	5	0	23.00
Training activities	1	1	0	2.00
<b>Environment</b>	<b>7</b>	<b>44</b>	<b>65</b>	<b>117.00</b>
Committed to the environment	4	20	0	80.00
Environmental training activities	3	24	65	37.00
<b>Nutrition</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>11.00</b>
Food with heart	2	4	0	11.00
<b>TOTAL</b>	<b>11</b>	<b>54</b>	<b>65</b>	<b>153.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>8</b>	<b>28</b>	<b>438</b>	<b>137.00</b>
Everyone to school	7	27	378	136.00
Training activities	1	1	60	1.00
<b>Emergency aid</b>	<b>9</b>	<b>53</b>	<b>754</b>	<b>213.00</b>
Solidarity cooperation	9	53	754	213.00
<b>Environment</b>	<b>5</b>	<b>20</b>	<b>8</b>	<b>85.00</b>
Committed to the environment	3	12	0	50.00
Environmental awareness-raising actions	1	3	8	15.00
Rehabilitation and maintenance of facilities	1	5	0	20.00
<b>Health</b>	<b>15</b>	<b>38</b>	<b>692</b>	<b>222.00</b>
Basics with heart	5	6	152	14.00
Drawing smiles	1	3	25	9.00
Health training activities	1	2	185	4.00
Healthy: awareness-raising actions	3	18	220	163.00
Raising money for health	1	1	0	4.00
Sharing the dream	4	8	110	28.00
<b>Nutrition</b>	<b>3</b>	<b>4</b>	<b>35</b>	<b>4.00</b>
Food with heart	1	2	10	2.00
Training activities in nutrition	2	2	25	2.00
<b>Share solidarity</b>	<b>3</b>	<b>6</b>	<b>15</b>	<b>18.00</b>
Solidarity markets	3	6	15	18.00
<b>TOTAL</b>	<b>43</b>	<b>149</b>	<b>1,942</b>	<b>679.00</b>

**MAPFRE**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>160</b>	<b>645</b>	<b>9,193</b>	<b>1,452.00</b>
Awareness-raising actions in education	70	307	6,670	556.00
Everyone to school	40	78	640	188.00
MAPI's Heart Children for Solidarity: education in values for children	1	7	0	7.00
Rehabilitation and maintenance of educational facilities	17	129	904	144.00
Training activities	32	124	979	557.00
<b>Emergency aid</b>	<b>21</b>	<b>100</b>	<b>115</b>	<b>262.00</b>
Fundraising for emergencies	1	4	0	16.00
Solidarity cooperation	20	96	115	246.00
<b>Environment</b>	<b>10</b>	<b>176</b>	<b>36</b>	<b>658.00</b>
Committed to the environment	10	176	36	658.00
<b>Health</b>	<b>170</b>	<b>1,201</b>	<b>7,664</b>	<b>2,494.00</b>
Basics with heart	32	50	216	64.00
Drawing smiles	56	249	1,849	788.00
Healthy: awareness-raising actions	14	103	514	451.00
I am a donor	7	7	642	107.00
Raising money for health	28	150	2,979	415.00
Rehabilitation and maintenance of healthcare facilities	1	4	4	8.00
Sharing the dream	28	616	1,341	574.00
Sport without barriers	4	22	119	87.00
<b>Nutrition</b>	<b>246</b>	<b>819</b>	<b>40,758</b>	<b>2,861.00</b>
Food with heart	244	813	40,740	2,849.00
Training activities in nutrition	2	6	18	12.00
<b>Share solidarity</b>	<b>17</b>	<b>158</b>	<b>556</b>	<b>515.00</b>
Psychosocial support	1	1	40	48.00
Solidarity markets	16	157	516	467.00
<b>TOTAL</b>	<b>624</b>	<b>3,099</b>	<b>58,322</b>	<b>8,242.00</b>

### SECURITAS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>10</b>	<b>21</b>	<b>100</b>	<b>74.00</b>
Awareness-raising actions in education	1	3	12	6.00
Training activities	9	18	88	68.00
<b>Environment</b>	<b>3</b>	<b>50</b>	<b>13</b>	<b>148.00</b>
Committed to the environment	2	48	0	144.00
Rehabilitation and maintenance of facilities	1	2	13	4.00
<b>Nutrition</b>	<b>75</b>	<b>125</b>	<b>8,945</b>	<b>307.10</b>
Food with heart	75	125	8,945	307.10
<b>Share solidarity</b>	<b>6</b>	<b>25</b>	<b>14</b>	<b>208.00</b>
Psychosocial support	2	11	11	168.00
Solidarity markets	4	14	3	40.00
<b>TOTAL</b>	<b>94</b>	<b>221</b>	<b>9,072</b>	<b>737.10</b>

### SOLUNION

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>3</b>	<b>10</b>	<b>4</b>	<b>97.00</b>
Training activities	3	10	4	97.00
<b>Emergency aid</b>	<b>1</b>	<b>1</b>	<b>44</b>	<b>4.00</b>
Rehabilitation and maintenance of facilities	1	1	44	4.00
<b>Health</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>9.00</b>
Basics with heart	1	1	0	3.00
Drawing smiles	1	2	5	4.00
Raising money for health	1	1	0	2.00
<b>Nutrition</b>	<b>10</b>	<b>94</b>	<b>1,977</b>	<b>308.50</b>
Food with heart	9	58	1,977	236.50
Raising money for nutrition	1	36	0	72.00
<b>Share solidarity</b>	<b>2</b>	<b>9</b>	<b>0</b>	<b>35.00</b>
Solidarity markets	2	9	0	35.00
<b>TOTAL</b>	<b>19</b>	<b>118</b>	<b>2,030</b>	<b>453.50</b>

