Annual Volunteer Report **2024**
Fundación MAPFRE

Volunteers, driving social transformation



This report is our way of thanking and honoring the commitment and solidarity of everyone who makes volunteering possible. The dedication and love you pour into everything you do are an endless source of inspiration and hope.

02 Presentation

04 Introduction

10 Eviden (Atos Group)

16 Fundación Verisure

22 MAPFRE

49 Michelin

57 Solunion

64 Verisure Chile

69 In their own words

86 International Volunteering

88 Epilogue

89 Appendices

Presentation



volunteers
Fundación MAPFRE

2024 has been a landmark year for the Fundación MAPFRE Volunteering Program. Not only are we back to pre-pandemic volunteer numbers, in many cases we have actually exceeded them. And this would not have been possible without the commitment of our volunteers, which defines our DNA as a group.

A commitment to helping those most in need in the 23 countries where the Fundación MAPFRE's volunteers are active. As privileged individuals, with jobs and living conditions that many people around the world unfortunately lack, we must never forget our duty to help others.

Our international presence further strengthens our commitment to working towards a more humane world in the current complex context of change driven by humanitarian crises, conflict, poverty and technological divides. A world in flux that challenges everyone committed to helping those most in need.

I am very proud of our volunteers, and I encourage them to remain steadfast in their generosity to build a more humane future, especially now, as we celebrate the 50th anniversary of Fundación MAPFRE.

Antonio Huertas
President of Fundación MAPFRE

2024 in global figures

23
countries

9,804
volunteers

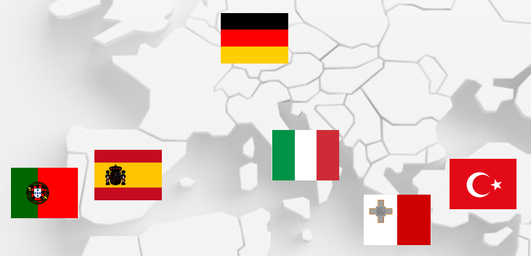
419
youth community champions

2,756
activities

62,557
hours



Areas of action



Emergency aid
9 country · **125** activity · **709** participations

Share solidarity
11 country · **72** activity · **1,275** participations

Education
22 country · **727** activity · **4,209** participations

Environment
16 country · **169** activity · **2,585** participations

Nutrition
20 country · **705** activity · **4,011** participations

Health
23 country · **958** activity · **8,226** participations

Introduction

Through this report we want to recognize the important work of our volunteers by looking back at all the actions that took place over the past year.

To do this, Fundación MAPFRE relied on the collaboration of the various companies and their coordinators in the different countries, who told us about the valuable contribution the volunteers have made and the activities they have carried out.

Although there are countless activities, partnerships, training sessions, workshops, and a huge amount of internal effort, we hope to show the essence of this great work, which is made possible thanks to the dedication and passion of our inspiring community of volunteers, who we are tremendously proud of.

The program designs and promotes all its activities within the framework of various areas of action, **emergency aid**, **share solidarity**, **education**, **environment**, **nutrition** and **health**, in an attempt to scale up our social impact and reach a greater number of beneficiaries, while offering all our volunteers diverse participation opportunities.

Some historical figures we wish to highlight and celebrate.

23 countries

9,804 volunteers

419 youth community champions

2,756 activities

62,557 hours















9 countries

125 activities

709 individual participations

3,767 direct beneficiaries

1,153 actual volunteer hours

In the event of a natural disaster, our volunteers intervene immediately to offer help, supporting the authorities and special forces in this type of event. They provide support in whatever may be needed, offering food, clothing and basic necessities.

Last year we suffered a number of natural disasters, including the DANA tragedy in Spain. Our volunteers helped those affected in Valencia, where they lifted the spirits of the youngest victims, once again demonstrating solidarity and generosity through their collaboration in various volunteer activities.



11 countries

72 activities

1,275 individual participations

6,565 direct beneficiaries

2,673 actual volunteer hours

Occasionally, our volunteers are involved in more complex or specific activities that may encompass different areas of action. These actions are part of the **share solidarity** area of action.



22 countries

727 activities

4,209 individual participations

31,385 direct beneficiaries

12,002 actual volunteer hours

A society with a future is one that encourages the development of its population. At Fundación MAPFRE we consider comprehensive education to be all those areas that a person must have covered in order to develop to their fullest.

Internationally, Fundación MAPFRE collaborates with more than **80 international social projects**, mainly with local organizations. These projects support basic education, solidarity, health and nutrition for children in extreme poverty, as well as providing job training for young people from disadvantaged groups.



16 countries

169 activities

2,585 individual participations

1,468 direct beneficiaries

8.781 actual volunteer hours

Environmental awareness is one of the areas of action in which our volunteers are most involved. Most of the time they bring their families along to help in reforestation as well as forest and beach cleaning activities.

In 2024, we carried out 169 activities in which 2,585 volunteers participated. Thanks to all our volunteers, we continue to demonstrate that the environment is a precious asset to be cared for and preserved.



20 countries

705 activities

4,011 individual participations

83,279 direct beneficiaries

15,133 actual volunteer hours

The various crises that have occurred are leaving many families on the poverty line who have never before faced this kind of situation.

That is why the Volunteering Program contributes through several actions aimed at addressing basic needs.



23 countries

958 activities

8,226 individual participations

38,594 direct beneficiaries

22,815 actual volunteer hours

At Fundación MAPFRE we work to **improve people's health and quality of life** by preventing non-communicable lifestyle-related diseases. Through this area of action, our volunteers carry out activities that impact people both physically and emotionally.

Through activities like “Sharing the dream”, our volunteers bring a smile to the faces of children and young people, in addition to education, medical and health care, and nutritional, psycho-pedagogical, psychological, and cultural support. This allows them to help reverse the cycle of poverty and boost their capacities to contribute to their human development.

SDGs and Fundación MAPFRE Volunteers

The Sustainable Development Goals (SDGs) seek to tackle major global problems while trying to leave no one behind.



The **169 targets of the SDGs** have become profoundly ethical challenges, and companies are seeking to address these challenges in the most sustainable way. That is why corporate volunteering is so important for the SDGs.

The 2030 Agenda for Sustainable Development explicitly recognizes volunteers as actors in achieving the 17 SDGs. **Voluntary action** has become a valuable means of implementing the agenda in a variety of spheres. Volunteering plays a role in engaging people in the implementation of the SDGs by promoting social inclusion, especially for vulnerable groups and those at risk of social exclusion, offering solidarity and serving as an inspiration and catalyst for the transformation that favors development and, therefore, the fulfillment of the 2030 Agenda.

Linking **corporate volunteering** to the SDGs is essential for identifying and recognizing the social contribution of volunteer action. To this end, we have been working on a proprietary method that allows us to determine the contribution of our volunteers to the SDGs. The method is integrated into the management platform and, through volunteering action indicators reported by countries and companies, we are able to identify global and country-specific contributions to the SDGs and their targets.

Contribution by SDG



- 3. Good health and well-being **33.17 %**
- 10. Reduced inequalities **27.16 %**
- 17. Partnerships for the goals **20.76 %**
- 4. Quality education **7.26 %**
- 1. No poverty **5.57 %**
- 2. Zero hunger **2.71 %**
- Other goals **3.37 %**

How do we impact the SDGs?
Overall score

SDG	Percentage
3. Good health and well-being	33.17 %
10. Reduced inequalities	27.16 %
17. Partnerships for the goals	20.76 %
4. Quality education	7.26 %
1. No poverty	5.57 %
2. Zero hunger	2.71 %
5. Gender equality	1.21 %
12. Responsible consumption and production	0.56 %
15. Life on land	0.49 %
8. Decent work and economic growth	0.43 %
13. Climate action	0.41 %
6. Clean water and sanitation	0.1 %
14. Life below water	0.1 %
11. Sustainable cities and communities	0.04 %
7. Affordable and clean energy	0.02 %

How do we impact the SDGs?
Direct beneficiaries

SDG	Grand total	Percentage
2. Zero hunger	70,677.25	42.49 %
10. Reduced inequalities	27,221.78	16.36 %
1. No poverty	24,721.76	14.86 %
3. Good health and well-being	23,569.03	14.17 %
4. Quality education	16,521.6	9.93 %
8. Decent work and economic growth	1,681.0	1.01 %
13. Climate action	753.49	0.45 %
5. Gender equality	447.0	0.27 %
11. Sustainable cities and communities	444.5	0.27 %
7. Affordable and clean energy	166.15	0.1 %
12. Responsible consumption and production	126.75	0.08 %
17. Partnerships for the goals	16.0	0.01 %
15. Life on land	5.21	0.0 %
6. Clean water and sanitation	1.74	0.0 %
14. Life below water	1.74	0.0 %

If I help a single person to have hope, I will not have lived in vain.
Martin Luther King

Eviden (Atos Group)



Mercedes Payá Merino
Managing Director of Eviden

At Eviden, part of the Atos Group, we innovate creative solutions to complex problems. We solve practical problems, we develop solutions and we also want to do this in a more supportive and sustainable world. We have always wanted to be where we are needed.

For years we have been collaborating with different social entities. For example, Fundación Aladina, which helps children and teenagers with cancer. In 2024, we provided assistance in the aftermath of the Morocco earthquake and we also helped alleviate the effects of the DANA flooding. We have added our "Activate your volunteering" program to these types of collaborations to expand the scope of our participation in social activities, as well as to encourage and promote volunteering among Eviden's staff.

Specific responses to emergencies, together with our regular work with social organizations and the new "Activate your volunteering" program, are at the heart of our social initiatives.

At Eviden, these initiatives make up part of our corporate social responsibility (CSR) program, which is all about helping build the digital future. The world's most pressing and complex challenges need solutions that still haven't been thought of. That is why we are creating new ways to make progress, turning possibilities into reality.

As a socially responsible company committed to people and society, we want to keep promoting our good work and growing even further, getting more and more of our people involved in the Volunteer Program so they can find the initiatives that best fit their skills and interests. We do this with the support of Fundación MAPFRE, whose experience and assistance are key factors in the development of these activities, their management, and how they are communicated in a collaborative and friendly environment.

At Eviden, as an Atos Group company that expands data and technology possibilities, we envision a technological and digital future in which our customers, employees, and society as a whole live, work, and develop sustainably in a safe and secure information space. We want to foster an inclusive and fair community, and our social initiatives are the tool for achieving this.



Eviden (Atos Group)

1 country

21 volunteers

14 activities

199 beneficiaries

130 hours

Areas of action

Share solidarity
1 country | **1** activities | **5** participations

Education
1 country | **3** activities | **18** participations

Nutrition
1 country | **2** activities | **5** participations

Health
1 country | **8** activities | **13** participations

Eviden (Atos Group)

Share solidarity



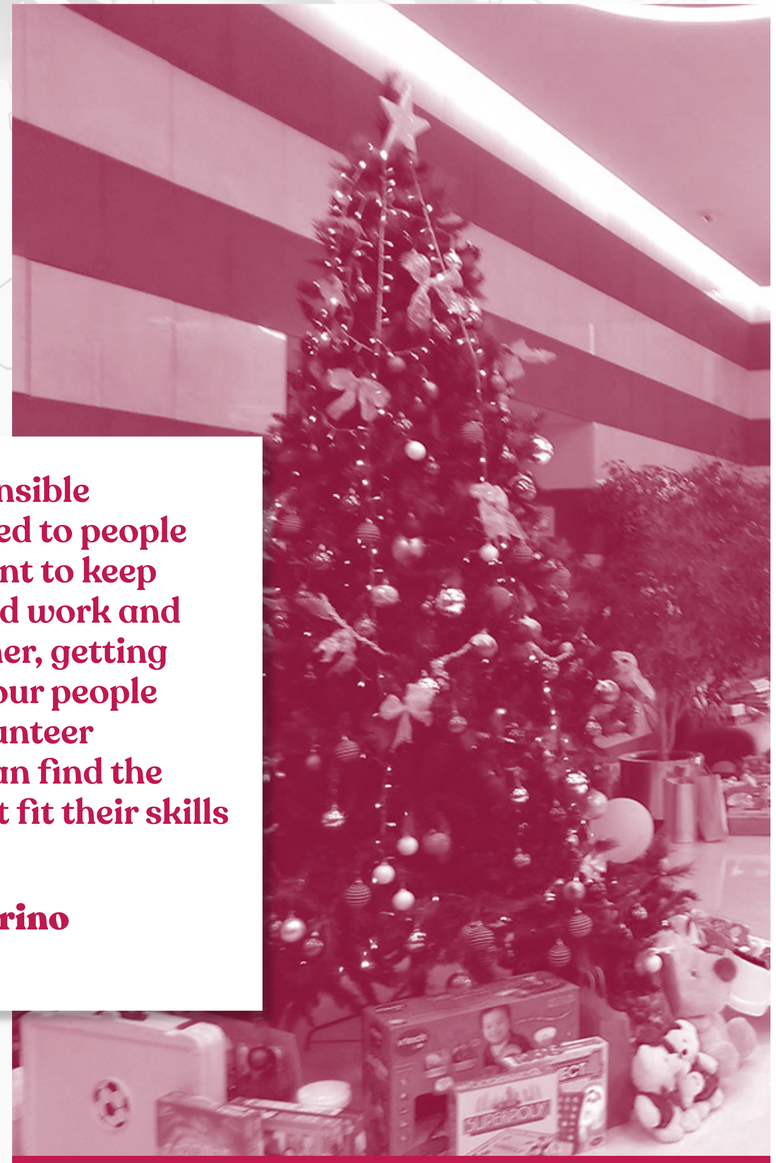
Volunteers **collected new and gently used toys** in several of our branches, and later delivered them to social entities. These organizations were responsible for distributing them to disadvantaged children. This initiative involves collaboration with various organizations depending on the city where the toys are collected.

Share solidarity

1	1	5
country	activity	participations

As a socially responsible company committed to people and society, we want to keep promoting our good work and growing even further, getting more and more of our people involved in the Volunteer Program so they can find the initiatives that best fit their skills and interests.

Mercedes Payá Merino



Collection of new and gently used toys at one of our locations.

Eviden (Atos Group)

Education

An activity was carried out with people in a vulnerable situation with the goal of **helping them find work** and rebuild their lives in their new circumstances.

The activity was divided into several phases with the help of the NGO Accem, which improves the living conditions of refugees, migrants, and people at risk of social exclusion.

On the first day, the staff attended an awareness-raising talk to learn about the circumstances of the people assisted by Accem, the beneficiaries of the activity. After that, to connect with more people, two social mentoring sessions were held with different beneficiaries. These sessions included face-to-face job interview simulations led by volunteers from Eviden's CCAP.

Education

1	3	18
country	activities	participations



Eviden volunteers at the social mentoring session.

I will never forget Thursday's activity. That girl's story was so moving. And just like her, so many more people in the same situation can benefit from what we can humbly contribute, thanks to initiatives like these.

