





MAPFRE GROUP



Presence in

51

countries among all 5 continents

Performing in

+125

countries worldwide

TOP 10

Biggest European insurance Groups

Attributable Profit [2016]

€775 million

SISTANCE GLOBAL PISKS **STRATEGIC BUSINESS UNITS** 38,400 5,848

employees

offices

80,000

intermediaries

34 million

clients

€27.1 billion

Income [2016]

1 st

Insurance Non-Life Company in Latin America



5th

Non-Life Insurer In Europe



Top 15

International Reinsurance Companies



MAPFRE GROUP

1 st

Multinational Insurance Company In LATAM



Top 20

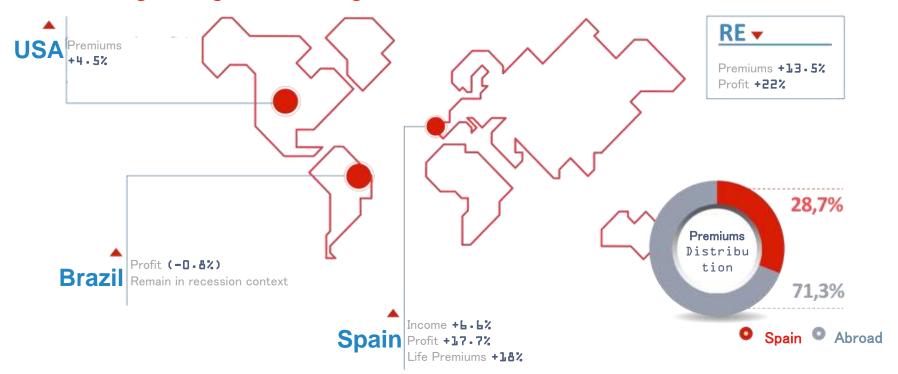
AUTO Insurance Sector in EEUU

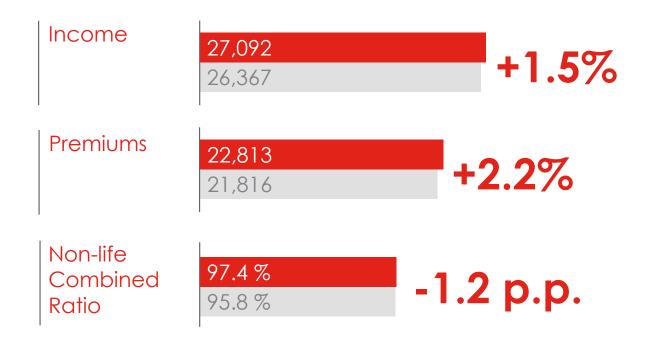


3rd

Global Assistance Insurance Company

MAPFRE is growing in its strategic markets





(Figures in million euros)