### VASS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>20.00</b>
Training activities	1	1	1	20.00
<b>Share solidarity</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>12.50</b>
Solidarity markets	2	4	0	12.50
<b>TOTAL</b>	<b>3</b>	<b>5</b>	<b>1</b>	<b>32.50</b>

### ATOS

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Share solidarity</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>10.00</b>
Solidarity markets	1	2	0	10.00
<b>TOTAL</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>10.00</b>

### MICHELIN

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Share solidarity</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1.00</b>
Solidarity markets	1	1	0	1.00
<b>TOTAL</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1.00</b>



**TURKEY**  
**119 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>4</b>	<b>51</b>		<b>27.00</b>
Everyone to school	3	43		23.00
Training activities	1	8		4.00
<b>Environment</b>	<b>4</b>	<b>44</b>		<b>57.00</b>
Committed to the environment	4	44		57.00
<b>Health</b>	<b>1</b>	<b>26</b>		<b>96.00</b>
Drawing smiles	1	26		96.00
<b>Nutrition</b>	<b>1</b>	<b>4</b>		<b>18.00</b>
Nutrition awareness-raising actions	1	4		18.00
<b>Share solidarity</b>	<b>1</b>	<b>9</b>		<b>4.00</b>
Psychosocial support	1	9		4.00
<b>TOTAL</b>	<b>11</b>	<b>134</b>		<b>202.00</b>



**UNITED STATES**  
**377 VOLUNTEERS**

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>40</b>	<b>281</b>	<b>7,434</b>	<b>585.00</b>
Awareness-raising actions in education	10	109	118	150.00
Everyone to school	2	3	10	5.00
Rehabilitation and maintenance of educational facilities	1	2	160	8.00
Training activities	27	167	7,146	422.00
<b>Environment</b>	<b>2</b>	<b>36</b>	<b>0</b>	<b>144.00</b>
Committed to the environment	1	22	0	88.00
Rehabilitation and maintenance of facilities	1	14	0	56.00
<b>Health</b>	<b>38</b>	<b>351</b>	<b>1,860</b>	<b>995.00</b>
Basics with heart	7	38	454	75.00
Healthy: awareness-raising actions	13	202	0	699.00
I am a donor	8	38	568	125.00
Sharing the dream	10	73	838	96.00
<b>Nutrition</b>	<b>39</b>	<b>168</b>	<b>406</b>	<b>478.00</b>
Food with heart	36	116	406	287.00
Nutrition awareness-raising actions	3	52	0	191.00
<b>Share solidarity</b>	<b>6</b>	<b>23</b>	<b>100</b>	<b>81.00</b>
Psychosocial support	6	23	100	81.00
<b>TOTAL</b>	<b>125</b>	<b>859</b>	<b>9,800</b>	<b>2,283.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>8</b>	<b>31</b>	<b>607</b>	<b>55.00</b>
Everyone to school	1	9	41	9.00
Training activities	7	22	566	46.00
<b>Health</b>	<b>2</b>	<b>12</b>	<b>174</b>	<b>18.00</b>
Basics with heart	1	6	120	6.00
Sharing the dream	1	6	54	12.00
<b>Nutrition</b>	<b>5</b>	<b>24</b>	<b>285</b>	<b>28.00</b>
Food with heart	5	24	285	28.00
<b>TOTAL</b>	<b>15</b>	<b>67</b>	<b>1,066</b>	<b>101.00</b>

TYPE OF ACTIVITY	ACTIVITIES	PARTICIPATION	DIRECT BENEFICIARIES	VOLUNTEER HOURS
<b>Education</b>	<b>17</b>	<b>60</b>	<b>133</b>	<b>308.00</b>
Awareness-raising actions in education	1	6	29	48.00
Everyone to school	11	36	29	126.00
Rehabilitation and maintenance of educational facilities	2	6	0	54.00
Training activities	3	12	75	80.00
<b>Emergency aid</b>	<b>9</b>	<b>50</b>	<b>124</b>	<b>163.00</b>
Solidarity cooperation	9	50	124	163.00
<b>Environment</b>	<b>7</b>	<b>119</b>	<b>115</b>	<b>1,288.00</b>
Committed to the environment	5	112	0	1,246.00
Environmental awareness-raising actions	2	7	115	42.00
<b>Health</b>	<b>38</b>	<b>298</b>	<b>723</b>	<b>1,316.00</b>
Basics with heart	12	67	40	144.00
Drawing smiles	7	53	310	282.00
Healthy: awareness-raising actions	3	31	195	185.00
I am a donor	2	5	0	28.00
Sharing the dream	12	129	108	587.00
Sport without barriers	2	13	70	90.00
<b>Nutrition</b>	<b>10</b>	<b>48</b>	<b>416</b>	<b>224.00</b>
Food with heart	9	44	388	200.00
Training activities in nutrition	1	4	28	24.00
<b>TOTAL</b>	<b>81</b>	<b>575</b>	<b>1,511</b>	<b>3,299.00</b>





Follow us on:



---

[www.fundacionmapfre.org](http://www.fundacionmapfre.org)