Ángel Sánchez Tizón

Eviden (Atos Group)

Nutrition

Nutrition
1 country **2** activities **5** participations

In collaboration with the organization **Manos de Ayuda Social** a cooking activity was organized in the Paracuellos del Jarama kitchens. The volunteers helped prepare and cook the meals that were later distributed in the soup kitchen located in the Palomeras Bajas neighborhood, in Vallecas. The volunteers' tasks included:

- Assisting the cook with her duties.
- Helping to chop and prepare food for cooking.
- Cleaning, sanitizing and washing food products, the facilities, kitchen utensils and tableware.
- Maintaining and cleaning the facilities.

Time is one of the most valuable things we all have, and I believe it's important to use it to help those in need. And seeing people supporting this type of initiative to help others really inspires me.

Jennifer Andrea Calderón



Our volunteers collaborating in the Manos de Ayuda Social soup kitchen in Paracuellos del Jarama, Madrid.

Eviden (Atos Group)

Health

Health
1 country **8** activities **13** participations

> A really fun and emotional experience. Nothing like learning firsthand the difficulties faced by blind people and how you can get to know the world through the other senses.
>
> **Inés Fernández Nevado**

Fundación También (adapted sports to include people with disabilities) organized a climbing activity at a climbing wall, adapted for people with disabilities.

Eviden volunteers supported the athletes –boys, girls and young people– under the coordination and supervision of specialized monitors.

III INCLUSIVE BLIND SOCCER TOURNAMENT

To mark the **International Day of Persons with Disabilities (3D)**, on November 27th, Eviden volunteers took part in the III Inclusive five-a-side Soccer Tournament, organized by Integra CEE, in collaboration with the Accessibility and Attention to Disability Unit from the Polytechnic University of Madrid (UPM), in the university's South Campus sports center.

The goal was for participants to put themselves in the shoes of blind or visually impaired people, as well as to raise awareness about disability among all the groups involved, especially the university students.



> It is the first time I've ever attended a volunteering activity. It was very well organized, and the NGO is deeply committed to helping people with disabilities enjoy themselves and overcome their own challenges.
>
> **Almudena Gil Bartolomé**

Volunteers wearing blindfolds in the III Inclusive Blind Football Tournament.

It was a unique experience in which our volunteers played five-a-side soccer wearing blindfolds that limited their vision, guided only by a ball fitted with bells to help them find their way around. Communication was key, and the players shouted "I'm coming!" when running towards the ball or taking a shot, which helped everyone work together. This activity shows how important it is to work together, communicate, and make spaces accessible to everyone.

No-one is ever too busy to take a moment to help others.
Jane Addams

Fundación Verisure



Teresa Cabezón
Head of Fundación Verisure

Our commitment to protecting people is our priority and this has been reinforced through the creation of our corporate foundation in 2024.

Fundación Verisure was set up to build a protective framework for the most vulnerable people and their environment, mainly in our local communities, and to promote a culture of safety. To this end, we focus on disadvantaged children and young people, vulnerable women —especially victims of gender-based violence— and older people suffering from unwanted loneliness.

We are therefore continuing with the mission we set ourselves more than three years ago, when we launched our Volunteering Program in partnership with Fundación MAPFRE. Our goal is clear: to protect vulnerable people and give them the opportunity for a fresh start. To achieve this, we rely on the support of our volunteers, who are a vital part of all our projects. That is why we do not want to miss this opportunity to thank all of them, from the bottom of our hearts, for joining us on this journey. Without them, it would not have been possible.



Fundación Verisure

1
country

358
volunteers

95
activities

7,744
beneficiaries

1,728
hours

Areas of action

Share solidarity
1 country | **4** activities | **38** participations

Education
1 country | **30** activities | **249** participations

Environment
1 country | **38** activities | **84** participations

Nutrition
1 country | **2** activities | **65** participations

Health
1 country | **21** activities | **131** participations

Fundación Verisure

Education

> It has made me realize how much I can help by using the knowledge I already have. How the things I do in my daily routine, almost without thinking, can help someone else.
> And that is very gratifying.
>
> **Jorge Romero Hernando**

Improving the employability of vulnerable groups is crucial to improving their situation and giving them the opportunity for a fresh start.

With this goal in mind, at **Fundación Verisure** we set up the project **Educate to Protect**. This is aimed at improving the employability of people in vulnerable situations, focusing on young people from disadvantaged backgrounds, vulnerable women, especially victims of gender-based violence, and people over 50 who have been unemployed for long periods of time. We achieve this goal thanks to the commitment of our volunteers, who design and deliver workshops tailored specifically to the needs of each group.

As part of this project, we have organized more than 20 activities involving **more than 180 volunteers**, who have dedicated more than 130 hours of their time to giving new opportunities to those who need them most.

Education

1	30	249
country	activities	participations



Participants in the workshop for the “Educate to Protect” project, which aims to improve the employability of people in vulnerable situations.

Two particular initiatives stand out in this project: the week focused on the employability of vulnerable groups, during which a total of five workshops were held, and our key project, **Renace**. A project focused on improving the employability of 20 women who are victims of gender violence. During this nine-week project, our volunteers trained and supported the women through various workshops and mentoring sessions.

Fundación Verisure

Environment

We are firmly committed to protecting and conserving the environment. This commitment is reflected in the creation of the **Securitas Direct Forest** in Alalpardo 2022, in collaboration with the **Reforest Project**.



Volunteers planting trees in the Securitas Direct Forest, in Alalpardo (Madrid).

Environment

1	38	84
country	activities	participations



Volunteers planting trees in the Securitas Direct Forest, in Alalpardo (Madrid).

Planting trees is a volunteering activity that motivates me because it is a tangible way to care for the planet and do our bit to achieve a better future, something that will last over time and positively impact nature.

Eva Mora Fernández

On November 30, 2024, more than 70 volunteers and their families planted a total of 300 trees, adding to the 800 trees planted in previous years. For the third consecutive year, we have shown that we are fully committed to responsibly restoring a piece of abandoned land that we want to turn into a new green space for the community. This initiative also includes elements of environmental awareness to help everyone understand how small changes in our daily lives can help protect the planet.

Fundación Verisure

Nutrition

Being close to vulnerable groups is key to understanding their needs and knowing how to support them. It was through this activity that we began to develop a desire to help others, and out of this desire our Volunteer Program was born. For more than eight years, we have been working regularly with **Mensajeros de la Paz** to deliver **breakfasts and dinners**, in both Santa Ana (Barcelona) and San Antón (Madrid).

This year, we have carried out more than 30 activities in which we have provided breakfast and dinner to more than 3,000 people and, most importantly, our volunteers have brought them smiles full of love.

One aspect of our collaboration in this food drive that we would like to highlight is the delivery of Christmas baskets. On November 11, just like every year around this time, our volunteers went to Santa Ana and San Antón not only to deliver breakfast, but also to hand out Christmas baskets filled with traditional seasonal products.

Nutrition

1	2	65
country	activities	participations



Our volunteers providing breakfasts in collaboration with Mensajeros de la Paz.

Fundación Verisure

Health

> It's an activity that fills all our hearts with joy. Spending time playing bingo with our elders is really special for us.
>
> **Geneva Diaz Pichardo**

Seven years ago, we launched our initiative to protect older people through the Senior Protection service we offer at Securitas Direct. At Fundación Verisure we have taken this a step further by focusing on alleviating the unwanted loneliness that affects millions of older people in our country. That is why we set up the **Amigos** (Friends) project, which was created to offer healthy leisure activities to elderly people who are alone. We have organized eight cultural and recreational outings, in which 69 volunteers participated and which benefited more than 170 elderly people.

We would also like to highlight the **Solidarity Bingo** held on October 10 last year, in Cornellà de Llobregat.

This event was organized outside our headquarters in Cornellà and brought together more than 60 elderly people from local nursing homes, thanks to the dedication and kindness of more than 50 volunteers.

Our volunteers were responsible for setting up and leading a fun morning dedicated to helping our seniors socialize, all set to the rhythm of bingo.

Health

1	22	70
country	activities	participations



A volunteer helping an elderly man during the Solidarity Bingo morning in Cornellà de Llobregat (Barcelona).

Watch video

You have fewer needs the more you feel the needs of others.
Doris Lessing

MAPFRE



Alfredo Castelo
President of the
MAPFRE Volunteer Committee

On behalf of the MAPFRE Volunteer Committee and myself, I would like to express my sincere gratitude to all the MAPFRE volunteers for your help and commitment to the most vulnerable members of our society. Through your dedication, you contribute to the social transformation of the communities in which we operate.

I would particularly like to highlight the extraordinary work carried out in 2024, a year in which we achieved record participation figures. More than 28% of MAPFRE's global workforce has taken part in some kind of volunteering activity this year, which amounts to more than 7,850 employees. This achievement has been possible thanks to your commitment to helping others. Together, you have contributed to improving the quality of life of more than 153,000 people.

During the year, 2,536 activities were carried out, averaging more than six activities per day somewhere in the world, an effort that deserves recognition. Congratulations to all the volunteer teams and thank you for making the Volunteering Program possible.

I would like to thank Fundación MAPFRE and highlight the wonderful work it does, which has been improving the quality of life of the most disadvantaged people in our society for 50 years. This support, as a volunteer organization, has been key to promoting volunteering at MAPFRE. We are very proud to have experienced this with you and look forward to working together again to keep building a more humane future.

In this report, you will find a description of some of the volunteering activities carried out at MAPFRE in 2024. These represent just a fraction of what has been achieved, but they illustrate much of what has been accomplished through corporate volunteering, a tool that has a positive impact on the lives of those who need it most.

I encourage you to maintain your spirit of solidarity and enjoy volunteering with enthusiasm and commitment. Thank you for investing your time in those who need it most, for being an inspiration, for your involvement, and for contributing to MAPFRE's commitment to society.



MAPFRE

23 countries

9,016 volunteers

2,536 activities

152,730 beneficiaries

57,882 hours



Areas of action

Emergency aid
9 countries | **122** activities | **692** participations

Share solidarity
10 countries | **63** activities | **1,207** participations

Education
22 countries | **673** activities | **3,796** participations

Environment
16 countries | **164** activities | **1,360** participations

Nutrition
19 countries | **619** activities | **3,761** participations

Health
23 countries | **895** activities | **7,951** participations

MAPFRE
Emergency aid

Brazil

Chile

Spain

Emergency aid

9	122	692
countries	activities	participations



Our volunteers sorting the boxes containing basic necessities to be distributed in the town in Valencia.

For me, volunteering represents the possibility of giving love and generating bonds with those who need us most in a selfless way.

Carlos Javier Prieto Salazar
MAPFRE Chile



Volunteers participating in activities to support flood victims in Rio Grande do Sul (Brazil).

In **Brazil**, 163 volunteers took part in various relief efforts following the **floods in Rio Grande do Sul**.

Volunteers from various Brazilian states, such as São Paulo, Rio de Janeiro, Paraná, Bahia, Fortaleza, Brasilia, Goiânia, Pará, Pernambuco, Natal, Aracaju, as well as employees from the affected region itself, implemented 51 volunteer activities to support the community, including mobilizing resources, collecting clothes, food, hygiene and cleaning supplies, and preparing 867 personal hygiene kits, among other things. Fundación MAPFRE also helped deliver donations.

In **Chile**, in early February 2024, the region of Valparaíso underwent a very difficult time due to a large forest fire that quickly spread to urban centers due to the numerous outbreaks.

Thanks to the collaboration and generosity of our volunteers, we were able to collect and deliver a total of 1,941 units of cleaning products and supplies, amounting to 264 kilograms and 327 liters of material. We delivered 300 personal hygiene kits and 180 debris removal kits, 300 food kits, and 250 school kits to the Bellavista Manuel Bustos community located in the Achupallas sector of Viña del Mar.

We continued to help the affected communities after this, and in a second and third phase of this activity, Fundación MAPFRE allocated 76,000 euros in aid to the victims of these fires.

Our volunteers are the driving force behind the change the world needs.



Our volunteers visiting the areas affected by the fires in Valparaíso (Chile).

In **Spain**, in October, we suffered a terrible tragedy as a result of the **DANA flooding**, which swept away the lives of thousands of people.

Initially, our volunteers focused their efforts on delivering basic necessities and food to the most vulnerable groups.

Fundación MAPFRE has allocated 800,000 euros to 12 separate social entities, which have focused their efforts on meeting the most urgent needs of the victims in the affected area through a range of support measures.



Volunteers cleaning up mud from the streets after the DANA storm hit Valencia (Spain).



Volunteers participating in activities to support flood victims in Rio Grande do Sul (Brazil).

MAPFRE
Share solidarity

Share solidarity

10	63	1,207
countries	activities	participations

Each year in **Spain**, Fundación MAPFRE organizes our traditional **Solidarity Market**. This event is made possible thanks to the collaboration and joint efforts of many organizations and volunteers. On this occasion, the proceeds from Fundación MAPFRE's own stands were donated to **adELA,** an association whose primary mission is to support people affected by amyotrophic lateral sclerosis and other motor neuron diseases.

The funds raised by Fundación MAPFRE's stalls and activities totaled €30,046, while the 12 social organizations participating in the event raised €12,823.

The market was attended by **60 volunteers from five companies affiliated to the Volunteering Program** (MAPFRE, Securitas, Solunion, Michelin and Eviden) and various other institutions also collaborated, including Securitas Direct, Solunion, Fundación Mahou, NTT Data, and Fundación Real Madrid, as well as others that work with vulnerable groups, such as Talismán, Manos Unidas, Fundación Bobath, Fundación Colores de Calcuta, and the Cáritas Moda RE social project, all of which sold their products to promote their own charitable causes.



Our volunteers at the Fundación MAPFRE Christmas Solidarity Market.

The initiative also included a charity auction and the performance of among other groups, the Sonamos Color Band, made up of musicians with disabilities.

MAPFRE Education

Colombia

Ecuador

Italy

Paraguay

Peru

Uruguay

Venezuela

For me, being a volunteer is a unique opportunity to help other people with each activity, through this act of service that teaches me many values. I believe that these actions improve our physical and mental health, as they make us feel good about ourselves.

Leticia González
MAPFRE Paraguay



Eglis Moreno
MAPFRE Venezuela

Education

22	673	3,796
countries	activities	participations



Road safety awareness workshop for children and adolescents at the Heinfried Wolfgang Kress school in Paraguay.

Being a MAPFRE volunteer has taught me that every smile I see on their faces is my way of thanking life for everything we have. Together we can make a difference, one person at a time.

Daniel Domínguez Vacacela
MAPFRE Ecuador

In **Colombia**, one of the greatest challenges is the difficulty of accessing education, due to both distance and the economic limitations of some families in rural communities, in this case in **Chaguaní**, in Cundinamarca. There is also a lack of knowledge among children about how important the countryside and farm work are, which is a crucial part of their overall education.