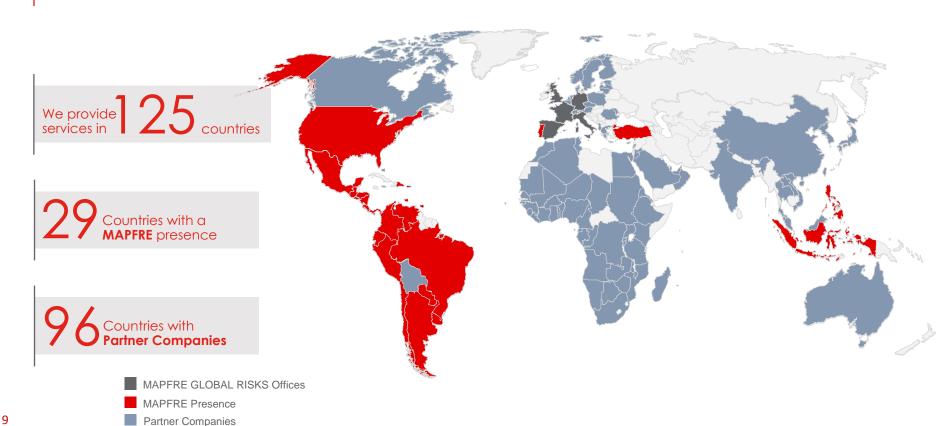


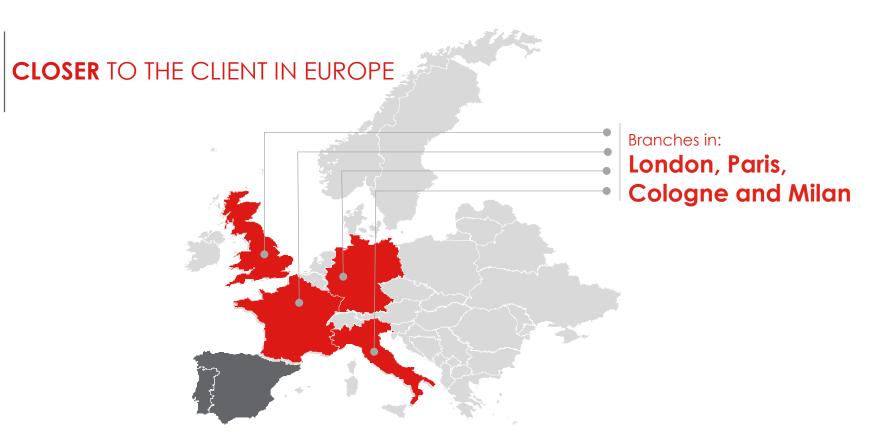
2 GLOBAL RISKS UNIT

WHO ARE WE?
WHAT DO WE DO?
FINANCIAL STRENGTH

2016 RESULTS

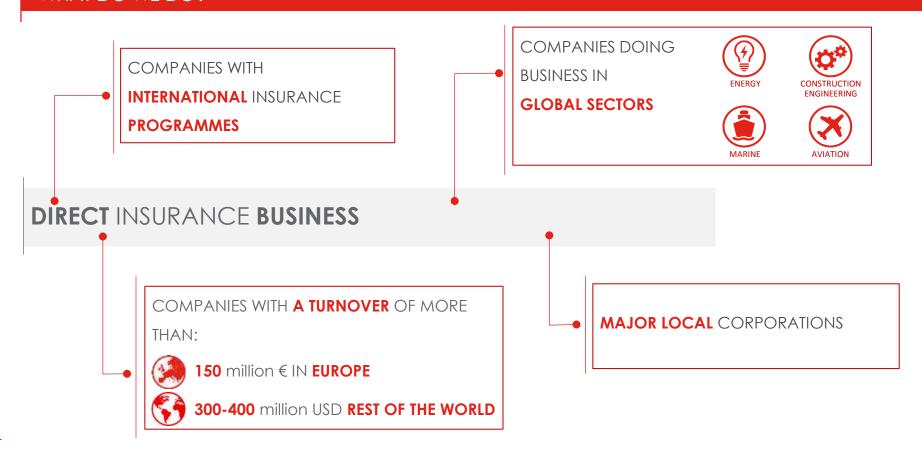


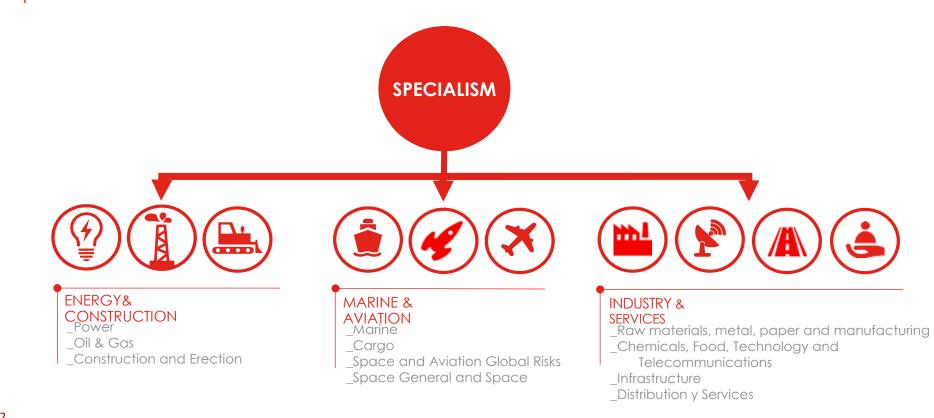




GLOBAL RISKS UNIT WHAT DO WE DO?