This activity involved our volunteers spending more than 10 hours training older adults who live in rural areas, setting up a children's library, and painting the school building with an environmental focus. This helps the children feel a sense of belonging to their educational spaces, promotes reading habits, prevents school dropout, and provides key tools for older adults who live off what they grow in the fields.

It should be emphasized that these children in rural areas have to walk more than an hour and a half to get to school, and this activity inspired them to continue their education for a better future.

Real heroes don't always wear capes; they are volunteers who, through their effort and dedication, choose to go that extra mile, growing and transforming small actions into big changes.

We thank all the volunteers who were part of the change through this important action.



Our volunteers painting and doing maintenance work at a school in Chaguaní, Cundinamarca.



Volunteers from Ecuador.

In **Ecuador**, on November 20, 2024, our volunteers visited the Ronald McDonald Foundation, which houses low-income children diagnosed with cancer.

There they were able to spend quality time together and, together with the ATM (the municipal transit agency), raised awareness among the children and their parents about road safety education and prevention in a fun and dynamic way.

In November, in **Italy**, the Mawdy's Lounge road safety education initiative was held in Biella. This event was divided into four sessions, with the aim of raising awareness about the importance of responsible driving, highlighting the effects alcohol can have on driving in an engaging and interactive way.

The initiative, open to everyone, gave participants the opportunity to experience the “drunk driving test” by wearing special glasses that simulate intoxication. After completing the course, the participants were amazed by the difficulties caused by drunk driving.



Volunteers supporting the participants during the “drunk driving test” in Biella (Italy).



Road safety awareness workshop for children and adolescents at the Heinfried Wolfgang Kress school in Paraguay.

In **Paraguay**, in November, 30 volunteers from the cities of Asunción, del Este, Santa Rita, and Encarnación held a road safety awareness day at the Heinfried Wolfgang Kress school in the Itapúa department, 500 km away. The event also included 250 children and teenagers from the capital. This activity was carried out in response to a local need, as this is a rural area that will soon be crossed by a major road.

During the event, there were memory board games explaining traffic signs, a circuit with impaired vision goggles, games with rally simulators using impaired vision goggles, and a talk on road safety given by the city's Traffic Department.

For the first time, we were able to work alongside volunteers from different cities across the country and achieve our goal of raising road safety awareness among children and teenagers, as a normal part of life on the streets, with a view to improving safety.



Volunteers in the "Move Safely" campaign in Peru.

In **Peru**, 2024 saw several activities in the area of road safety. One of the most notable was our “Move Safely” campaign, carried out across the country on six different dates. This campaign raised road safety awareness among drivers and pedestrians in various areas of Lima and other provinces, with the support of local municipalities, using posters with slogans promoting respect for traffic rules and accident prevention. Car air fresheners were also handed out to all the drivers in the areas covered. The activities were organized into 45-minute sessions with approximately 15 volunteers per group. This made it possible to reach more than 2,000 drivers and pedestrians. The campaign involved the participation of 254 individual volunteers.

In **Uruguay**, in March 2024, children and teenagers returned to their schools and educational centers. A group of volunteers supported the back-to-school efforts by collecting school supplies to ensure that the children had everything they needed in their backpacks for their return to the classroom.

It was a resounding success. Twenty-nine volunteers took part, benefiting 548 children and teenagers from schools in the communities surrounding our regional offices all over the country. We also managed to establish closer ties with local organizations, thereby strengthening existing relationships.



Our volunteers preparing for the first day of school in Uruguay.

In **Venezuela**, MAPFRE collaborated with the **Asociación Civil de Buena Voluntad**, a non-profit institution that aims to incorporate people with disabilities into the workplace through training activities in a number of areas, both personal and professional. In 2024, six workshops entitled “How to write a resume and have successful interviews” were run by our volunteer staff. Young people with disabilities from Buena Voluntad got involved in putting together resumes and practicing interviews, as well as working on first impressions and body language. These activities help us improve the standard of education for this social group and promote their social and workplace inclusion.



Participants during the "How to write a resume and have successful interviews" workshops in Venezuela.



Each year we celebrate **MAPFRE Global Volunteer Day**, when our teams around the world come together for a common cause. In 2024, we reaffirmed our commitment to education under the slogan **"United for quality education"**, thereby contributing directly to SDG 4: Quality Education

In 2024, more than 140 activities related to this global initiative were organized around the world, involving more than 800 volunteers from 20 countries. Through this program, we have managed to reach more than 4,000 people, especially children, people with disabilities and vulnerable groups.

In addition to its social impact, this day strengthens the bond between our employees and boosts their sense of pride in belonging, making each volunteer feel part of a global team with a common purpose.

MAPFRE Environment

Brazil

Costa Rica

Germany

Malta

Mexico

United States



Itzel Contreras
MAPFRE Mexico

Volunteering means so much to me. It means I have to help. I love collaborating and being able to contribute to the world around me. Fortunately, MAPFRE makes it easy, so I can really help those people and organizations that need it. Honestly, it gives me the opportunity to make the world happier, better and brighter.

Jarrade Nieber
MAPFRE USA

Volunteering is important and truly meaningful, because there is nothing more satisfying than making the lives of others easier and better. Making a difference together.

Janina Klemm
Verti DE

Environment

16	164	1,360
countries	activities	participations



Our volunteers on a beach clean-up in Brazil.

In **Brazil** , to raise awareness about the importance of the environment, a beach clean-up activity was organized on **World River and Beach Clean-up Day**. Thanks to the effort and dedication of 39 volunteers, including children, we were able to remove almost 1 ton of garbage (934.56 kg, in fact), which was damaging nature and threatening local biodiversity.

In addition, a workshop was held on solar lantern production, which 51 volunteers took part in. Together they made 30 lamps that were donated to light up and revitalize a community with no access to electricity, directly benefiting 120 people. This initiative was carried out in collaboration with **Instituto Litro de Luz** , which uses solar energy and simple, affordable materials to transform the lives of people in vulnerable situations.

These actions boost our commitment to preserving the environment and promoting the quality of life of the communities that need it most.



Volunteers after the solar lantern production workshop in Brazil.



Fundación MAPFRE volunteer in Costa Rica, participating in the Guacalillo Beach clean-up, in the Central Pacific.

In **Costa Rica**, on October 12, 2024, more than 25 MAPFRE Costa Rica volunteers cleaned up one of the most polluted beaches in the country, **Guacalillo Beach**, on the Central Pacific coastline.

Everyday, tons of garbage reaches this beach from the capital, San José, passing through a series of municipalities as it travels down the Virilla River, the most polluted river in the capital, to the mouth of the Tárcoles River at Guacalillo Beach. Along a stretch of just 500 meters of beach, the volunteers collected 596 kilos of garbage.



Verti Germany volunteers before the clean-up at the Bethesda Evangelical Center for Senior Citizens.

In **Germany**, the Verti Germany team was involved in a number of volunteer activities. Firstly, on Wednesday, June 12, 2024, they hosted two shifts at the **Bethesda Evangelical Center for Senior Citizens in Teltow**, followed by a joint litter drive on Thursday afternoon to clear the banks of the Teltow Canal of litter.

The volunteers dug up the 200-meter-long old boxwood hedge at the nursing home and continued the gardening work. At the end of the day, the 93 residents and employees of the home were very satisfied.

The event also left a lasting impression on the volunteers. Some of the volunteers even contacted the nursing home directly to offer their support for future projects. In fact, two further activities took place after this event, and Verti Germany is still in contact with the center.

In September, in **Malta** , in collaboration with the **Coast is Clear Foundation**, there was a clean-up campaign during which our volunteers were taken on boats to designated coasts to collect trash and floating plastics that pose an environmental hazard. In this "Save the Earth" campaign, our volunteers had managed to collect 27 bags of garbage at the end of an exhausting but very rewarding day. A truly satisfying effort, to help conserve a clean and healthy environment.



Our volunteers after a coastal clean-up day.

Over the past year in **Mexico** , more than 70 environmental support activities were carried out in 14 cities, involving the participation of 973 volunteers from different groups. We were able to enjoy activities like:

- Beach and green area clean-ups, where more than 245 kilos of garbage were collected.
- The collection, sorting and delivery of plastic caps to help institutions that support people undergoing cancer treatment. Our volunteers delivered more than 880 kilos of plastic sorted by color, meaning more funds for these institutions and benefits for the environment thanks to the recycling of this plastic.
- Workshops for children and adults on caring for water and the environment, benefiting more than 100 participants, as well as the construction of a vertical vegetable garden for the MAPFRE-UP Community, a social project supported by Fundación MAPFRE.
- Four reforestations where more than 300 pollinator plants and 700 trees of different species were planted.
- Compost bin maintenance tasks; more than 1,000 kilos of compost were generated and donated to institutions that work on social projects.



Our volunteers in Mexico after collecting plastic caps to donate to institutions that help people undergoing cancer treatment.



Volunteers after collecting trash in New England on the first day of fall.

In the **United States**, on September 20, as part of MAPFRE USA's Community Give Back Week, 44 employees volunteered their time at Memorial Beach, located near our headquarters on Lake Chargoggagoggmanchauggagoggchaubunagungamaugg.

Volunteers spent the first day of fall in New England collecting trash and walking around the area to ensure the beach, children's play areas and forest walking trails were clean and safe.

MAPFRE
Nutrition

Argentina

Brazil

Chile

I cannot put into words all the feelings we experience during our activities, but the main one is undoubtedly gratitude, for everything we have, who we are, what we have not lost... for the opportunity to help and for belonging to a company that has volunteering in its DNA.

Ricardo Martins
MAPFRE Brazil

For me, volunteering means sharing my values of solidarity, respect and responsibility with society. It is giving and sharing with your heart open to new experiences.

Deysi Lisbeth Romero de Rus
MAPFRE Chile



Leni Franco
MAPFRE Brazil

Nutrition

19	619	3,761
countries	activities	participations



Volunteers from Brazil in the "Hamburgada do Bem" project.

In **Argentina**, 6 out of 10 children depend on a soup kitchen for food. That is why the work of the Food Bank is so necessary.

This was undoubtedly the highlight of 2024 in Argentina. The mission of the different food banks distributed throughout the country is to reduce hunger, improve nutrition and prevent food waste. They receive large donations of food, personal hygiene products and cleaning supplies and they distribute these to soup kitchens and other social organizations that feed people in need.

The sorting and quality control tasks related to these products are done entirely by volunteers, who are the cornerstone of this value chain. As volunteers we feel very proud to keep this wheel rolling, where we are all cogs in the mechanism.



Volunteers working at the Food Bank.



Volunteers from Brazil in the "Hamburgada do Bem" project.

In **Brazil**, in 2024, the Volunteer Program was boosted by teamwork-oriented activities, combining efforts and skills to achieve common goals. These included the **"Hamburgada do Bem"** project, which took hamburgers, fun, information, and a lot of love to extremely vulnerable communities throughout Brazil, with a special focus on children.

The volunteers were organized into three different teams: cooking, recreation and support. Throughout the year, the technical, operations and technology departments collaborated. In total, 318 volunteers were actively involved. They prepared 850 hamburgers, held various art and education workshops, and organized a really fun day for the children. Through their solidarity and by working together, they transformed the lives of 452 children.



The team of volunteers who collected basic necessities in Chile.

In February in **Chile**, the Valparaíso region suffered a difficult time due to forest fires that caused a great deal of environmental and personal damage.

Our volunteers threw themselves into this cause, and thanks to everyone's collaboration and generosity, they were able to collect and deliver a total of 1,941 items, including hygiene products and supplies, amounting to 264 kilograms and 327 liters of aid. In addition, they delivered 300 personal hygiene kits and 180 debris removal kits, 300 food kits, and 250 school kits to the Bellavista Manuel Bustos community located in the Achupallas sector of Viña del Mar.

In a second and third phase of this activity, Fundación MAPFRE allocated 76,000 euros to help the victims of these fires.



Volunteers from Brazil in the "Hamburgada do Bem" project.

MAPFRE Health

Dominican Republic

El Salvador

Guatemala

Italy

Panama

Portugal

Puerto Rico

Spain

Turkey

It's a wonderful activity because it brings us together and, most importantly, allows us to help people who really need it.

Ana Paola López Paiz
MAPFRE Guatemala

A space, a time, a place where I can give what little I have, but which means so much to others, and receive what others feel they don't have, but which means the world to me.

Gloria Toribio
MAPFRE Dominican Republic

Health

23 countries | **895** activities | **7,951** participations



Volunteers caring for seniors at the Hogar de Ancianos San José in the Dominican Republic.



Volunteers caring for seniors at the Hogar de Ancianos San José in the Dominican Republic.

In the **Dominican Republic**, last November, our volunteers delivered boxes containing hygiene products, through "The Box of Hope" initiative, to the Hogar de Ancianos San José.

In addition to the Boxes of Hope, other donations such as medicines, blood pressure devices and other items were delivered, including: adult diapers, hair brushes and combs, hair treatments, shampoos, socks, hats, disposable sheets, detergents, fabric softeners and laundry bleach.

During the day, a number of activities were carried out to help care for the seniors in the home, like manicures, pedicures and board game sessions, as well as checking their blood pressure, blood glucose, and other general health aspects.

The activity ended with a toast and a musical performance that was enjoyed by both the volunteers and the seniors in the home.

In **El Salvador**, on October 5, 2024, we once again took part in one of the most eagerly awaited activities (by both our collaborators and volunteers), the celebration of Children's Day and the delivery of the donation to Hogar San Vicente de Paúl, home which cares for 300 children.

The little ones enjoyed a performance by two clowns and a play area where the volunteers painted their faces with bright colors. Afterwards they shared a snack, some popcorn and cotton candy, and had fun hitting *piñatas*.

This activity was attended by 86 volunteers, employees, family members, vendors, as well as our CEO, Gerardo Smart.



Volunteers enjoying a day of celebration with the children at Hogar San Vicente de Paúl (El Salvador).

In **Guatemala**, on October 10, a collection was taken up for the Hogar Margarita Cruz Ruiz. This non-profit institution, which was founded on December 1, 1950, provides a home for 50 elderly ladies. Its vision is to create a human community that serves older adults.

Volunteers collected towels, wet wipes and adult diapers and enjoyed a day of socializing with the elderly residents, chatting and sharing refreshments.



A volunteer caring for an elderly lady at the Hogar Margarita Cruz Ruiz in Guatemala.



Volunteers selling candy to raise funds for the “Halloween 2024: help us heal one more child” project.

In **Italy**, to mark Halloween, Verti collaborated with the Comitato Maria Letizia volunteer organization on the project **“Halloween 2024: help us heal one more child.”**. This association brings together parents, volunteers, friends, collaborators, researchers, doctors, and healthcare workers with the aim of ensuring the best possible chances of recovery and improved quality of life for children and young people suffering from hematological and oncological diseases and conditions, together with the most appropriate medical and psychological care.

On October 29 and 30, 2024, Verti volunteers set up and managed a temporary chocolate sales point to promote the foundation’s activities. The money raised, around 4,000 euros, helped the association to fund research and care projects.



Volunteers preparing games and food for the children of the Bonga community in the of Panama Oeste province.

In **Panama**, on December 21, our volunteers went to the Bonga community in the Panama Oeste province to implement the **"Christmas Angel"** activity. This time of year reminds us how important it is to give and receive love, be thankful, enjoy the little things in life and, above all, show solidarity.

The volunteers shared a day full of joy, gifts, games and delicious food with more than 150 underprivileged children.

In **Portugal**, a volunteer solidarity initiative brought a little color and comfort to cancer patients in the Portuguese Oncology Institute.

The **Portuguese League Against Cancer** challenged volunteers to create 100 solidarity caps to donate to patients at the Portuguese Institute of Oncology. To help them do this, an in-person and online workshop was held in July, where several MAPFRE volunteers gathered to learn how to create these caps. This solidarity workshop was led by volunteer Margarida Martins, who taught the others how to create these special caps.

The caps the volunteers made were delivered to the Portuguese League Against Cancer and the Portuguese Institute of Oncology, which then donated them to girls and women undergoing cancer treatment, bringing them a little more comfort and well-being during this challenging time.



Volunteers making the caps for girls and women undergoing cancer treatment in Portugal.

In **Puerto Rico**, in a gesture brimming with solidarity and hope, MAPFRE Puerto Rico volunteers brought joy to 300 little ones living in care homes for abused or orphaned children. The global initiative "The Box of Hope" consisted of delivering personalized gifts, including a Christmas blanket and educational toys, among other things, to give children in vulnerable situations a little happiness and hope. Activities like this show how a small gesture can make a big difference in the lives of children, sowing hope and joy in those who need it most.



The boxes from "The Box of Hope" initiative in Puerto Rico.



Volunteer during the first day of the annual meeting of the Volunteer Representatives in Spain.

In **Spain**, on June 6, the first day of the annual Volunteer Representatives in Spain meeting was held in conjunction with Fundación También. Under the slogan “I put myself in your shoes”, 40 children with cerebral palsy from the San Rafael special education school took part in this day.

Adapted sports sessions were held in cycling, basketball, boccia, field hockey and archery. Each volunteer took responsibility for a child and they were able to “put themselves in the child’s shoes”. It was a day full of excitement, camaraderie, and learning.



Our volunteers painting the cloth bags that they later handed out to the children.

In **Turkey**, volunteers read “happy stories” to boost the morale of children who are quarantined for long periods due to cancer treatments.

In this activity, our volunteers worked with an institution that provided a communication kit to successfully manage their voices. Fifty-nine volunteers read encouraging and motivational stories with a happy ending, using a special recording program, which they then delivered in a gift box to the children with notes wishing them a speedy recovery. Each volunteer read two stories, so 118 audio recordings were delivered to the hospitals.



Volunteers caring for seniors at the Hogar de Ancianos San José in the Dominican Republic.

International Volunteer Day and "The Box of Hope"



International Volunteer Day is a key date at MAPFRE, when we pay tribute to everyone who dedicates their time and effort to make the world a better place. It is an opportunity to recognize their work and thank them for helping to build #AMoreHumaneFuture.

We also invite MAPFRE volunteers from around the world and their families to take part in the global initiative: **"The Box of Hope"**. Its goal is to bring a smile to the faces of thousands of people who may be going through financial hardship or personal difficulties.

In the latest edition, more than 700 volunteers from 8 countries joined the initiative, helping over 1,400 people around the world. A gesture that transcends borders and demonstrates the power of solidarity.

TESTIMONY FROM SPAIN



Our volunteers preparing boxes for the elderly in Valencia affected by the DANA flooding.

"This year, our most special campaign, **"The Box of Hope"** has even greater meaning. Thanks to the valuable collaboration of the **Fundación Amigos de los Mayores** we were able to organize a deeply moving activity.

We were asked to provide 530 boxes for elderly people in Valencia, many of whom were affected by the terrible flooding in October. A large number of older adults had to be relocated as their homes and residences were severely damaged.

The boxes were not only filled with Christmas goodies, but also with love and affection for our Valencian brothers and sisters. Several departments joined forces to prepare these boxes and wrap them up lovingly.

In the end, 551 volunteers created 551 treasures, making this the activity with the highest volunteer participation in our history."

TESTIMONY FROM PUERTO RICO

"In a gesture full of solidarity and hope, the volunteers from **MAPFRE Puerto Rico** brought joy to 311 little ones living in care homes for abused or orphaned children. The **'Box of Hope'** initiative consisted of delivering personalized gifts, including a Christmas blanket and educational toys, among other things, to give children in vulnerable situations a little happiness and hope. Activities like this show how a small gesture can make a big difference in the lives of children, sowing hope and joy in those who need it most."



The best way to find yourself is to lose yourself in the service of others.
Mahatma Gandhi

Michelin España Portugal



Mónica Rius Aymamí
Communication and Brands Manager, Michelin España Portugal Fundación Michelin España Portugal Director

Commitment to society and our environment has always been a priority for Michelin, from the company's origins right up to the present day. A true reflection of this commitment is the Fundación Michelin España Portugal (FMEP), whose mission is to support various causes including job creation, sustainable mobility, education, health and well-being, as well as environmental conservation and social aid.

At FMEP, we have continued to expand our volunteer program “Está en tu mano” (It's in your hands), which not only gets our employees and their families involved in meaningful activities that benefit the community, but also fosters a sense of belonging and solidarity among them. In 2024, we were particularly proud to see how this community commitment improved significantly, with participation exceeding the expectations set in 2023.

The collaboration with Fundación MAPFRE is part of our success, as it has made a key contribution to the Volunteering Program's rapid growth. The experience and dedication of their team made it easy for us to get started, just like with other initiatives in the past.

Thanks to the joint efforts of the two foundations and, of course, the dedication of our volunteers, we are making an even greater impact on the lives of those who need it most.



Michelin España Portugal

1
country

77
volunteers

36
activities

586
beneficiaries

855
hours



50

Areas of action

Share solidarity
1 country | **1** activity | **2** participations

Education
1 country | **2** activities | **3** participations

Nutrition
1 country | **11** activities | **39** participations

Health
1 country | **22** activities | **70** participations

Michelin España Portugal

Nutrition

Our collaboration with **FESBAL**, through our foundation, means that we are involved in many of their campaigns. 2024 was the second year that Michelin volunteers from four centers participated in the Spring-Summer Operation Kilo campaigns, followed by the 6th Popular Walk in support of the Valladolid Food Bank, which culminated in the 2024 Big Food Drive in Valladolid, Madrid, Guipúzcoa, and Álava.

Spring Collection

Big Food Drive for the Food Banks

VII Fun Walk

It is very rewarding to be able to participate in volunteering activities where, in some way, by dedicating a little of your time, you can help people in need.

Francisco Javier Acero Criado

Nutrition

1 country **11** activities **39** participations



Volunteers in the Big Food Drive organized by the Food Banks of Spain.

Happy to have been able to contribute a grain of sand in collaboration with a magnificent organization like the Food Bank, so necessary in these times we live in. Through this small contribution, which we made as a family, we realized that with a little help from each volunteer, great things can be accomplished.

Juana María Gómez Guerra

BIG FOOD DRIVE

On November 22, 23 and 24 of 2024, a Big Food Drive was organized in **Valladolid, Madrid, Burgos, Guipúzcoa and Álava**, involving volunteers from our centers. 50% of the proceeds benefited those affected by the DANA flooding.

SPRING COLLECTION

On May 24 and 25, 2024, the Food Banks of Spain organized their first major nationwide campaign of the year, the **Spring Collection**, which included volunteers from our centers in Valladolid, Madrid, Lasarte and Vitoria.

VII POPULAR WALK IN SUPPORT OF THE VALLADOLID FOOD BANK

On October 13, 2024, the Valladolid Food Bank held the seventh edition of its now famous Popular Walks, sponsored by the Michelin Foundation. This is a solidarity, recreational, non-competitive event, open to any individuals, schools, families or organizations wishing to collaborate with the Fundación Banco de Alimentos de Valladolid.

All the proceeds were used to purchase essential foodstuffs for people in need.

On this occasion, our volunteers helped in the organization on the day of the walk.

Michelin España Portugal

Health

Walks Against Cancer

Basabere Farm School

XIII Cerro de la Marmota Popular Walk

Manual handling workshop

The inclusive kitchen

Inclusive flamenco workshop at AMI-3

Health

1 country | **22** activities | **70** participations



Inclusive flamenco workshop.

Having the opportunity to help develop opportunities for people with disabilities is a positive and enriching experience. Having had the chance to do this with my children helps me pass on the values that I hope will one day prevail in our society.

Beatriz Ruiz de Temiño

I loved volunteering in this activity, which allowed me to help different people by sharing simple, healthy recipes and also learning new cooking skills. It was very rewarding, so I signed up for the second session.

Aránzazu Arranz

XIII WALK AGAINST CANCER IN VALLADOLID AND IX WALK AGAINST CANCER IN ARANDA



Volunteers collaborating with the Asociación Española Contra el Cáncer in the Walk Against Cancer.

On October 27, 2024, in both Valladolid and in Aranda, the Asociación Española Contra el Cáncer (AECC) held its already popular Walk Against Cancer, in order to raise funds and demand more investment for cancer research.

The two events brought together so many runners and walkers that a new participation record was set.

More than twenty volunteers from the Valladolid factory helped with the organization on the day of the race, as did another group from our Aranda center.

WEEKEND WITH THE GROUP AT BASABERE FARM SCHOOL (LEZÁUN, NAVARRE)

Over November 22-24, 2024, our volunteers took part in a group weekend at the Basabere Farm School organized by **AFAVI**. This association's mission is to organize leisure activities, family breaks and vacations for people with intellectual disabilities or developmental disorders.

The goal of this activity was nothing different, but unlike other afternoon activities organized by the association, these respite sessions focus more on fostering autonomy and a sense of belonging to a support group.

XIII CERRO DE LA MARMOTA POPULAR WALK (COLMENAR VIEJO, MADRID)

Volunteers from Michelin and their families took part in the XIII Cerro de la Marmota Popular Walk organized every year by APU, the **Asociación Pablo Ugarte**, declared of "public utility" for its fight against childhood cancer, and which allocates all its income to research projects.

The volunteers are responsible for all the tasks involved in the event, from preparing 2,600 bags, handing out race numbers, and the race itself, to providing food for more than 2,000 people.

The event is one of the most eagerly awaited occasions in the town and is not limited to individual runners or walkers, as entire families enjoy a day of sport and festivities in an incomparable setting.



Volunteers during the XIII Cerro de la Marmota Popular Walk (Madrid).

MANUAL HANDLING WORKSHOP CHRISTMAS CAMPAIGN (MADRID)



Volunteers in the manual handling workshop of Fundación A LA PAR.

On November 16, a workshop on manual handling was held, organized by **Fundación A LA PAR**, as part of its mission to support the rights and opportunities of people with intellectual disabilities.

For their Christmas campaign, 12 volunteers came with their families to help in the workshop tasks. It offers all types of manual handling for companies, with very economical prices and the best quality. The workshop deals with handling all types of products and particularly specializes in Christmas baskets, packaging and boxing, labeling, custom orders and gifts.

THE INCLUSIVE KITCHEN



Participants in the cooking workshop organized by FUTUDÍS.

In October, **FUTUDÍS**, a foundation supporting people with intellectual disabilities in Castile and León, organized two cooking workshops in which a group of Michelin volunteers took part.

The goal was to introduce this group to easy and healthy cooking, in a mixed training space and using simple language, where people from different backgrounds and with different abilities could come together around the stove. They learned basic concepts related to nutrition and hygiene in the kitchen and they prepared easy, healthy recipes with the aim of fostering their self-reliance.

INCLUSIVE FLAMENCO WORKSHOP AT AMI-3

On November 22, 2024, the Las Alegrías de Málaga club organized an inclusive flamenco workshop in collaboration with AMI-3, an association for people with disabilities in Tres Cantos (Madrid).

The aim of this workshop was to promote social inclusion using flamenco as a tool for inclusion and empowerment, while ensuring that all the activities were accessible to people with functional diversity.

The event was attended by a dozen dynamic, cheerful, and enthusiastic Michelin volunteers who helped the trainers organize, guide, and entertain the group.



Alvaro Burgos, Michelin volunteer.

Solidarity is not an act of charity, but mutual aid between forces fighting for the same goal.
Samora Machel

Solunion



José Ramón Alegre
General Manager of Solunion

It is an honor for me to be able to participate in Fundación MAPFRE's *Volunteer Report* for the first time, and I would like to begin by thanking the team and all the volunteers, both from Fundación MAPFRE and Solunion, for their tireless work and dedication in all their activities.

Solunion has always been strongly committed to social responsibility and sustainability. We are very aware of the need to make progress in terms of solidarity, protecting people and the environment, and promoting and adopting healthy lifestyles, but, above all, we understand the importance of helping others.

We are defined by our actions. The way we act reflects our values and, at Solunion, by actively participating in volunteering, we want to show that real commitment, boldness —we are bold by nature— and team strength are not just words, and that our motto, "We are impetus", reflects how we throw ourselves into all the initiatives we participate in.

Because through our actions, we not only help improve the quality of life of those who need it most, but we also boost our social and business fabric and promote a culture of empathy and responsibility for the well-being of those around us.

Our volunteer work, like that of Fundación MAPFRE, is global, and the commitment and enthusiasm of our people is impressive. This makes us both proud and aware of the need to keep contributing in a meaningful way and making it part of our strategy as a company.

This year, we have had the privilege of collaborating with various entities, associations, and foundations from different countries, including Fundación Altius España, Círvite, Fundación Tengo Hogar, the Food Bank, Mestura, Educo, Fundación Aldaba, and Asociación Talismán in Spain; and Fundación Aldea Mis Amigos, Fundación Red de Árboles, Municipality of Santiago, Paidi, Juanfe, and Fundación Ayuda a la Infancia Hogares Bambi in Latin America, each focused on supporting different groups and needs.

We would like to express our deepest gratitude to Fundación MAPFRE for inviting us to be part of its initiatives, as well as to the people who make up Solunion in every country: for their passion, commitment, and the heart and soul they put into everything they do.



Solunion

5 countries

282 volunteers

64 activities

3,592 beneficiaries

1,715 hours



Areas of action

Emergency aid
2 countries · **3** activities · **17** participations

Share solidarity
2 countries · **3** activities · **2317** participations

Education
3 countries · **14** activities · **106** participations

Environment
3 countries · **3** activities · **113** participations

Nutrition
2 countries · **34** activities · **116** participations

Health
4 countries · **7** activities · **27** participations

Solunion
Education

In **Chile**, our volunteers took part in an educational volunteer day organized by Fundación Trascender.