+3,000 CLIENTS



Stable Outlook
Standard & Poor's

A. M. Best

Net Profit 2016

€47 million

Income [2016] €1.212 billion

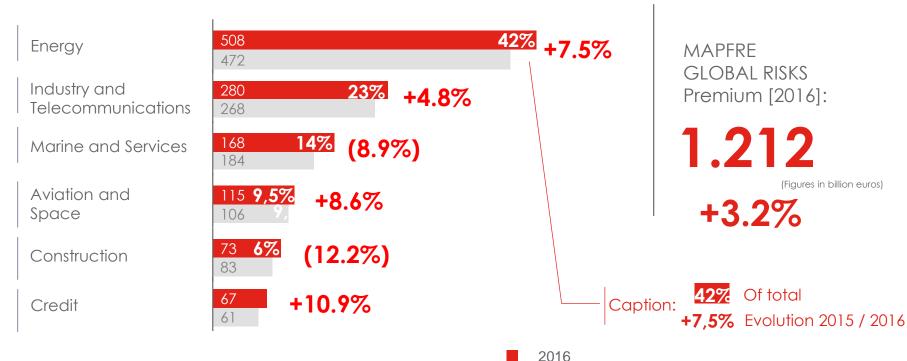
Combined Ratio 2016

97.5%

2/3
PREMIUMS
Outside of Spain

Services provided in 125 COUNTRIES

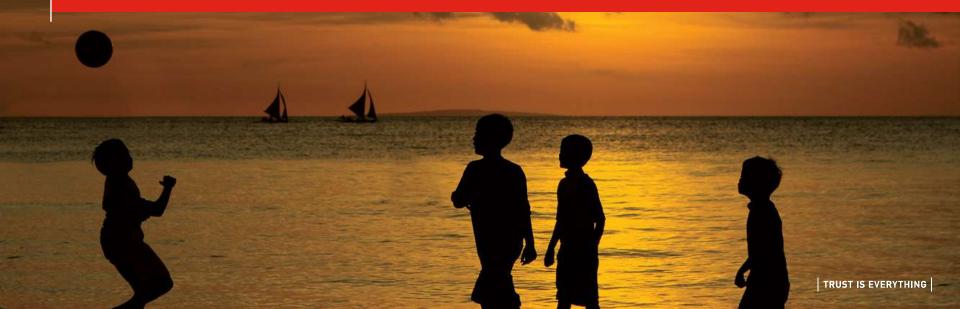
2016 Premiums by business sector



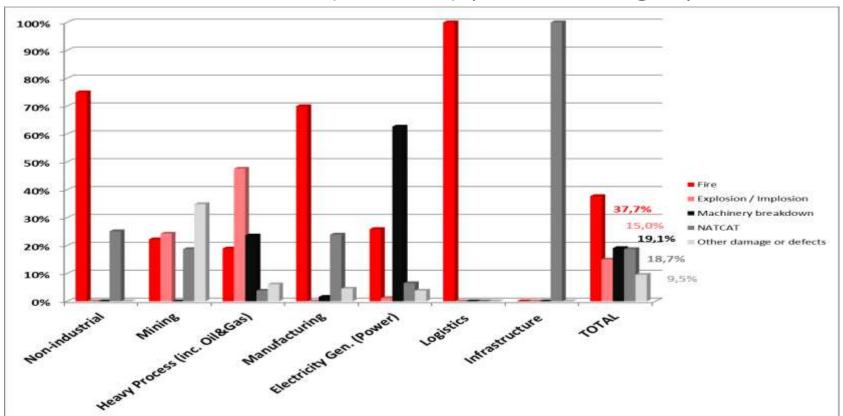
2015



3 MAPFRE VALUE PROPOSITION



2014 - 2016 Claims causes per activity (% total damage €)



MGR RELEVANT LOSSES - SOME EXAMPLES







Wild fire









Combustible sandwich panel

MGR RELEVANT LOSSES - SOME EXAMPLES















Petrochemical plant explosions

Property damage + Business Interruption + CBI













Property damage + Business Interruption + CBI

ITSEMAP BACKGROUND 1979 - 2017

















MAPFRE VALUE PROPOSITION - ADDED VALUE SERVICES



Operations Risk Assessment by

Risk Sheets

Integral analysis for **Property UWs**

Performing;

+1000 assessments

Per year worldwide

Performing;

+400 inspections

Per year worldwide

Human Resources

Locations

Enaineers WW

Countries

ITSEMAP

STAT & SERV. **BUSINESS** AWATION & MARINE **AREAS**

CONSTRU

Site Risk Assessment & PML

SURVEYS

Specialist Technicians

Performing;

+1500 recommendations

Per year worldwide

Permanent reference point for customers (technical advice)

Account Engineer

Added Value

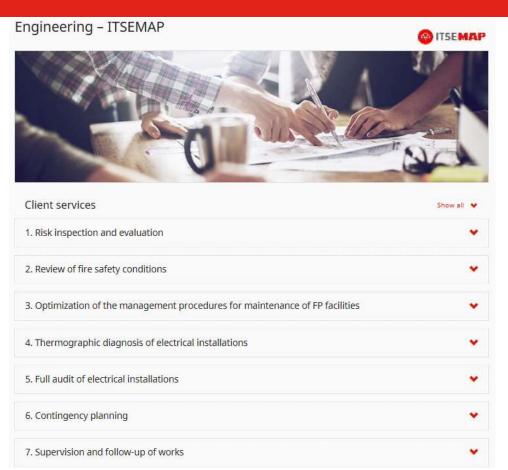
SERVICES

Risk Management & Loss Control

MAPFRE VALUE PROPOSITION - ADDED VALUE SERVICES







Our Mission

MGR Engineering Area/ITSEMAP provides technical services and support both, for internal purposes (by **Risk Assessment for Underwriting**), and for providing <u>MAPFRE Global Risks</u> worldwide clients (added value by **Risk Control Services**).

Our Main Value

MGR Engineering Area/ITSEMAP is present in 8 countries,
 employs 35 people, mainly highly qualified and experienced engineers and scientists, and client orientated.

SOME MAPFRE CUSTOMERS



















































































Banesto







































































MAPFRE GLOBAL RISKS