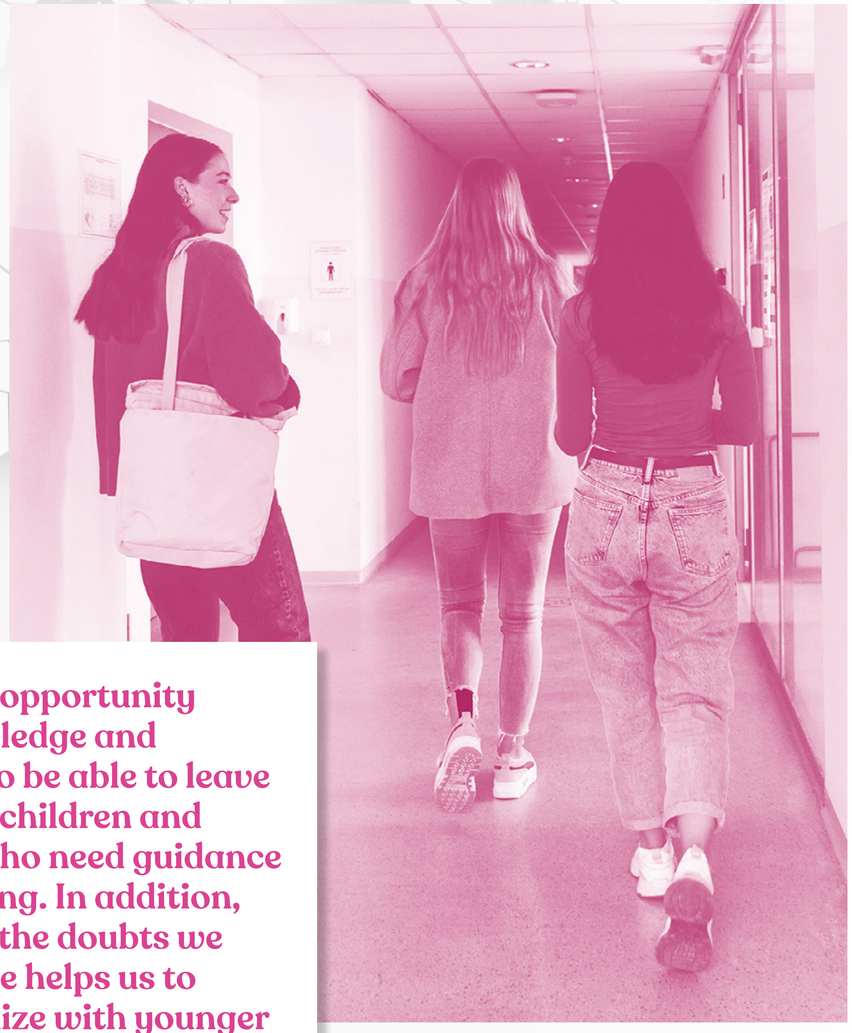
During the event, 24 girls from the Almendral School in the La Pintana district of the Metropolitan Region of Santiago, one of the most vulnerable districts in the region, visited Solunion Chile offices.

The students, aged between 16 and 17, were in the 3rd year of a specialized Administration program, and some of them had never been to the municipality of Las Condes, where our headquarters is located.

The day began with the girls being welcomed, after which each manager presented their area and talked about the experiences that influenced their decision to study. Finally, they formed groups with Solunion volunteers, who told the students about their roles and work at the company, what they had studied, and gave them advice and guidelines for achieving their professional and personal goals.

Education

3	14	106
countries	activities	participations



It was a great opportunity to share knowledge and experiences. To be able to leave an imprint on children and adolescents who need guidance is very enriching. In addition, remembering the doubts we had at that age helps us to better empathize with younger generations.

Alejandra Zagal

Solunion
Environment

In **Colombia**, the **"Sowing the Future"** activity was run, in which coworkers and family members planted trees, along with other related tasks aimed at connecting with nature and promoting environmentally friendly practices, integration among coworkers, and a change of routine.

They also learned about traditional crafts, like how to make products from natural fique fiber.

The planting activity was a really different kind of experience. It allowed us to connect with nature, escape our daily routine. Volunteering means giving a little bit of myself back to the world.

Paula Cristina Pérez Maya

Environment

3	3	113
countries	activities	participations



A volunteer preparing the soil ahead of tree planting in Colombia.

Solunion
Health

Spain

Mexico

Panama

Health
4 countries **7** activities **27** participations



Volunteers during the climbing support activity with children and young people with disabilities.

> It was a very nice, rewarding experience to share those hours and games with the children. At least we managed to brighten their day and do our bit to help improve society.
>
> **Raquel Gutiérrez Corral**

> Volunteering is the opportunity to help someone and get a huge reward in return.
>
> **Veronica Mendoza**



Volunteers during the climbing support activity with children and young people with disabilities.

In **Spain**, our volunteers took part in climbing activities with children and young people with disabilities, organized by Fundación También, a non-profit organization that promotes adapted sports among people with any type or degree of disability, as well as educational and inclusive values through various adapted sports programs.

During our volunteer days, which were also attended by the family members of solunioners, we supported athletes (children and young people) with various disabilities so that they could take part in climbing activities, under the coordination and supervision of specialized instructors.



Children from the Fundación Paidi decorating cookies with the volunteers.

Each year in **Mexico**, solunioners get together to buy gifts for the children at the **Fundación Paidi**. In 2024, they bought sweatshirts and a small present that each volunteer chose to give. The volunteers handed out gifts and enjoyed decorating cookies with the little ones, while the older children built their gingerbread houses on their own. At the end of the day, they sang a very moving song together and a hymn to overcoming adversity.

In **Panama**, on Saturday, November 16, 2024, we joined forces with MAPFRE to take part in a day at **Ciudad del Niño.**

The activity was divided into two parts. First, 23 children listened to a talk on dental care. After the event, our volunteers handed out toothbrushes and toothpaste as gifts.

This was followed by a small relay competition and a soccer match between the older children and the volunteers. Finally, toys were distributed to the participants.



Play day at Ciudad del Niño (Panama).

All of our humanity is dependent upon recognizing the humanity in others.
Desmond Tutu

Verisure Chile



Carola Saldías
Diversity, Equity and Inclusion
Area Coordinator - ESG

At Verisure Chile, our commitment to protecting people has been constant since day one. We are a team of people dedicated to caring for others, and our vision remains focused on building a company that is sustainable, humane, and accessible.

Our strategy is based on five essential pillars: the well-being of our customers, the development of our team, support for our communities, preservation of the environment, and a transparent and ethical management model. These pillars guide our work, ensuring that every step we take is aligned with our purpose of generating a positive impact.

Volunteering is a key part of our commitment. Not only does it benefit our employees, it also strengthens our ties with the communities we serve. Every act of solidarity expands the reach of our mission, taking our commitment to care beyond what is expected.

Although we have faced challenging times, our motivation to help and be present remains unwavering. The opportunity to keep creating spaces where commitment to others becomes a reality and care is translated into concrete actions fills us with hope.

Thanks to the enthusiasm and dedication of everyone at Verisure Chile, we continue to make strides toward building a more caring society that is committed to the common good.



Verisure Chile

1 country

50 volunteers

11 activities

207 beneficiaries

249 hours

Areas of action

Education
1 country | **5** activities | **37** participations

Nutrition
1 country | **1** activity | **3** participations

Health
1 country | **5** activities | **34** participations

Verisure Chile

Education

The volunteering activity involved assisting 150 senior citizens to bridge the digital divide by teaching them how to use the **Conecta Mayor** app, allowing them to interact more easily with mobile phones.

Through this initiative, **25 volunteers** provided personalized support, guiding participants on how to use the digital tools, apps, and features on their devices.

The goal was to empower older adults by improving their access to technology and promoting their independence in terms of digital communication, and allow them to connect more easily and effectively with the modern world.

Education

1	5	37
country	activity	participations



Volunteering is an experience rich in learning and challenges. It's more than just dedicating time, it's about giving a part of yourself to make a real impact. I have had the opportunity to support children and elderly people, and each encounter has been a life lesson. This experience has allowed me to grow, discover facets of myself that I don't always show at work, and confirm that our actions have a more significant impact than we imagine.

Alejandra Orta

Verisure Chile

Health

Cooking with the children

A mask with Verisure

Pots for our plants

Spooky activity

Health
1 country **5** activity **34** participations



Children and volunteers decorating cookies for Halloween.

Visiting the children's home and volunteering has been an enriching experience that has allowed me to connect and empathize with people who are completely innocent.

Josleny Ibañez

It is an experience full of joy, learning and love, where every smile and hug reminds us of the power of making a difference in the lives of others.

Lylian Weber

COOKING WITH THE CHILDREN AT THE HOGAR PLÉYADES

We organized an activity where volunteers joined the children at the Hogar Pléyades to cook delicious coconut *cocadas*.

Together, they whipped up these traditional treats, mixing the ingredients and following the recipe step by step to make this classic treat. It was a fun learning experience where the kids picked up some cooking skills while enjoying the process and sharing laughs.

At the end, everyone got to taste the coconut *cocadas* they had made themselves, and the day ended with smiles and a delicious taste in everyone's hearts.

A MASK WITH VERISURE

In this activity, the volunteers helped the children of the **Hogar Pléyades** to create their own masks, encouraging their creativity and artistic expression. They decorated the masks with colorful, fun materials, letting their imaginations run wild with each design. It was a day full of laughter and fun, where the children were able to enjoy a playful activity while developing their manual skills and having a good time in the company of the volunteers.

PLANT POTS FOR OUR PLANTS WITH THE CHILDREN FROM THE HOGAR PLÉYADES

Our volunteers decorated flower pots with the children of the Hogar Pléyades to brighten up their garden. The day was full of creativity, laughter, and good vibes, with the kids getting help from the volunteers to paint and personalize the pots with fun colors and designs. The activity not only allowed the children to express their artistic talents, but also gave them the opportunity to help make their surroundings more beautiful.

SPOOKY ACTIVITY IN THE HOGAR PLÉYADES

This activity was all about decorating Halloween cookies with the 12 kids from the Hogar Pléyades in a day full of creativity and fun. With the help of nine volunteers, the children decorated spooky cookies with frosting, letting their imaginations run wild. The event was a fun and educational experience, where the children not only learned decorating techniques, but also enjoyed a moment of bonding and joy, celebrating Halloween in a special way.

This report has been prepared based on the testimonies of our volunteers, who have shared their experiences with us in their own words and idioms, which enrich their words.

In their own words

In their own words
Eviden (Atos Group)



Being part of this volunteering program has been a rewarding experience for us; it's been really positive, and I hope it was for the people at Accem too. I am proud to have contributed.

Silvia Íñigo Rubio

A rewarding morning. A little bit of our time goes a long way for people who need help getting into the workforce.

M.ª de los Ángeles Aguilera García

The effort made by all the participants, despite their various limitations, was “moving and rewarding” for me. I wouldn't hesitate to do it again.

Alfonso García Blanco

I really enjoyed learning about the Manos de Ayuda Social initiative. Seeing that there are people who are bringing these kinds of projects to life inspires me to think about what I can do.

Maria Valls

It was a wonderful experience to be able to help children with rare diseases.

Victoria Mateos

In terms of the experience... one word... Incredible. Volunteering is receiving much more than you give.

Ana Isabel Barbosa Barrios

In their own words
Verisure Foundation



It's another way of remembering that we're here to help, care for, and protect our elders.

Laura Folch Sallent

Fun for both them and me.

Amelia Gómez Casado

I feel very fortunate to be part of this initiative and to be able to add value by sharing my experience and knowledge. I am proud of the great company we work for and of contributing whenever I can.

Patricia Recio

I find it a very enriching experience on a personal level, as it allows me to connect with nature, work as part of a team with other people, and contribute to the future of the world. Getting involved in these volunteering activities not only helps to create a better future, but also enriches the daily lives of those of us who volunteer, as we learn new skills, meet new people, and have a positive impact on others.

Alejandro Aznar

Volunteering in the forest is a way to help improve our environment and promote a legacy of sustainability, as well as being an opportunity to spend quality time in nature with our families and coworkers.

Mariana Sperotto

In their own words
MAPFRE

Argentina

The desire to contribute to the community in general and to help others in any way I can.

Cristian Alexander Estrada Lemus,
MAPFRE Argentina

Brazil

For me, volunteering is, more than anything else, an opportunity to do good. It should be an ongoing commitment, but at times like these in Rio Grande do Sul, it needs to be multiplied exponentially, and that is what MAPFRE has done. In 2024, through the Volunteer Program, we were able to expand our actions and, as a result, impact a much larger number of people and families. It is very rewarding.

Ricardo Martins Maced,
MAPFRE Brazil

For me, volunteering transforms lives, including my own. Giving up some of our time to help others is very rewarding. I often say that anyone who thinks volunteering is about helping others is very much mistaken. Volunteering transforms us and gives us a different perspective, even making us more noble and focused on people's needs. I am very proud of MAPFRE's volunteer work, of its concern for the most vulnerable people, and of its day-to-day actions. Proud to be part of this project.

Silvia Mara Guedes Marque,
MAPFRE Brazil

MAPFRE volunteering is a sensational project that embodies human solidarity above all else, allowing us to give back to society a little of what we have and what we know in a simple and joyful way. It is hugely satisfying to be part of it and encourage the team to develop as people. We are increasingly convinced that this exercise nourishes us and helps us become better people.

Lenon Couto Macha,
MAPFRE Brazil



MAPFRE Brazil
Volunteer

In their own words
MAPFRE

Chile

Volunteering to me means togetherness, empathy and humanity. It allows us to raise awareness and reflect on many things. At the end of any activity, you go home happy because your mind knows that you have just contributed your grain of sand to the greater good.

Víctor Manuel Ayala Reyes,
MAPFRE Chile

For me, volunteering means dedication; it is giving a part of myself to benefit others, without losing anything in return. On the contrary, it makes me feel more fulfilled and spiritually satisfied.

Daire Marinela Merchán Pineda,
MAPFRE Chile

For me, it means giving without receiving anything in return, but at the same time, it creates a synergy in life that allows you to learn, grow, and connect with the community. This allows you to develop values like empathy, responsibility, and teamwork, while strengthening your skills and sense of purpose.

Amanda del Carmen Soto Navarro,
MAPFRE Chile

Volunteering to me means togetherness, empathy and humanity. It allows us to raise awareness and reflect on many things. At the end of any activity, you go home happy because your mind knows that you have just contributed your grain of sand to the greater good.

Víctor Manuel Ayala Reyes,
MAPFRE Chile



Marcia
MAPFRE Chile

Colombia

For me, volunteering is a demonstration of unconditional love. It is truly living a full and happy life. It is patience, service, joy, and understanding. It is understanding that there are people who do not need luxuries or material things. They are just waiting for a hug, a smile, a sign of love that is has no price but which means so much to those who lack it. And it costs me nothing to give.

Liliana María Velásquez Montoya,
MAPFRE Colombia

Volunteering is our opportunity to serve, share, celebrate and give love. But it is also an opportunity to receive affection, good energy and joy from these beautiful people who have so much to give and teach.

Lorena Durán Gaviria,
MAPFRE Colombia

For me, volunteering is a rewarding experience where every activity teaches me to give my time, focus, and above all, my affection without expecting anything in return. The connections and experiences that stay with us are rewarding, and volunteering gives us a sense of belonging because with every action we take, we are sowing a little bit of what we are as human beings.

Karen Yamile Fuentes Nimisica,
MAPFRE Colombia



Tatiana
MAPFRE Colombia

In their own words
MAPFRE

Costa Rica

Gratitude for being able to help and see, amid so much pain, the courage that young people have to forge ahead and fulfill their dreams.

Angie Ramirez Calderon,
MAPFRE Costa Rica

For me, it is an honor and a privilege to be able to help through volunteering. It is a small way in which we can improve a person's life or the appearance of a neighborhood or city, etc.

Kevin Córdoba Delgado,
MAPFRE Costa Rica

Dominican Republic

For me, volunteering is not a phrase, but rather a word: LOVE.

Jordi Armora,
MAPFRE Dominican Republic

Ecuador

For me, volunteering means opening my heart and mind to other realities that inspire me to want to carry on helping and, in turn, show me how fortunate I am with everything I have in my life, whether it be a lot or a little. Every visit we make is a true exchange of energy. They are happy to have us there, and we are recharged by their big smiles and warm hugs. Being a MAPFRE volunteer is all about giving and being grateful.

María del Carmen Manzo Vera,
MAPFRE Ecuador

El Salvador

It is showing a genuine interest in human beings, it is an act of love and generosity, which is demonstrated through selfless acts of service.

Gerardo Smart,
MAPFRE El Salvador

It's an opportunity to contribute positively to the community, to learn new skills, and to connect with people from different backgrounds.

Liliana Lopez,
MAPFRE El Salvador

In their own words
MAPFRE

Germany

I have a good standard of living and I am happy in my life. Supporting people who are not so lucky and shouldering some social responsibility is very important to me.

Christian Greyer,
VERTI DE

It was a great experience that motivated me to work there as a volunteer.

Kim Jill Atkinson-Hempe,
VERTI DE



Tobias
Verti Germany

Guatemala

Volunteering is being able to take that quality time and share it with those people who need it so much, and who need us.

Luis Alfredo Coronado Castro,
MAPFRE Guatemala

Giving of your time and resources by showing empathy and humility towards others.

Keren Gabriela González Salazar,
MAPFRE Guatemala

It was really rewarding to take part in a social initiative as important as promoting road safety, and to share this meaningful experience with colleagues. Volunteering means creating a positive circle that is good for everyone involved.

Laura de Bernardi,
MAPFRE Guatemala

In their own words
MAPFRE

Italy

I took part in volunteering activities with the Maria Letizia Verga Committee and it was a wonderful experience. The camaraderie among colleagues working for a good cause released so much positive energy that it infected everyone. The company allowed us to volunteer during working hours, which helped us understand even more how important it is to help others. I look forward to taking part in other volunteering initiatives.

Anna Izzo,
MAPFRE Italy

On October 29, I volunteered alongside other colleagues to raise funds for the Maria Letizia Verga Association. It was an experience in which I felt a range of emotions during the hours we spent together, and I felt like I was part of something very big and important, even if only in a small way. Being able to raise funds for the Maria Letizia Verga Association made me feel good, and I believe that volunteering is an enriching experience that makes you feel better because you are helping other people.

Claudia Corso,
MAPFRE Italy

I wanted to thank you for the wonderful experience I had as a volunteer with the Maria Letizia Verga Association. I was very happy with how it was organized and managed, and above all, I was happy to have contributed in my own small way to helping a few more children. I hope there will be other opportunities in the future.

Alessia Del Mastro,
MAPFRE Italy

There were two things that impressed me most about the "Trick or Treat" volunteering experience: the participants' awareness that they were carrying out an important project and their ability to convey this feeling of involvement to passers-by who stopped at the stand. It shows that believing in and spreading kindness is highly contagious.

Michela Reale,
MAPFRE Italy

Malta



Volunteering is one of the most rewarding experiences you can have. It is an opportunity to make a positive impact on the community. When you take part in a volunteering experience, you're not only helping others, you're also finding a deeper meaning in your life. That's why I encourage everyone to join a cause that touches their heart and enjoy the gift of giving.

Alison,
MAPFRE Malta

In their own words
MAPFRE

Mexico

It is an act of love and empathy that transcends the personal to positively impact the lives of others. It is a genuine expression of wanting to help, putting your heart into every action to build a more caring and humane world.

Karen Fabiola Pech Batun,
MAPFRE Mexico

For me, volunteering is not just about performing selfless acts, but also about unique experiences that allow you to learn about other lives and realities, opening up new perspectives on how you can contribute and make a small change in others, just as they do in you. Supporting others also means supporting yourself.

Daniela Renata Barrera Méndez,
MAPFRE Mexico



Mariana Ramirez
MAPFRE Mexico

Panama

I was very excited to be part of the "Christmas Angel" volunteering program. It was a wonderful experience. Seeing the smiles of happiness on the faces of so many children of different ages, watching them have fun with the volunteers, eating, jumping, and playing. I would definitely get involved in activities like these again, because being in a place that is difficult to get to motivates volunteers to bring love and happiness to both children and adults.

Valerie Sanchez,
MAPFRE Panama

Being part of Fundación MAPFRE's activities, especially the "Christmas Angel" initiative, has been an indescribably enriching experience. From the moment we began organizing the activity until the day of the gift delivery, I felt a great sense of excitement and gratitude for being able to bring joy to children year after year. Seeing the smiles on their faces as they enjoyed the games and presents was one of the greatest rewards. Beyond the gifts, it was the opportunity to share with them and witness the happiness that small gestures can bring. I am grateful to Fundación MAPFRE for allowing me to be part of this wonderful work. This experience has certainly inspired me to keep collaborating with initiatives that promote solidarity and love for others.

Mónica Quintero,
MAPFRE Panama

In their own words
MAPFRE

Paraguay

For me, volunteering is a way to give back to the community and strengthen values like empathy and commitment. Volunteering with MAPFRE Paraguay was an enriching experience that allowed me to contribute and learn at the same time.

Carolina Giménez,
MAPFRE Paraguay

Volunteering is the way I can help improve the lives of others to some degree, and that positive impact always ends up enriching my own life. It also makes me feel useful, as it lets me contribute in a tangible way to creating a fairer society. Knowing that my company supports and values these initiatives makes me proud to be part of a team committed to social welfare.

Nathalia Oviedo,
MAPFRE Paraguay

Peru

It was a fascinating adventure, delivering a message to drivers that they must take care of what matters to them most.

Christian Bryan Antón Mena,
MAPFRE Peru

It was an activity that allowed us to connect with the community and promote positive change, sharing our conviction that prevention saves lives. Every smile we receive, every thank you, and every driver committed to this cause underlines the fact that together we can move towards a safer future for everyone. Because at MAPFRE, safety is not just a value, it is our mission.

Mariella Mercedes Angulo Roca,
MAPFRE Peru

Portugal

I have really enjoyed being part of the MAPFRE Volunteering Program for several years now, and I regret not being able to participate in more activities. This latest activity, creating solidarity caps, touched me deeply, because if I do it today for those who need it, tomorrow it could be me or someone close to me who benefits. It's a task that's really well done, and I put all my effort, love, and affection into it, adding a little detail to each cap that represents a small gift for these women and girls who are warriors and fighters and who deserve all our love and respect.
Thank you, Fundación MAPFRE, for making this initiative so important and so beautiful.

Ana Aires,
MAPFRE Portugal

I believe that doing good lights the way and guides the path of individual and collective transformation toward a greater cause. The power of the collective and the transformative impact that joint actions can generate come out of each of our small individual gestures. Volunteers play an important role in this chain of transformation: they inspire others to act, motivate change in society, and plant seeds of transformation and hope. Together we are agents of change!

Dalila Ruivo,
MAPFRE Portugal

To be a volunteer, you don't need time, but you do need heart. With so little, you can do so much.

Ana Correia,
MAPFRE Portugal

In their own words
MAPFRE

Puerto Rico

It is a heartwarming gesture by MAPFRE volunteers, doing their bit to offer quality of life, hope and enthusiasm to those less fortunate. Thank you for allowing me to be part of this experience.

Kim M. Delgado Crespo,
MAPFRE Puerto Rico

Volunteering is a way of looking beyond some of the needs of the society in which we live. It fills my soul every time we touch a group of people, and seeing the joy on their faces is something that can only be explained by experiencing it. It's a good cause, and as long as I can keep taking part, I will. Thank you for giving us the opportunity.

Elizabeth Jorge Vidal,
MAPFRE Puerto Rico

Spain



What matters is what you can contribute to society by being useful or helping other people. Get involved and you'll feel the joy and the rush in your heart.

Rocío Barbero Rapallo,
MAPFRE Spain



An opportunity to help the people who need it most. I'll always remember the smiles, the gratitude, the sparkle in their eyes, the knowing looks, the affection. We receive more than we give.

Marian Ramirez Raya,
MAPFRE Spain

Turkey

Getting involved in the "Happy Stories" project was a really meaningful experience because it helped kids who are going through cancer treatment. Reading the stories filled with emotion moved me deeply. This process increased my empathy and gave me a better understanding of the children's world. Volunteering reminds me how small efforts can make a big difference.

Betül Göktaş,
MAPFRE Turkey

I was very happy to participate in this event. It was a different but pleasant feeling for me to listen to a fairy tale and use my voice to bring stories to life for children I have never seen or met. I thank MAPFRE for organizing this volunteering activity.

Görkem Algan,
MAPFRE Turkey

In their own words
MAPFRE

United States

Volunteering holds a special place in my heart. It gives me the unique opportunity to be a positive role model for my children and to experience the joy of helping others.

Through volunteering, I feel I have made a difference in our community, and it is incredibly rewarding to see the positive impact we can make together. I am especially grateful that I can take part in these volunteering activities with my family members, who enjoy them as much as I do.

This shared experience not only provides us with quality family time, but also allows me to bring my whole self to work, fostering a sense of inclusion. Being part of an organization that values and supports volunteering has only deepened my commitment to giving back and makes me feel incredibly #MAPFREproud.

Beth Poplawski,
MAPFRE USA



Linda and Sam
MAPFRE USA

In their own words
MAPFRE

Uruguay

From the moment I learned about Fundación MAPFRE and the work it does, I felt proud to belong to a team whose mission is to positively impact different communities and the people who need it most. We have carried out a number of activities this year, but the one I am most proud of is the latest initiative in the Eastern Region, known as “Chiquillada.” The goal was to offer children in the town of San Carlos a day where they could just be kids and enjoy games, food, gifts, and lots of laughter! This initiative filled me with satisfaction when I saw the happiness of everyone who took part in the day. Without a doubt, we will redouble our efforts to keep doing this kind of thing!

María Noel Taberne,

MAPFRE Uruguay

In 2024, I was able to volunteer on several occasions, and all of them were truly rewarding. The initiatives proposed in the winter were the most enriching for me. They consisted of going to the Plaza del Entrevero to distribute food and coffee to people in need, with whom I had some really interesting conversations. At the same time, the activities organized with CEPRODIH were also very nice. We met women who were fighters and hard workers, interested in getting ahead and learning. It was very inspiring indeed.
I always believe that companies should be part of the society around them, providing support in one way or another. Here's to a 2025 with more opportunities!

Florencia Zapatella,
MAPFRE Uruguay

Venezuela

Volunteering is a continuous learning experience for life.

Yuraima Garcia,
MAPFRE Venezuela

Being a volunteer is always being willing to give. And the greatest reward we can have is the satisfaction of seeing people happy and joyful.

Gregory Pinto,
MAPFRE Venezuela



Carlos Peralta
MAPFRE Venezuela

Volunteers don't need to have time, we need to have love.

Eglis Moreno,
MAPFRE Venezuela

In their own words
Michelin España Portugal



Nico Pregre
Michelin España Portugal

I am a regular on the Walk against Cancer, although this was the first time I had the opportunity to be a volunteer. I enjoyed the day, it was a different way of experiencing this activity, which gave me the feeling of helping a good cause, companionship with the volunteer team, and contact with the other participants. Very rewarding.

Juan Manuel Para Molina

Dedicating part of one's free time to people with intellectual disabilities is really enriching. This long weekend in the company of the AFAVI team was full of joy and affection. One is given the gift of friendship with no limits or conditions by people who experience the world in a totally different way.

Eunate Lopetegi Uson

Dedicating my time to volunteering in the fight against childhood cancer, helping to improve research that will reduce the number of "little people" who have to go through this difficult ordeal at such a wonderful stage in their lives, is something that makes me feel good, really good. I feel that this is my way of contributing my grain of sand to a more just and caring society, and also experience has shown me that I always receive more than I give, and that helps me grow as a person.

Juan José Carvajal Lera

I always find collaborating with the Food Bank's Big Food Drive totally amazing. You get to learn about and experience the realities of people who are extraordinarily altruistic and generous. We give a little of our time and receive a lot in return.

Filipe Marques

It has been a great pleasure to participate as a corporate volunteer in the Big Food Drive and do my bit for the cause. What's more, meeting selfless and generous people like the volunteers is truly rewarding and really boosts the sense of solidarity and team spirit that is so badly needed in these turbulent times.

Evelyn Hormaechea Antón

The inclusive flamenco workshop for people with functional diversity was an incredibly enriching experience. The sessions were overflowing with joy, personal growth, and a deep sense of community. Seeing how flamenco became a way the participants could express themselves and connect with each other was truly moving and inspiring.

Álvaro Burgos Gálvez

In their own words
Solunion

Chile

Sharing your personal and professional life experience with teenage girls who are just beginning an important stage in their lives is incredibly rewarding and valuable. Seeing how you can impact their lives in this way is a wonderful, beautiful experience.

Karen Salazar,
Solunion Chile

Being part of this experience helped me work on things like empathy, dedication, and commitment.

Francisco Aguayo,
Solunion Chile

Colombia

The volunteer experience was great because we didn't just plant trees, we also learned about the species that live in the city and why it's important to take care of wetlands and forests. Thanks to volunteering, I understand how important it is to plant native trees.

Mateo Rodriguez Mendez,
Solunion Colombia

The tree planting was a very enriching activity for the *solunioners*. Volunteering in this activity allowed me to spend time in nature and connect with it, face challenges, and take a break from my daily activities.

Jessica Estrada Gaviria,
Solunion Colombia

Spain

For me, it was a really dynamic, fun and emotional activity. You could tell the kids were excited, and it was contagious. The afternoon flew by.

Isabel Peña Montero,
Solunion Spain

Thanks to Fundación También, my son and I were able to volunteer at a rock climbing wall, helping kids with disabilities learn to climb. We met a 15-year-old boy with overwhelming strength and charisma who didn't want to stop trying to climb the most complicated and difficult walls. It was an amazing learning experience for us to spend time with him. He showed us that winning isn't about being first, but about challenging yourself over and over again without setting limits.

Carlos Casal Cañizares,
Solunion Spain



Solunion Spain
Volunteer

In their own words
Solunion

Mexico

Being there for others.

Lidia Angeles,
Solunion Mexico

Doing something for the sake of doing it, without receiving anything in return.

Ricardo Trejo,
Solunion Mexico

Helping freely, because you feel compelled to do something that can benefit another person.

Tania Martinez,
Solunion Mexico

Knowing that an action or shared time can benefit society and make a difference.

Itzel Vazquez,
Solunion Mexico

Panama

I loved the activity. Sharing, playing with them, and giving those children a few hours of happiness is priceless. Not only did it fill my heart, I was also able to show that beautiful and special feeling to my children.

Rosana Sarmiento,
Solunion Panama

Acting to serve and bring about change in our community through love, and what better way to do this than with children, reminding them that God's love is always present despite the bad times. Every opportunity to encourage and serve others is a spiritual exercise for me, nourishing my soul and reminding me of my purpose in life. I hope I can share more moments like these and do whatever I can to bring a moment of joy to our children.

Roberto Gamboa,
Solunion Panama



In their own words
Verisure Chile



Being a volunteer is rewarding because you get to give back and bring a little joy to the children at the home.

Anny Altuve

Last year, I volunteered at the children's home, and this first experience allowed me to bond with them. We made masks, played games, and had fun together. This helped me understand the value of empathy and the importance of giving time and love to those who need it most.

Sarahit Vivas

For me, it's the opportunity the organization gives me to connect with aspects that are not related to the work itself, but which are in line with my personal goals. I love being part of this project and seeing the joy we bring to the children. It's time well spent!

Carola Saldías

Volunteering helps us offer a little love and companionship to children who have not been able to receive care from their families. Our visits help fill some of those gaps and deficiencies because, as Fito Páez says, “no one can or should live without love.”

Yerany Herradora

For me, volunteering is an opportunity to share the values we have as people and as a company. Spending time with the children at the home allows us to recharge our batteries and see how important it is to provide support and bring smiles to future generations, and above all, to understand that every helping hand we give to make these activities possible counts.

Wilmari Ruiz

Being part of the volunteering program has been a very enriching experience. It has been very meaningful because it also reflects the values we promote at Verisure: giving time, love, and peace of mind to those who need it most. This has undoubtedly left a mark on them, but it has left an even deeper impression on me.

Donna Rivas



For me, volunteering is a very rewarding activity for children, where they can break out of their daily routine, engage in different activities, be kids, forget about their different realities and what they experience every day, and just enjoy themselves. They are the center of attention, and it is wonderful to see how happy they are after each activity. I feel that more people should get involved and see how amazing this is.

Kamila Quezada

International Volunteering



Fundación MAPFRE volunteers during the International Volunteering Program with NPH Dominican Republic.

The Dominican Republic has left an indescribable impression on me. By the end of this experience, I had achieved everything I had hoped for, even things I hadn't expected, and my heart was completely full. The first thing I felt when I left the Dominican Republic was sadness, an inexplicable emptiness that I later understood was due to how happy I had been there.

It has been a learning experience and a chance for personal growth, as well as changing my perspective on the reality of life in other parts of the world.

In 2024, Fundación MAPFRE launched a pilot international volunteering program with NPH Dominican Republic. The partnership between Fundación NPH and Fundación MAPFRE dates back to 2010, following the humanitarian disaster caused by the earthquake in Haiti. Over the years that followed, Fundación MAPFRE's aid has been used to improve the health of children with nutritional problems who are part of NPH programs in Latin America, as well as to strengthen education for Dominican children, offering equal opportunities and ensuring the right to education for the most vulnerable.

Thanks to this first pilot program, aimed at young people who are the children of MAPFRE Spain employees and affiliated companies, eight volunteers traveled to the Dominican Republic for 13 days in August 2024.

Among other goals, this initiative was intended to help raise social awareness among young Spanish volunteers and contribute to the development of vulnerable communities by these young people working selflessly and entirely voluntarily on NPH social projects.

During their stay, the Fundación MAPFRE volunteers were able to visit the different programs and meet the beneficiaries. They actively participated in various activities, including transforming the walls of the permanent residential center, working in the agricultural area, planting, and so on.



Fundación MAPFRE volunteers during the International Volunteering Program with NPH Dominican Republic.



Fundación MAPFRE volunteers during the International Volunteering Program with NPH Dominican Republic.

The program ended with an exciting event in which MAPFRE employees in the Dominican Republic and volunteers from the Fundación MAPFRE Volunteering Program joined the Spanish volunteers to spend time with the children at the Padre Wasson center in San Pedro. The day included dancing, food, and fellowship.

It's hard to express everything I'm taking away from this experience. I feel like I'm taking away much more than I've given; I'm taking away a lot of love, a deep connection with the children and people there, and tremendous motivation to continue collaborating... I feel enormous gratitude and also a great responsibility.

Epilogue



Julio Domingo Souto
General Manager of
Fundación MAPFRE



50 Years Fundación MAPFRE

On behalf of Fundación MAPFRE, I would like to express my deepest gratitude to all our volunteers in the name of the tens of thousands of people who have benefited from their generous dedication to helping those most in need.

I would like to express my heartfelt thanks to all the individuals and teams who facilitate the organization of our volunteer work in the 25 countries where we operate. These are people who, in addition to their day-to-day work, devote a significant part of their time to managing the actions that channel the solidarity of our volunteers. Without this coordination, dedication, and systematization, nothing would be possible. It has been a privilege to share all these years of solidarity with them.

Fundación MAPFRE's goal is to keep working towards a more humane future, and this is only possible through the willingness to help, the human qualities, and the generosity of our thousands of volunteers around the world.

Appendices

Argentina

Brazil

Chile

Colombia

Costa Rica

Dominican Republic

Ecuador

El Salvador

Germany

Guatemala

Italy



Malta

Mexico

Panama

Paraguay

Peru

Portugal

Puerto Rico

Spain

Turkey

United States

Uruguay

Venezuela

307 volunteers

MAPFRE Argentina

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**11**	**37**	**219**	**176**
Awareness-raising actions in education	1	4	40	12
Training activities	2	7	59	50
Rehabilitation and maintenance of educational facilities	4	14	15	82
Everyone to school	4	12	105	32
Environment	**3**	**36**	**90**	**156**
Committed to the environment	1	12	0	36
Rehabilitation and maintenance of facilities	2	24	90	120
Nutrition	**25**	**341**	**1,096**	**636**
Food with heart	25	341	1,096	636
Health	**28**	**334**	**1,476**	**1,259.5**
Basics with heart	4	133	470	379
Sharing the dream	13	105	568	354
Drawing smiles	6	71	260	308
Rehabilitation and maintenance of healthcare facilities	3	22	40	122
I am a donor	2	3	138	56.5
TOTAL	**67**	**748**	**2,881**	**2,187.5**

1,260 volunteers

MAPFRE Brazil

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**64**	**440**	**867**	**578.5**
Fund raising for emergencies	4	4	0	4
Solidarity cooperation	60	436	867	574.5
Share solidarity	**18**	**779**	**5,910**	**1,144.5**
Psychosocial support	14	719	5,910	877
Solidarity markets	4	60	0	267.5
Education	**94**	**620**	**3,913**	**1,671**
Awareness-raising actions in education	1	10	368	30
Training activities	70	427	1,744	1,423
Rehabilitation and maintenance of educational facilities	2	17	1,280	48
Everyone to school	21	166	521	170
Environment	**23**	**235**	**19**	**545.3**
Environmental awareness-raising actions	2	35	0	41
Committed to the environment	21	200	19	504.3
Nutrition	**47**	**682**	**18,143**	**3,287.5**
Food with heart	46	681	18,125	3,286.5
Rehabilitation and maintenance of food-related facilities	1	1	18	1
Health	**40**	**490**	**2,562**	**982.9**
Basics with heart	14	51	96	69.5
Sharing the dream	10	333	942	502
Drawing smiles	8	61	694	180
Healthy awareness-raising actions	4	41	223	80.4
I am a donor	4	4	607	151
TOTAL	**286**	**3,246**	**31,414**	**8,209.7**

215 volunteers

MAPFRE Chile — 138 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**2**	**12**	**85**	**30**
Training activities for emergencies	1	3	85	12
Solidarity cooperation	1	9	0	18
Education	**19**	**110**	**2,191**	**337**
Training activities	7	27	612	54
Rehabilitation and maintenance of educational facilities	3	18	0	58
Everyone to school	9	65	1,579	225
Environment	**6**	**61**	**295**	**329**
Environmental awareness-raising actions	4	13	295	37
Committed to the environment	2	48	0	292
Nutrition	**10**	**165**	**940**	**2,980**
Food with heart	9	143	940	2,540
Raising money for nutrition	1	22	0	440
Health	**5**	**31**	**424**	**177**
Basics with heart	2	16	300	132
Drawing smiles	3	15	124	45
TOTAL	**42**	**379**	**3,935**	**3,853**

215 volunteers

Solunion Chile — 27 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**1**	**14**	**0**	**28**
Solidarity cooperation	1	14	0	28
Share solidarity	**2**	**19**	**0**	**38**
Solidarity markets	2	19	0	38
Education	**4**	**26**	**24**	**91**
Training activities	3	16	24	71
Everyone to school	1	10	0	20
Environment	**1**	**8**	**0**	**24**
Committed to the environment	1	8	0	24
Health	**1**	**2**	**0**	**6**
Sport without barriers	1	2	0	6
TOTAL	**9**	**69**	**24**	**187**

Verisure Chile — 50 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**5**	**37**	**150**	**150**
Training activities	5	37	150	150
Nutrition	**1**	**6**	**0**	**18**
Food with heart	1	6	0	18
Health	**5**	**34**	**57**	**80.5**
Sharing the dream	3	16	34	31
Drawing smiles	2	18	27	49.5
TOTAL	**11**	**77**	**207**	**248.5**

706 volunteers

MAPFRE Colombia — 642 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**24**	**311**	**1,299**	**1,588**
Training activities	9	122	617	699
Rehabilitation and maintenance of educational facilities	8	95	460	570
Everyone to school	7	94	222	319
Environment	**8**	**428**	**0**	**2,293**
Committed to the environment	6	376	0	2,033
Rehabilitation and maintenance of facilities	2	52	0	260
Nutrition	**4**	**70**	**120**	**268**
Food with heart	4	70	120	268
Health	**24**	**329**	**1,335**	**1,066**
Basics with heart	2	15	220	156
Sharing the dream	6	68	95	127
Drawing smiles	16	246	1,020	783
TOTAL	**60**	**1,138**	**2,754**	**5,215**

Solunion Colombia — 64 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Environment	**1**	**64**	**0**	**384**
Committed to the environment	1	64	0	384
TOTAL	**1**	**64**	**0**	**384**

43 volunteers

MAPFRE Costa Rica

Type of activity	Activities	Participation	Beneficiaries	Hours
Environment	**1**	**22**	**0**	**220**
Committed to the environment	1	22	0	220
Nutrition	**1**	**6**	**0**	**36**
Food with heart	1	6	0	36
Health	**13**	**38**	**1,335**	**262.6**
Basics with heart	5	9	220	42
Drawing smiles	7	27	95	104.6
I am a donor	1	2	1,020	16
TOTAL	**15**	**66**	**814**	**518.6**

278 volunteers

MAPFRE Dominican Republic

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**10**	**10**	**20**
Psychosocial support	1	10	10	20
Education	**8**	**37**	**380**	**183**
Training activities	5	5	0	17
Rehabilitation and maintenance of educational facilities	1	26	130	160
Everyone to school	2	6	250	6
Environment	**2**	**83**	**0**	**392**
Committed to the environment	2	83	0	392
Health	**20**	**352**	**769**	**1,318**
Basics with heart	2	126	0	134
Sharing the dream	4	20	0	48
Drawing smiles	3	61	133	186.5
Rehabilitation and maintenance of healthcare facilities	1	1	0	4
Healthy awareness-raising actions	9	136	513	885
I am a donor	1	8	123	60.5
TOTAL	**31**	**482**	**1,159**	**1,913**

111 volunteers

MAPFRE Ecuador

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**9**	**57**	**187**	**93**
Awareness-raising actions in education	4	22	98	49
Training activities	2	9	29	28
Everyone to school	3	26	60	16
Environment	**2**	**8**	**0**	**20**
Committed to the environment	2	8	0	20
Nutrition	**9**	**67**	**65**	**44**
Food with heart	9	67	65	44
Health	**17**	**149**	**285**	**275.75**
Basics with heart	5	22	0	26.5
Sharing the dream	7	69	200	166
Drawing smiles	5	58	85	83.25
TOTAL	**37**	**281**	**537**	**432.75**

152 volunteers

MAPFRE El Salvador

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**3**	**56**	**65**	**201**
Awareness-raising actions in education	3	56	65	201
Environment	**1**	**39**	**1**	**234**
Committed to the environment	1	39	1	234
Health	**4**	**132**	**500**	**474**
Raising money for health	2	22	0	34
Sharing the dream	2	83	300	332
Drawing smiles	1	27	200	108
TOTAL	**8**	**227**	**566**	**909**

117 volunteers

Verti DE

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**3**	**11**	**38**	**16**
Awareness-raising actions in education	1	1	8	6
Training activities	2	10	30	10
Environment	**4**	**46**	**283**	**139**
Committed to the environment	1	8	0	16
Rehabilitation and maintenance of facilities	3	38	283	123
Nutrition	**7**	**101**	**2,684**	**450**
Food with heart	7	101	2,684	450
Health	**10**	**39**	**275**	**84.5**
Basics with heart	1	1	0	4
Raising money for health	4	33	35	40.5
Sharing the dream	3	3	220	22
Sport without barriers	2	2	20	18
TOTAL	**24**	**197**	**3,280**	**689.5**

92 volunteers

MAPFRE Guatemala

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**9**	**47**	**1,037**	**158**
Training activities	2	19	102	90
Everyone to school	7	28	935	68
Nutrition	**3**	**18**	**250**	**40**
Food with heart	3	18	250	40
Health	**13**	**107**	**1,439**	**339**
Basics with heart	5	33	254	44
Sharing the dream	5	59	740	249
Drawing smiles	3	15	445	46
TOTAL	**25**	**172**	**2,726**	**537**

93 volunteers

MAPFRE Italy

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**5**	**28**	**0**	**78**
Solidarity markets	5	28	0	78
Education	**3**	**28**	**293**	**82**
Awareness-raising actions in education	1	22	160	44
Training activities	1	4	133	32
Rehabilitation and maintenance of educational facilities	1	2	0	6
Nutrition	**3**	**34**	**305**	**120**
Food with heart	3	34	305	120
Health	**9**	**65**	**145**	**193.5**
Basics with heart	1	2	20	8
Raising money for health	2	23	25	56
Sharing the dream	1	3	0	3
Drawing smiles	3	13	40	42
Rehabilitation and maintenance of healthcare facilities	1	1	0	4
Healthy awareness-raising actions	1	23	60	80.5
TOTAL	**20**	**155**	**743**	**473.5**

87 volunteers

MAPFRE Malta

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**2**	**20**	**1**	**60**
Money Raising	1	15	1	45
Solidarity markets	1	5	0	15
Education	**12**	**12**	**84**	**12**
Awareness-raising actions in education	12	12	84	12
Environment	**3**	**43**	**9**	**217**
Committed to the environment	1	10	0	85
Rehabilitation and maintenance of facilities	2	33	9	132
Nutrition	**1**	**5**	**71**	**20**
Food with heart	1	5	71	20
Health	**8**	**47**	**93**	**191.5**
Drawing smiles	4	22	81	98
Healthy awareness-raising actions	2	21	0	84
I am a donor	2	4	12	9.5
TOTAL	**26**	**127**	**258**	**500.5**

1,211 volunteers

MAPFRE Mexico

1,192 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**5**	**23**	**0**	**23**
Solidarity cooperation	5	23	0	23
Share solidarity	**9**	**175**	**135**	**345.25**
Psychosocial support	1	11	120	88
Money Raising	1	51	15	57
Solidarity markets	7	113	0	200.25
Education	**13**	**134**	**449**	**314.5**
Awareness-raising actions in education	1	12	200	24
Training activities	5	57	214	170.5
Everyone to school	7	65	35	120
Environment	**77**	**1,020**	**114**	**2,038.75**
Environmental training activities	16	225	114	543
Committed to the environment	60	791	0	1,477.75
Rehabilitation and maintenance of facilities	1	4	0	18
Nutrition	**51**	**310**	**881**	**606**
Training activities in nutrition	2	4	15	8
Food with heart	48	303	866	593
Raising money for nutrition	1	3	0	5
Health	**103**	**1,190**	**3,071**	**3,754.65**
Health training activities	1	8	80	48
Basics with heart	27	191	173	324.5
Raising money for health	6	86	1	471
Sharing the dream	26	285	1,029	708.15
Drawing smiles	23	313	1,121	1,300
Healthy awareness-raising actions	18	295	541	836
I am a donor	2	12	126	67
TOTAL	**258**	**2,852**	**4,650**	**7,082.15**

Solunion Mexico — 19 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**2**	**3**	**0**	**6**
Solidarity cooperation	2	3	0	6
Education	**1**	**1**	**0**	**6**
Rehabilitation and maintenance of educational facilities	1	1	0	6
Health	**1**	**17**	**26**	**51**
Sharing the dream	1	17	26	51
TOTAL	**4**	**21**	**26**	**63**

256 volunteers

MAPFRE Panama — 253 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**62**	**0**	**254**
Money Raising	1	62	0	254
Education	**2**	**143**	**195**	**313**
Awareness-raising actions in education	1	19	30	57
Everyone to school	1	124	165	256
Health	**16**	**218**	**708**	**695.1**
Health training activities	1	8	23	32
Basics with heart	7	49	197	139
Sharing the dream	6	148	237	453
Drawing smiles	1	8	200	56
I am a donor	1	5	51	15.1
TOTAL	**19**	**423**	**903**	**1,262.1**

Solunion Panama — 3 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Nutrition	**1**	**2**	**0**	**4**
Food with heart	1	2	0	4
Health	**1**	**2**	**0**	**2**
Sharing the dream	1	2	0	2
TOTAL	**2**	**4**	**0**	**6**

127 volunteers

MAPFRE Paraguay

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**2**	**10**	**0**	**40**
Solidarity cooperation	2	10	0	40
Education	**2**	**27**	**0**	**174**
Awareness-raising actions in education	2	27	0	174
Nutrition	**1**	**7**	**150**	**14**
Food with heart	1	7	150	14
Health	**11**	**163**	**1,508**	**520.5**
Basics with heart	3	38	80	188
Sharing the dream	5	91	1,046	211
Drawing smiles	1	28	90	84
I am a donor	2	6	292	37.5
TOTAL	**16**	**207**	**1,658**	**758.5**

507 volunteers

MAPFRE Peru

Type of activity	Activities	Participation	Beneficiaries	Hours
Education	**15**	**348**	**1,653**	**806**
Awareness-raising actions in education	7	262	1,300	482
Training activities	7	71	153	264
Rehabilitation and maintenance of educational facilities	1	15	200	60
Environment	**6**	**67**	**72**	**248**
Environmental awareness-raising actions	2	15	72	51
Committed to the environment	4	52	0	197
Nutrition	**1**	**9**	**0**	**36**
Food with heart	1	9	0	36
Health	**15**	**238**	**1,043**	**1,007.5**
Health training activities	1	9	0	45
Basics with heart	1	18	250	126
Sharing the dream	5	88	221	303
Drawing smiles	8	123	572	533.5
TOTAL	**37**	**662**	**2,768**	**2,097.5**

99 volunteers

MAPFRE Portugal

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**8**	**20**	**0**	**20**
Solidarity cooperation	8	20	0	20
Share solidarity	**2**	**8**	**0**	**27**
Solidarity markets	2	8	0	27
Education	**12**	**82**	**200**	**373**
Awareness-raising actions in education	1	15	14	75
Training activities	2	18	0	137
MAPI's Heart and Children for Solidarity	4	18	186	53
Everyone to school	5	31	0	58
Nutrition	**5**	**22**	**180**	**104**
Food with heart	5	22	180	104
Health	**23**	**152**	**452**	**320**
Basics with heart	12	59	125	73.5
Sharing the dream	1	5	0	5
Drawing smiles	8	60	240	182.5
Healthy awareness-raising actions	4	13	33	32
I am a donor	1	15	54	27
TOTAL	**53**	**284**	**832**	**794**

413 volunteers

MAPFRE Puerto Rico

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**3**	**17**	**0**	**61**
Money Raising	1	3	0	3
Solidarity markets	2	14	0	58
Education	**65**	**180**	**1,394**	**358**
Awareness-raising actions in education	1	27	0	64
Training activities	13	38	380	96
Rehabilitation and maintenance of educational facilities	7	14	71	30
Everyone to school	44	101	943	168
Environment	**9**	**93**	**0**	**342**
Committed to the environment	6	51	0	174
Rehabilitation and maintenance of facilities	3	42	0	168
Nutrition	**28**	**75**	**1,799**	**179**
Training activities in nutrition	1	5	18	15
Food with heart	27	70	1,781	164
Health	**153**	**828**	**3,009**	**2,137.5**
Health training activities	6	12	225	22
Basics with heart	87	224	1,635	546
Raising money for health	14	220	220	911
Sharing the dream	32	306	253	407
Drawing smiles	5	35	122	122
Rehabilitation and maintenance of healthcare facilities	5	12	160	24
Healthy awareness-raising actions	3	16	64	58
I am a donor	1	3	330	47.5
TOTAL	**258**	**1,193**	**6,202**	**3,077.5**

2,684 volunteers

Atos Spain — 21 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**5**	**0**	**16**
Solidarity markets	1	5	0	16
Education	**3**	**18**	**76**	**40**
Training activities	3	18	76	40
Nutrition	**2**	**5**	**120**	**10**
Food with heart	2	5	120	10
Health	**8**	**13**	**3**	**64**
Basics with heart	5	6	0	40
Sharing the dream	1	2	0	8
Sport without barriers	1	3	0	12
Drawing smiles	1	2	3	4
TOTAL	**14**	**41**	**199**	**130**

2,684 volunteers

Fundación Verisure Spain — 358 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**4**	**38**	**156**	**242**
Psychosocial support	2	34	156	228
Solidarity markets	2	4	0	14
Education	**30**	**249**	**1,008**	**662.6**
Awareness-raising actions in education	1	8	322	29
Training activities	29	241	686	633.6
Environment	**2**	**65**	**0**	**195**
Committed to the environment	1	64	0	192
Rehabilitation and maintenance of facilities	1	1	0	3
Nutrition	**38**	**84**	**4,420**	**195**
Food with heart	38	84	4,420	195
Health	**21**	**131**	**2,160**	**433**
Sharing the dream	2	17	1,830	55
Sport without barriers	1	1	28	6.5
Drawing smiles	18	113	302	371.5
TOTAL	**95**	**567**	**7,744**	**1,727.6**

MAPFRE Spain — 2,059 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**25**	**116**	**2,740**	**351**
Fund raising for emergencies	2	6	250	28
Solidarity cooperation	23	110	2,490	323
Share solidarity	**21**	**105**	**353**	**345.5**
Solidarity markets	21	105	353	345.5
Education	**281**	**1,122**	**11,914**	**2,934.5**
Awareness-raising actions in education	147	740	9,229	1,683.5
Training activities	93	289	1,431	1,127
Rehabilitation and maintenance of educational facilities	20	48	481	81
Everyone to school	21	45	773	43
Environment	**8**	**120**	**160**	**415**
Committed to the environment	8	120	160	415
Nutrition	**369**	**1,498**	**46,253**	**4,611.5**
Food with heart	362	1,463	45,569	4,470.5
Raising money for nutrition	2	14	120	46.5
Rehabilitation and maintenance of food-related facilities	5	21	564	94.5
Health	**282**	**1,845**	**10,624**	**3,976.25**
Basics with heart	92	179	554	209
Raising money for health	35	177	1,561	366.5
Sharing the dream	35	813	1,308	1,531.5
Sport without barriers	2	6	73	41.5
Drawing smiles	87	399	4,035	1,097.75
Healthy awareness-raising actions	31	271	3,093	730
TOTAL	**986**	**4,806**	**72,044**	**12,633.75**

2,684 volunteers

Michelin Spain — 77 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**2**	**0**	**6**
Solidarity markets	1	2	0	6
Education	**2**	**3**	**3**	**31**
Training activities	2	3	3	31
Nutrition	**11**	**39**	**18**	**123.5**
Training activities in nutrition	1	10	18	20
Food with heart	2	4	0	16
Raising money for nutrition	8	25	0	87.5
Health	**22**	**70**	**565**	**694**
Health training activities	1	1	0	72
Raising money for health	5	29	450	141
Sharing the dream	1	4	0	16
Drawing smiles	13	32	115	451
Healthy awareness-raising actions	2	4	0	14
TOTAL	**36**	**114**	**586**	**854.5**

Solunion Spain

169 volunteers

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**4**	**0**	**12**
Solidarity markets	1	4	0	12
Education	**9**	**79**	**369**	**377.5**
Awareness-raising actions in education	4	65	308	352
Training activities	3	12	49	22.5
Rehabilitation and maintenance of educational facilities	1	1	0	1
Everyone to school	1	1	12	2
Environment	**1**	**41**	**0**	**164**
Committed to the environment	1	41	0	164
Nutrition	**33**	**114**	**3,163**	**505**
Food with heart	33	114	3,163	505
Health	**4**	**6**	**10**	**16**
Basics with heart	1	1	0	3
Drawing smiles	03	5	10	13
TOTAL	**48**	**244**	**3,542**	**1,074.5**

146 volunteers

MAPFRE Turkey

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**1**	**1**	**0**	**7**
Psychosocial support	1	1	0	7
Education	**5**	**34**	**722**	**152**
Awareness-raising actions in education	1	22	0	110
Rehabilitation and maintenance of educational facilities	2	8	727	26
Everyone to school	2	4	0	16
Health	**6**	**145**	**614**	**246**
Sharing the dream	1	27	27	27
Drawing smiles	3	104	587	149
Rehabilitation and maintenance of healthcare facilities	2	14	0	70
TOTAL	**12**	**180**	**1,336**	**405**

584 volunteers

MAPFRE USA

Type of activity	Activities	Participation	Beneficiaries	Hours
Share solidarity	**1**	**3**	**0**	**24**
Money Raising	1	3	0	24
Education	**28**	**163**	**2,659**	**297.5**
Awareness-raising actions in education	7	93	474	106
Training activities	14	53	1,174	146.5
Fund raising for education	2	4	0	13
MAPI's Heart and Children for Solidarity	1	1	37	1
Rehabilitation and maintenance of educational facilities	4	12	974	31
Environment	**5**	**63**	**100**	**211**
Environmental training activities	1	1	100	7
Committed to the environment	4	62	0	204
Nutrition	**32**	**189**	**1,961**	**560**
Food with heart	26	121	1,961	354
Raising money for nutrition	1	1	0	5
Rehabilitation and maintenance of food-related facilities	5	67	0	201
Health	**30**	**660**	**2,189**	**1,270**
Basics with heart	4	22	286	176
Raising money for health	1	11	0	132
Sharing the dream	3	32	199	38
Drawing smiles	11	313	1,135	336
Rehabilitation and maintenance of healthcare facilities	1	4	0	12
Healthy awareness-raising actions	6	274	215	515.5
I am a donor	4	4	354	60.5
TOTAL	**96**	**1,078**	**6,909**	**2,362.5**

99 volunteers

MAPFRE Uruguay

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**9**	**39**	**0**	**38.5**
Solidarity cooperation	9	39	0	38.5
Education	**27**	**101**	**161**	**139.5**
Awareness-raising actions in education	4	14	0	42
Training activities	8	26	161	31
Rehabilitation and maintenance of educational facilities	2	15	0	7.5
Everyone to school	13	46	0	59
Nutrition	**4**	**47**	**140**	**47**
Food with heart	4	47	140	47
Health	**19**	**97**	**748**	**160.25**
Basics with heart	1	3	100	4.5
Sharing the dream	9	51	556	69.75
Drawing smiles	9	43	92	86
TOTAL	**59**	**284**	**1,049**	**385.25**

212 volunteers

MAPFRE Venezuela

Type of activity	Activities	Participation	Beneficiaries	Hours
Emergency aid	**6**	**31**	**75**	**31**
Solidarity cooperation	6	31	75	31
Education	**28**	**136**	**702**	**315**
Awareness-raising actions in education	2	11	0	33
Training activities	14	49	360	177.5
Everyone to school	12	76	342	104.5
Environment	**6**	**43**	**325**	**214**
Environmental awareness-raising actions	2	20	50	122.5
Environmental training activities	2	9	275	27
Committed to the environment	2	14	0	64.5
Nutrition	**18**	**115**	**520**	**238**
Food with heart	16	107	452	220
Rehabilitation and maintenance of food-related facilities	2	0	68	18
Health	**43**	**302**	**1,690**	**796.5**
Health training activities	1	3	25	10.5
Basics with heart	14	74	285	96.5
Sharing the dream	8	67	341	174.5
Sport without barriers	2	16	55	44
Drawing smiles	10	112	672	390
Rehabilitation and maintenance of healthcare facilities	1	2	10	4
I am a donor	7	28	302	77
TOTAL	**101**	**627**	**3,312**	**1,594.5**